

National Trust Cottages Accessibility Guide

Deben View, Tranmer House, Sutton Hoo, Ref. 010037

Introduction

- A first-floor apartment within Tranmer House.
- Brick and timber construction.
- The apartment is reached by an external staircase.
- Sleep four in two bedrooms.



** Please note that all door widths given indicate the clearance required for access.*

The Apartment is Arranged as Follows

The entrance door opens into a lobby, which leads to an inner hallway. Both bedrooms are accessed from the lobby, while the kitchen is accessed from the inner hallway. Two steps lead from the lower inner hallway to the upper inner hallway, from which the bathroom and living/dining room are accessed.

Pre-Arrival

- See the main webpage for booking and location details.
- Please contact us prior to booking if you have any specific access requirements.
- Directions provided with booking.
- Please bring a torch if arriving in the dark as there are no streetlights here.

Approach

- Tranmer House is accessed via a signposted and tarmacked road across the Sutton Hoo estate.
- There are two entrance barriers on the drive to the holiday apartments, and the code for these will be emailed to guests prior to arrival.
- A river borders the estate.

Arrival & Parking Facilities

There is a fenced gravel parking area by Tranmer House and Deben View is assigned one parking space. Additional parking is available in the main visitor car park.

- A gate 880mm wide leads from the gravel parking area, which has a concrete border, rising 40mm to cobbles, which gives way to a path.
- The uneven stone tile path leads through a gap in a further fence 920mm wide to the external stairs.
- Access to the property is via tiled external stairs, with 16 steps in total. Each step is approximately 170mm high and has anti-slip sections on the treads. A galvanized handrail is provided on the right-hand side when ascending, and the stairs are externally lit. The first flight consists of 5 steps leading to a semi-landing, followed by a 90° left turn and a further 11 steps leading to the main landing.
- The key safe is on the external wall to left hand side of the main entrance door, beneath a light and labelled with the apartment name.
- Rubber door mat.
- From the exterior landing there is a door 850mm wide x 2.1m high which gives access over a threshold 190mm high and then 60mm down into the lobby.
- Curved, tiled fireplace hearth 960mm high.
- Wooden dresser
- Three key safes on the wall contain emergency spares between two housekeeping master key safes.
- Two ceiling pendant lights.
- Wooden floor with entrance mat.
- Fire alarm break panel, wall mounted by the entrance door.

Entrance to car parking area



Entrance to parking area



Gate from parking area to path base of steps



External steps to apartment



Communal First-Floor Lobby

- From the external landing, a door 850mm wide x 2100mm high leads into the lobby, with a 190mm threshold followed by a 60mm step down.
- Curved tiled fireplace hearth, 960mm high.
- Wooden dresser.
- Three key safes containing emergency spares are mounted on the wall, between two larger housekeeping master key safes.
- Two ceiling pendant lights.
- Wooden floor with one entrance mat.
- Fire alarm break glass panel mounted on the wall beside the entrance door.
- Access to Deben View is signposted on the door in the far-right corner. An inner lobby leads to the apartment entrance door.

Internal Lobby

- From the communal lobby, the second door on right 820mm wide x 2040mm high, with a 25mm-high threshold, leading into an inner lobby.
- The Deben apartment entrance door is on the left and opens outward. The clear opening is 860mm x 2030mm, with high level glazed panels and a 25mm-high threshold.

Apartment Lobby

- Wooden floor with two steps to main level 150mm high.
- AFF fire extinguisher at floor level and emergency lighting and smoke detector on ceiling.
- Door to both bedrooms and door to inner hallway.
- Wooden bureau 950mm high.



Apartment internal main entrance door, looking in from external lobby – showing two steps down & threshold inside.

