

Accessibility Guide

Proctor

Fountains Abbey Rd,
Fountains Abbey,
Ripon
HG4 3D

What3Words:

/// sector.treetop.tricycle

Brochure ref: 020017



Approach



Entrance Door



Parking inside Westgate (to left of hall)

Introduction

On the third floor of the 16th century Fountains Hall, the high quality furnishings are inspired by Charles Rennie Mackintosh. An extremely stylish apartment with wonderful views.

Pre-Arrival

- See the main webpage for Proctor (<https://www.nationaltrust.org.uk/holidays/yorkshire/proctor>) for booking and location details.
- To enable our housekeepers to prepare the cottage for any particular accessibility requirements you might have, please contact guestrelations@nationaltrust.org.uk.
- Directions are provided electronically three weeks prior to travel. If you need a printed (or large print) version of any of our holiday documents, please contact guestrelations@nationaltrust.org.uk.
- If, having read this accessibility guide, you still require further information, e.g. a social storybook guide, please contact guestrelations@nationaltrust.org.uk

Approach

- Fountains Hall is easy to find using the directions provided by the Contact Centre

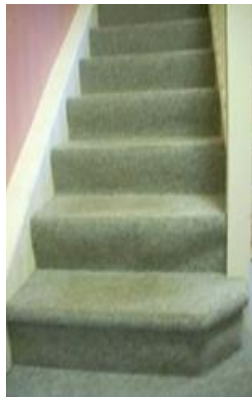
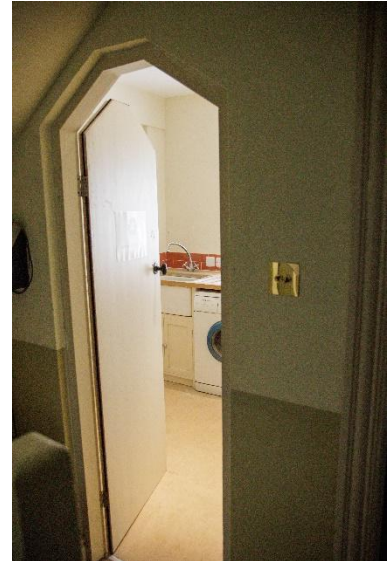
Arrival & Parking Facilities

- Parking is outside Fountains Hall in the allocated parking space
- The walk from the parking space to the entrance hall for the apartments is approx 100metres



Getting in (and out) of the cottage

- Communal door 710mm wide
- 2 x 120mm stone steps
- Utility door 620mm
- WC 490mm high
- Work surface and sink 910mm high
- Washer and dryer



Getting around the cottage

Ground floor:

- Hall, utility with WC. Phone.
- Carpet and lino.
- 6 Flights of carpeted stairs (57 steps in all)
- Step height 17cm, width 68cm, depth 26cm
- Please be aware there is not a lift in this building

Third Floor

- Flooring is rugs, carpet and lino.

The cottage is arranged as follows:

Ground Floor:

- Entrance door to Fountains Hall, lobby, doors to stairs, utility area with phone

Third Floor:

- 2nd bedroom, entrance door, hall, open plan lounge, dining area, kitchen, hallway, bathroom and main bedroom

