

Anglesey Abbey, Gardens & Lode Mill

PLEASE NOTE: due to the coronavirus pandemic we have had to adjust some of our access arrangements in-line with government guidance and to ensure social distancing across the estate.

The Anglesey Abbey includes a charming house, working mill and a garden full of surprises and wildlife areas – however at present just the gardens are open to the public.

Contact details

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Points to note

- There is reasonable mobile phone reception across most of the site.
- Assistance dogs are welcome throughout the property and this is signed at the Visitor Reception entrance.
- There are no manual wheelchairs or mobility scooters available for loan at present, however you are permitted to bring your own.
- There is no transfer buggy or shuttle available at present.
- The garden has three areas of water; a large quarry pond off the arboretum, the Lode water stretch from the Mill along the rear of the property land and wildlife pond in our Wildlife Discovery Area.
- Bikes and Scooters are permitted for under fives only, and must be cautious to keep to the social distancing measures in place, avoiding any congestion.

Visitor numbers

- Currently we are operating a pre-book only visitor model. This means that we can control the volume of visitors across our opening hours and it will be a calm and peaceful visit whatever time-slot you choose to book for.

Arrival & Parking Facilities

- There are brown signs from A14, A11 and Quy Road. The entrance is signed and the main car park is directly outside the visitor centre.
- The main car park surface is tarmac with two reinforced grass car parks. The grass car parks are reasonably flat with gravel and mesh roadway and gravel footpath which takes you down to the visitor centre. Spaces are unmarked in this area, parking areas are defined by wooden sleepers.
- There are designated spaces for disabled people, on a firm surface, in the main car park. These spaces are the shortest distance from the Visitor Reception. Cycle racks are in 3 locations in the tarmac areas of car park.
- There is a designated area for camper van and motor-home parking.

- There is no transfer buggy available at present.

Toilets

- There are toilets outside the Visitor Reception building, including a right-hand transfer accessible WC with space to turn a wheelchair through 1500mm diameter circle. There is another single cubicle available in a toilet block near the house but this does have more limited access.
- There are no adult changing facilities but baby changing facilities are available outside the Visitor Centre and at the Toilet Block near the house.
- All the toilets have hard surface floors and fluorescent lights.
- Paper towels have been provided for hand drying in all facilities as hand driers are not permitted under current government guidelines.

Visitor Reception

- The usual Visitor Reception building is not currently open to the public and welcome will be through temporary outdoor locations at the front of the estate. Clear signposting will be available when you arrive in the car park.
- The reception welcome is through a glass window approximately 1000mm high
- There is currently no seating provided in the reception area as this is outdoors.

Gardens

The gardens of Anglesey Abbey offer an abundance of interest and colour throughout the year.

- On pathways that do not allow for 2m social distancing we have implemented a one-way system which all visitors must follow. More open spaces will allow visitors to free-flow and maintain social distancing safely. A free map is available on arrival with directions.
- The path from the temporary welcome hub to the House is approximately 900 yards long and takes around 10 minutes to walk at a moderate pace. The route is relatively straight with a fine tar and chip surface. The route is lined with trees which can create a 'dappled' effect on the path if the sun is out.
- The circular one-way route which ends at the Winter Garden is winding but relatively flat and includes at various points: fine gravel, a narrower bark chipped pathway by the river, hard standing path and one point section of hard standing pathway that has a short sharp decline and incline near to the house.
- Access to our Rose Garden is down a set of 3 steps on a gravel pathway. Anyone unable to use the steps, using a wheelchair or mobility scooter can access the Rose Garden by following the longer pathway and specific accessible route for the one-way system at this point, this involves some small ramps and a flat, firm grass surface.
- All bark paths are accessible by wheelchair or mobility scooter in good weather.
- Hoe Fen is our Wildlife and Discovery Area is currently closed to the public.

House

- The mansion is currently closed due to social distancing restrictions.

Bookshop

- The bookshop is currently closed due to social distancing restrictions.

Catering

- All food and beverage facilities are currently closed due to government guidelines.
- No picnic benches are available for visitors to use at this time due to government guidelines.

Retail

- The shop and plant centre is currently closed due to government guidelines.

Mill

- The Mill is currently closed due to government guidelines.

Date July 2020.