Inner Hallway

- Door from the lobby to the inner hallway is 890mm x 2030mm high, with a 20mm-high threshold and a further 50mm-high lip.
- Wooden flooring with two steps of different heights (100mm and 200mm) leading to upper hallway through opening 720mm wide x 1900mm high.
- Pendant light, emergency light and two smoke detectors on ceiling.
- Door to cleaning cupboard 860mm x 2030mm.
- Additional storage cupboard with three doors and two shelves.
- Cupboard containing a high-chair, cupboard door 470mm wide x 2020mm high. High chair; seat height 560mm, back height 390mm, tray height 750mm and footrest height 360mm.
- Door to kitchen.
- Emergency torch plugged in to power socket.
- Heating panel wall mounted beside emergency exit door.
- Fire alarm break glass panel.
- Emergency exit door is 900mm wide x 2020mm high, with a 30mm high threshold.



Inner hall towards living/dining room



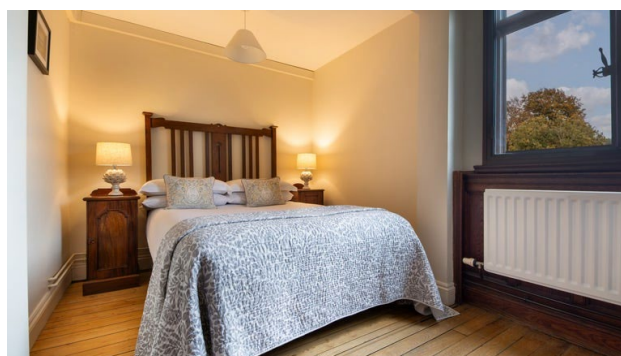
From upper hall towards lower hall

Kitchen

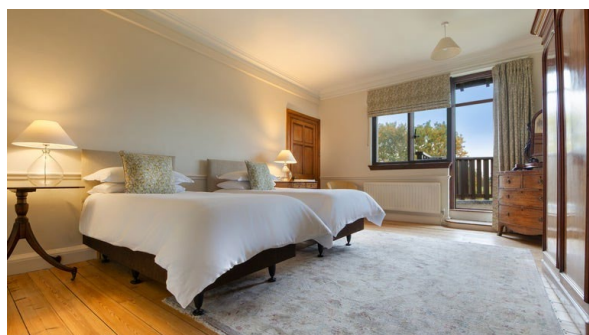
- Fire-rated glazed door on automatic closer, 780mm wide x 2030mm high, with 20mm high threshold.
- Tiled flooring.
- Wall-mounted fire blanket.
- Heat detector on ceiling.
- Range of floor and wall mounted cupboards; worktop height 600mm, with wall cupboards 380mm above the worktop.
- Fridge/freezer, dishwasher, microwave, freestanding cooker, washer/dryer, radio, kettle and toaster.
- Three bins; general waste and two recycling bins.
- Dining table is 760mm high, with 680mm knee clearance. Four chairs with a 430mm seat height.
- Two steps to the veranda: first step 80mm high and second step 150mm high.
- Secondary-glazed window facing south, overlooking the estate.



Kitchen with glazed door to veranda



Double bedroom



*Super-king bedroom, shown as twin (on request)
with glazed door & step to veranda*



Marble bathroom

Double Bedroom

- Door 890mm wide x 2330mm high with a 20mm high wooden threshold.
- 4ft bed with mattress transfer height 580mm high. 190mm clearance under bed.
- Two bedside cupboards, each with a lamp.
- Chest of drawers with freestanding mirror 1040mm high.
- Wooden chair with upholstered seat, seat height 460mm from floor.
- Two ceiling pendant lights and smoke detector.
- Secondary-glazed window facing west over the estate.
- Wooden floorboards.

