



National Trust Cottages Accessibility Guide



Glen House

Address: Main Street, Holy Island, Berwick upon Tweed, TD15 2SJ.

Ref: 017008.

Introduction

Glen House is a two storey mid-terrace cottage with living room and kitchen on the ground floor, bathroom and bedroom on the first floor. Heating and hot water provided by an oil combi boiler with a multi fuel stove in the living room for additional heat

Pre-Arrival

See the main webpage for booking and location details as Holy Island is accessed via a tidal causeway.

Please contact us prior to booking if you have any specific access requirements.

Directions provided with booking.

Bring a torch if arriving in the dark, as there are no streetlights.

Approach

The cottage is located on the right-hand side on the main route to the castle, to the right of the National Trust Shop. The road through the village is tarmac with a mixture of paved and tarmac footpaths.

Arrival & Parking Facilities

There are no designated parking spaces as the road is a public highway. There is room, if available, for one car to park directly outside the cottage.

2 uneven stone steps to front door

Rear access via road to side of National Trust shop. Dark blue door in stone wall on right hand side, door width 800mm.

1 uneven stone step 170mm high onto uneven concrete surface, 3 uneven steps (stone & concrete) onto paving slabs, step heights 170mm, 140mm and 120mm

Wooden garden gate, 7ft tall, 1070mm wide, through to garden area for Glen House (please note that this is shared access to other cottages and National Trust Shop).

Single step into back door onto vinyl flooring, step 130mm high and door 780mm wide

Getting in (and out) of the cottage

Getting around the cottage

Ground floor:

Access to kitchen is via the Sitting Room. The door width is 770mm into small hallway (understairs storage to the right) then up two steps with a height of 150mm each. There is no door leading into the kitchen

Flooring throughout is a mixture of vinyl (kitchen and bathroom) & fitted carpets

Circulation space around the ground floor is reasonable

Stairs to the first floor (14 steps in total) with handrails either side – stair treads are of varying width & height sizes and uneven.

First floor:

Bedroom and bathroom accessed from small landing with reasonable circulation space.

Ground Floor

Sitting Room



- 1 x two seat sofa, measuring 1500mm long by 660 mm deep by 430 mm high
- 1 x armchair, measuring 450 mm high by 550 mm deep
- Bookcase.
- 2 side tables.
- TV Unit (Including TV, DVD player & WiFi).
- 1 central pendant light, 1 standing lamp and 1 table lamp.
- Wood burning stove.

Diner/kitchen



- Height of worktops 910mm.
- Kitchen is a dining kitchen with fitted units.
- Free standing electric cooker and hob.
- Mixer tap.
- 1 Pendant light and 1 spot-strip light
- Washer/Dryer
- Full size fridge freezer
- Round kitchen table 750mm high and 700mm clear knee space underneath. 4 x cushion chairs. Seat height 460mm.
- Oil fired boiler.

Bedroom



- Double bedroom, bed 1830mm wide, length 1960mm firm mattress height 640cm – beds can be split into twin beds upon request.
- 2 bedside cabinets with table lamps.
- Chest of drawers.
- Wardrobe.
- 1 central pendant light fitting.
- Door width to bedroom 800mm.

Bathroom



- Door into bathroom 640mm wide
- WC, basin and bath with electric shower over.
- The WC is 410mm high
- The bath is 690mm wide, 1680mm long and 550mm high.
- Sink height is 800mm
- Roof window.
- Pendant light and strip light including shaver socket and shelf over basin.

Laundry Room

There is no laundry room in this cottage.

Garden

Small lawned area with shared footpath to rear of property.

Additional Information

- Dogs are welcome at this cottage.
- In the event of a fire, it is the responsibility of the guests to evacuate themselves. Vibrating fire/smoke detectors are available if requested at time of booking. Please contact us if you have any other specific access requirements in this respect.

Facilities at all cottages

The National Trust aims to expand the list of accessible /equipment/items available at each cottage and these may include

- Cordless kettle
- Hollowfibre bedding
- Chair with armrests
- Good reading light
- Large handle vegetable peeler
- Easy tin opener
- Non-slip mat for bath/shower
- Non-slip place mat
- Easy jar opener
- Information in alternative formats (on request)

Please note that we cannot guarantee that all items will be available at the time of your visit.

Please enquire at the time of booking regarding any particular requests.

Specialist equipment

Other specialist equipment such as wheelchairs, bath seats, toilet frames etc may be available for loan or purchase from the local Red Cross loan centre. Please check this out before booking the Cottage and contact us if you require further information.

<http://www.redcross.org.uk/standard.asp?id=89425>

Future Plans to improve Access to National Trust Holiday Accommodation

We are currently in the process of writing accessibility guides for all our holiday cottages and bunkhouses and improving access over time for all our guests. All feedback is very helpful in informing us of ways in which we can improve access. We welcome any

comments or ideas from you about access at this cottage and thank you for taking the time to do this. Please do this in the most convenient way for you. See contact details below or information on website.

About the Accessibility Guide

This Accessibility Guide is intended to provide key information about the accommodation that may be particularly relevant to guests with disabilities. Please contact us prior to booking if you would like information that is more specific and we will be happy to oblige.

Email: cottages@nationaltrust.org.uk Phone: 0344 8002070

Access for All at the National Trust

The Access for All office works to improve access at all National Trust accommodation and properties. The office welcomes comments and ideas on improving access.

Phone: 01793 818531 Email: accessforall@nationaltrust.org.uk

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