

Claydon House Access Statement

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Everyone Welcome

The National Trust has a variety of ways individuals with specialist requirements can access places free or at discounted admission rates.

Contact the Supporter Services Centre to discuss your specific requirements in relation to the passes outlined below:

Essential Companion Card - free admission for one companion or carer of a disabled person

Essential Companion Admit Two Card – as above but for more complex care needs

Access for All Admittance Pass – in situations where it may be more appropriate for the disabled person to go in free with a paying companion

If you need to bring a carer or essential companion to accompany you as a disabled visitor, you can now book a carers ticket in advance, free of charge.

To find out more contact the Supporter Services Centre:

Tel: 0344 800 1895 (9am-5.30pm weekdays, 9am-4pm weekends & bank holidays)

Introduction

Claydon House is an example of splendid eighteenth-century English interiors in an idyllic country setting with some visitor facilities. The ground floor, reception and visitor toilets are fully accessible; the upstairs of the house is only currently accessible via stepped access. The gardens include uneven and grassy paths, steep slopes, and are slightly hilly in places.

Dogs Welcome

Claydon House is a one paw-print rated property. Dogs are welcome in the courtyard and on public rights of way at Claydon and we ask that you keep them under close control and on a lead everywhere. Assistance dogs only allowed in the house.

Mobile phone reception and Wi-Fi

Mobile phone reception is generally poor across the site. Data coverage is sporadic. Our National Trust free Wi-Fi is available for you to use in and around our reading room and information room.

Arrival and parking facilities

There are brown signs directing you to Claydon House from the surrounding roads. You will head down a long driveway towards the main house. For National Trust parking please use the right-hand fork, and head across the cattlegrid.

There are two dedicated priority spaces in the gravel car park for visitors with limited mobility, with level access to Visitor Reception.

The main car park is made up of a hard gravel surface, and the overflow car park is upon the grass.

Toilets

There are two adapted WCs, one located in the Claydon Estate courtyard and the other by the National Trust car park.

House

The house is accessed via reception. There is level access surface throughout reception.

The ground floor of the house is accessible and a virtual tour of the upstairs of the house is available.

Access to the upper floor is via stepped access only at this time.

Chairs with a blue ribbon indicate they are available for public use. If you require a seat whilst touring the House and there isn't one available, please ask a room guide who will be happy to direct you to the nearest seat.

Please be aware the lighting is low for conservation reasons.

West Terrace

Sloped access to the West Terrace is via an open gate, to the right of the hut in the car park.

Benches are available.

Lawns

Courtyard-side garden entrance is accessed via one step. There is an alternative accessible entrance available via the West Terrace.

Partly accessible grounds, main pathways are grass, sloping and in places uneven. The terrain can become difficult to use a wheelchair on when wet.

Courtyard (owned and managed by The Claydon Estate not National Trust)

Tearooms are fully accessible.

All shops in the Courtyard are accessible.

Parkland

Bridle path is available for the public.

Three lakes are in the parkland. There are no barriers.

Church (Parish not National Trust)

Accessed via the West Terrace. Uneven terrain and slight incline.

Access services

Free access equipment

There is a manual wheelchair that is free to hire during your visit. If you wish to make use of this, please speak to a member of the team on arrival.

T-loops

Induction and T-loops are available at the following locations: visitor reception.

Virtual Tour

Want to enjoy a visit to Claydon House from the comfort of your own home?

Explore the site with our virtual tour: [Claydon House \(final\) Visitors \(matterport.com\)](#)

Updated: September 2023