Super King/Twin Bedroom

- Door 890mm wide x 2030mm high with a 10mm threshold, followed by further 215mm step up.
- Super king-size/twin beds with a mattress transfer height of 600mm and 190mm clear space underneath.
- Chest of drawers with freestanding mirror.
- Upholstered chair 460mm seat height from floor.
- Two bedside tables, each with a lamp.
- Wooden freestanding wardrobe with three low level drawers, three pull out drawers and hanging rail at height 1850 mm.
- In-built cupboard 900mm wide with hanging rail 1700mm high.
- Travel cot in cupboard.
- Pendant lights & smoke detector on ceiling.
- Secondary-glazed window facing north over the estate towards the burial mounds.
- Two steps to veranda 100mm and 150mm high.
- Wooden floorboards with rug.

Bathroom

- Door 790mm wide x 2040mm high with a 30mm high threshold.
- Bath with shower attachment; bath height 570mm high x 440mm width at bottom x length 1250mm at bottom.
- Hand wash basin with crosshead taps, 830mm high.
- Marble-topped sink cabinet 790mm high.
- Toilet seat height 440mm.
- Wooden chair with seat height 440mm.
- Shelf 1250mm high with mirror above.
- Heated towel rail.
- Three-armed pendant light on ceiling and wall mounted light above mirror.
- Wall-mounted extractor fan.
- Secondary-glazed window facing south over the estate towards the burial mounds.
- Tiled floor.



Living Room

- Door 770mm wide x 2040mm high, with a 10mm threshold up followed by a 20mm step down.
- Two two-seater fabric sofas, 1800mm wide, with a seat height 450mm.
- One wingback armchair, with a seat height 450mm.
- Fireplace no longer in use, with marble hearth and surround; wooden mantelpiece 2120mm wide x 1640mm high.
- Side table with three drawers housing the television.
- Oak side table.
- Round oak side table with a table lamp.
- Chest of drawers bearing with a table lamp.
- Wooden dresser with glass paned doors.
- Footstool 350mm high.
- Five double wall lights.
- Two secondary-glazed windows facing south and west, overlooking the estate towards the woods and River Deben.
- Secondary-glazed French door to veranda, sealed shut.
- Wooden floorboards and one large Persian-style rug.
- Wooden dining table, 710mm high, with 240mm knee space underneath.
- Four upholstered wooden chairs, seat height 460mm.
- Smoke detector on ceiling.

Outside

- Bin store across the courtyard from the base of the external stairs.
- The courtyard has a combination of paved and gravel surfaces, with rubber honeycomb matting provided in areas of gravel.
- Verandah balcony inside cottage is 1170mm high from ground level, with gaps between slats between 60 and 100mm wide.

Additional Information

- Assistance dogs are welcome at all our holiday cottages.
- In the event of a fire, it is the responsibility of the guests to evacuate themselves. Vibrating fire/smoke detectors are available if requested at time of booking. Please contact us if you have any other specific access requirements in this respect.

Facilities at All Holiday Cottages

The National Trust aims to expand the list of accessible /equipment/items available at each cottage and these may include:

- Cordless kettle
- Hollow fibre bedding
- Chair with armrests
- Good reading light
- Large handle vegetable peeler
- Easy tin opener
- Non-slip mat for bath/shower
- Non-slip place mats
- Easy jar opener
- Information in alternative formats (on request)

Please note that we cannot guarantee that all items will be available at the time of your visit. Please enquire at the time of booking regarding any particular requests.

Specialist Equipment

Other specialist equipment such as wheelchairs, bath seats and toilet frames etc... may be available for loan or purchase from the local Red Cross loan centre. Please check this out before booking the cottage and contact us if you require further information.

<http://www.redcross.org.uk/standard.asp?id=89425>

About this Accessibility Guide

This Accessibility Guide is intended to provide key information about the cottage that may be particularly relevant to guests with disabilities. Please contact us prior to booking if you would like information that is more specific and we will be happy to oblige.

Email: cottages@nationaltrust.org.uk

Phone: 0344 8002070

Access for All at the National Trust

The Access for All office works to improve access at all National Trust accommodation and properties. The office welcomes comments and ideas on improving access.

Phone: 01793 818531

Email: accessforall@nationaltrust.org.uk

August 2026