



National  
Trust

# Visual story

## What to expect on your visit to Croome

This is Croome.

This visual story will give you an idea of what you might see and hear, and who you might meet, when you come to visit.



# Car park

You will arrive in the car park. You can find spaces for blue badge holders close to the Visitor Centre building if you need one.

There is a toilet block with an accessible toilet in the car park if you need it on your way in. There are signposts to find it.



# Route to Visitor Reception

On your way to the Visitor Reception entrance, you'll pass the Café.

There are tables and chairs on both sides of the path where people might be sitting to eat or drink. There might be big black umbrellas over the tables.

This area can be noisy if there are lots of people eating and drinking.





# Visitor Reception

You will enter through Visitor Reception in the Visitor Centre building.

**Inside you'll meet our visitor reception team** who wear black polo shirts, and black or rainbow lanyards.

This place can be loud during busy times. Busy times include: weekends, bank holidays and between the hours of 11am-2pm.

You can borrow sensory backpacks from Visitor Reception for your visit. You can also request accessible and sensory maps.



# The Buggy

There are two golf buggies which you can ride between the Visitor Centre and the **House if you can't walk there.**

You can take a seat on the benches to wait for the buggy to arrive.

One of our buggies can accommodate a wheelchair, and there are bench seats too.

The buggy is driven by our volunteer drivers, who are trained to drive at Croome.

The buggy can be noisy when it drives.





# Route to the House

This is the route to the House. The route is about  $\frac{3}{4}$  of a mile. It will take about 20 minutes to walk there.

The route is friendly for prams and wheelchairs. There is a short hill after the Rotunda and some benches to take a break along the way.



# Route to the House

You can follow the map to get to the House.



On your way to the House, you'll pass the Church and the Rotunda.





# The House

This is the house, which is called Croome Court.

You will meet staff and volunteers inside who can tell you about the history of the house and the people who have lived here.

You can go inside using the steps at the front of the house. If you use a wheelchair, we have a stairclimber so that you can get into the house on the first floor. You can ask the staff or volunteers for this.





# The House

The House is open for you to explore and learn about its history.

**It doesn't have furniture in the rooms like it used to when people lived here.** Instead, the spaces are used for exhibitions to tell the stories of the different histories of the House.

You can ask the staff and volunteers any questions you have about the House, and they will be happy to tell you more about it.



# Play areas

There are two play areas.

In the RAF play area, you'll see a slide, swings and a climbing frame to play on. There's also a wooden building where you'll find things to touch and play with.

In the Wild play area, you'll see wooden climbing equipment and things to build with.

These places can get noisy during busy times. Other visitors may be running, jumping or shouting as they play.





# Toilets and baby change

There are toilets in the Visitor Centre. Here **you'll find an accessible toilet, ladies' toilets and gents' toilets.** There are baby changing facilities in the ladies' and accessible toilets.

The hand driers in the toilets make a loud sound.

**There are also ladies' and gents' toilets in the basement of the House,** which are up and down some stairs.

There is a portable accessible toilet at the back of the House.