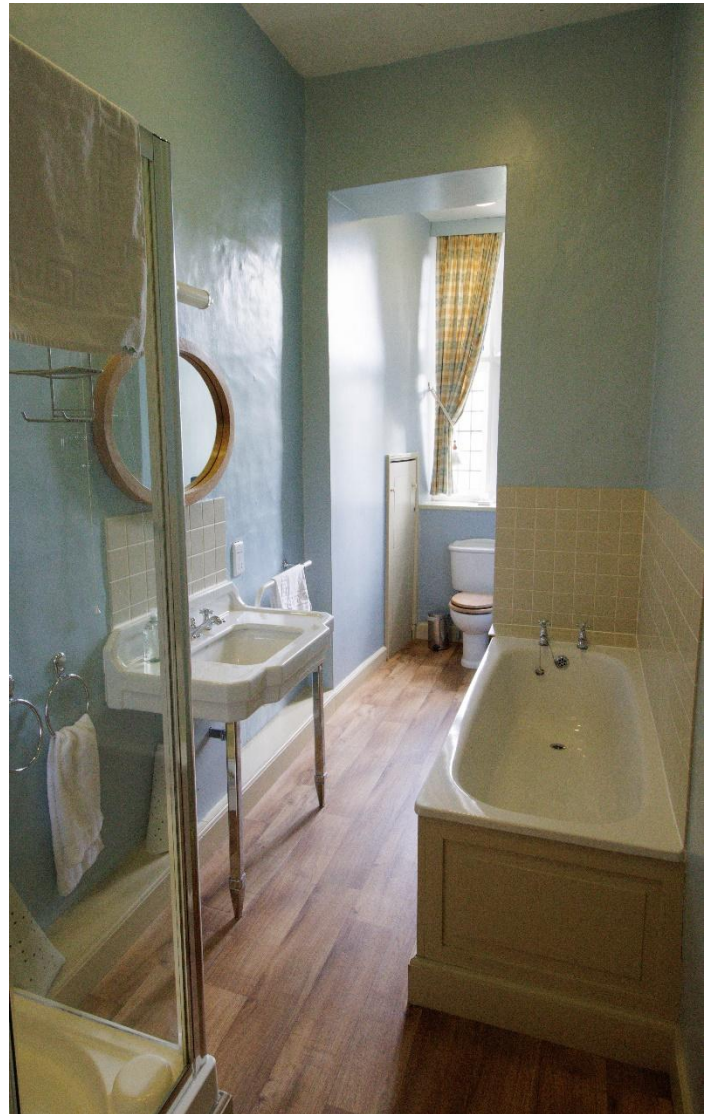
Kitchen



- Height of worktop is 910mm
- There are no grabrails.
- Kitchen equipment comprises cordless kettle, toaster, microwave, electric hob with clear control numerals, under counter electric oven/grill, mixer taps, under counter fridge
- Cupboards are arranged under the counter and also wall-mounted; the latter are 410mm above the worktop counter
- Wood effect Vinyl floor

Bathroom

- Door 820mm wide
- WC 470mm high, basin 830mm and bath
- Shower with door 650mm wide
- WC 470mm high
- Wood effect vinyl floor



Living room/Diner



- Sofa and chair 450mm high
- TV and DVD
- Two side tables with lights
- Coffee table

- Table
750mm high
and 4 High
Backed chairs
480mm



Bedroom



- Door 830mm wide
- Bed 780mm high
- Bedside table and 2 bedside lamps
- Wardrobe and chest of drawers. Table Lamp. 2x Chairs
- Carpeted floor



Single bedroom



- Door 790mm wide
- Bed 68mm high
- Bedside table with light
- Basin 810mm high
- Armchair 410mm high
- Chest of drawers and Mirror

Additional Information

- Assistance dogs are welcome at all our cottages. If you are bringing an assistance dog to a non-dog cottage, please contact guestrelations@nationaltrust.org.uk so we may contact all future guests in case of an allergy.
- In the event of a fire, it is the responsibility of the guests to evacuate themselves. Under pillow vibration alarms are available if requested at time of booking.
- If you required the WiFi to be turned off, please advise us in advance.
- If you have any allergies, please contact guestrelations@nationaltrust.org.uk.

Specialist equipment

Other specialist equipment such as wheelchairs, bath seats, toilet frames, hoists etc. may be available for loan or purchase from a local disability equipment provider. For further details, please contact guestrelations@nationaltrust.org.uk. Please note that any contacts supplied are done so in good faith and are not endorsed by the National Trust.

Feedback

All feedback is very helpful in informing us of ways in which we can improve access to all our accommodation. We welcome any comments or ideas from you to guestrelations@nationaltrust.org.uk.