

## National Trust Cottages Accessibility Guide Template (March 2023)

Quay Cottage 2  
Stackpole Quay  
Pembroke  
Pembrokeshire  
SA71 5LS

Ref: 013011



### Introduction

- Quay 2 is situated near Pembroke on the Stackpole Estate which for many centuries was home to the Earls of Cawdor.
- Situated in one of the country's loveliest national parks, Stackpole has the most remarkable freshwater lakes, covered with water lilies in the summer.
- The cottages at Stackpole are, in the main, situated around a courtyard.

### Pre-Arrival

- See the main webpage for booking and location details.
- Please contact us prior to booking if you have any specific access requirements.
- Directions provided with booking

## Arrival & Parking Facilities

- A designated parking space by the entrance to the cottage garden is provided in the main National Trust car park at Stackpole Quay.



## Getting in (and out) of the cottage

- Entrance from the car park through a wooden gate. Concrete path to cottages gently sloping, approx. 20 m.
- Entrance into lobby over slate step and threshold 24.5cm high
- Doorways 68-88cm wide
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## Getting around the cottage

The Cottage is arranged as follows:

### Ground Floor



- Quarry tiled floor throughout, with rug in lounge
- Entrance hall/lobby with staircase and door to kitchen
- Kitchen with electric cooker, fridge/freezer, toaster, microwave and cordless kettle
- Worktop 94cm high. Door to:
- Lounge/dining area with wood burning stove
- Dining chairs seat 46cm high, dining table has 72cm clear space underneath
- One armchair and one two-seater sofa both with a 44cm seat high

## Stairs

- Fixed stairgate at top of stairs
- Flight of 14 stairs 18-20cm high, with half turn 3 steps from the top, handrail
- Stairs and bedrooms carpeted, bathroom with vinyl flooring
- Landing

## Double bedroom



(Photo credit: Mike Henton)

- With 135cm x 200cm bed, 60 cm high
- Chest of drawers and two bedside tables with lamps (LED bulbs)

## Single Bedroom



- Bedside table with lamp (LED bulbs)
- Single bed 90cm x 190cm, 60cm high
- Wooden chair 43cm high

## Bathroom



- Bath 58cm high with 'telephone' tap shower head, WC 42cm high, basin 78cm high
- Stool 43cm high
- Vinyl flooring

## Telephone/Other Rooms

- There is a shared laundry situated between the cottages at the main complex and their parking area, with washing machine and tumble drier. There is a payphone for outgoing calls only here and also by the public toilets at the rear of the Boathouse tearoom.
- NB There is no mobile signal down at the cottages.

## Garden

- Shared with the other Quay cottage there is a garden with seating and washing line.
- NB dogs are accepted and Quay 1 and Quay 2 and have use of the garden which is enclosed



## Additional Information

- Assistance dogs are welcome at all our cottages
- In the event of a fire, it is the responsibility of the guests to evacuate themselves. Vibrating fire/smoke detectors are available if requested at time of booking. Please contact us if you have any other specific access requirements in this respect.

## Facilities at all cottages

The National Trust aims to expand the list of accessible /equipment/items available at each cottage and these may include

- Cordless kettle
- Hollowfibre bedding
- Chair with armrests
- Good reading light
- Large handle vegetable peeler
- Easy tin opener
- Non-slip mat for bath/shower
- Non-slip place mat
- Easy jar opener
- Information in alternative formats (on request)



Please note that we cannot guarantee that all items will be available at the time of your visit. Please enquire at the time of booking regarding any particular requests.

## Specialist equipment

Other specialist equipment such as wheelchairs, bath seats, toilet frames etc may be available for loan or purchase from the local Red Cross loan centre. Please check this out before booking the Cottage and contact us if you require further information.

<http://www.redcross.org.uk/standard.asp?id=89425>

## Future Plans to improve Access to National Trust Holiday Accommodation

- We are currently in the process of writing accessibility guides for all our holiday cottages and bunkhouses and improving access over time for all our guests. All feedback is very helpful in informing us of ways in which we can improve access. We welcome any comments or ideas from you about access at this cottage and thank you for taking the time to do this. Please do this in the most convenient way for you. See contact details below or information on website.

## About the Accessibility Guide

- This Accessibility Guide is intended to provide key information about the accommodation that may be particularly relevant to guests with disabilities. Please contact us prior to booking if you would like information that is more specific, and we will be happy to oblige.

Email: [cottages@nationaltrust.org.uk](mailto:cottages@nationaltrust.org.uk)

Phone: 0344 8002070

## Access for All at the National Trust

- The Access for All office works to improve access at all National Trust accommodation and properties. The office welcomes comments and ideas on improving access.

Phone: 01793 818531

Email: [accessforall@nationaltrust.org.uk](mailto:accessforall@nationaltrust.org.uk)

Date 2<sup>nd</sup> March 2023