

Anglesey Abbey, Gardens & Lode Mill

Contact details

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Points to note

- There is reasonable mobile phone reception across most of the site.
- Dogs are not permitted in the grounds and gardens, however registered assistance dogs are welcome throughout the property, and this is signed at the Visitor Reception entrance.
- There are a limited number of manual wheelchairs and mobility scooters available for loan. Please call 01223 810080 or email us at AngleseyAbbey@nationaltrust.org.uk for more information, and to book. You are permitted to bring your own.
- We also have a single off-road "Mountain Trike", which operates by push assistance. Please call 01223 810080 or email us at AngleseyAbbey@nationaltrust.org.uk for more information, and to book.
- There is a transfer buggy/ shuttle service available on request between the visitor centre and the house.
- The garden has three areas of water; a large quarry pond off the arboretum, the Lode water stretch from the Mill along the rear of the property land and wildlife pond in our Wildlife Discovery Area.
- Bikes and Scooters are permitted for under-fives only.
- Please note that the House is closed for free flow during the months of January, February, and November in 2023. Tours of the House are available at 11am and 1pm throughout November via pre-booked tickets.

Arrival & Parking Facilities

- There are brown signs from A14, A11 and Quy Road. The entrance is signed and the main car park is directly outside the visitor centre.
- The main car park surface is tarmac with two reinforced grass car parks. The grass car parks are reasonably flat with gravel and mesh roadway and gravel footpath which takes you down to the visitor centre. Spaces are unmarked in this area, parking areas are defined by wooden sleepers.
- There are designated accessible parking spaces, on a firm surface, in the main car park. These spaces are the shortest distance from the Visitor Reception. Cycle racks are in 3 locations in the tarmac areas of car park.
- There is a designated area for camper van and motor-home parking.

- There is a transfer buggy/ shuttle service available on request between the visitor centre and the house.

Toilets

- There are toilets outside the Visitor Reception building, and inside the visitor building, including a right-hand transfer accessible WC with space to turn a wheelchair through 1500mm diameter circle in both sets of toilets. There is another single cubicle available in a toilet block near the house but this does have more limited access. Please note throughout November and early December the toilets inside the Visitor Centre are being renovated.
- There are no adult changing facilities but baby changing facilities are available at all toilet locations.
- All the toilets have hard surface floors and fluorescent lights.

Visitor Reception

- This is a large wooden building is right next to the car park. The entrance is along a paved pathway with bollards. The entrance has double, glass sliding automatic doors.
- The interior surface in this area is mostly stone, with full length windows at either end to provide natural light. Fluorescent lighting is used to up and down light the space.
- The reception desk is over 1000mm high but there is a lower area, 750mm in height, which the reception team can also use for admission and membership enquiries. There is an induction loop in place on the far end till.
- A hand sanitising station is in place within the Visitor Centre.
- There is some seating provided in the reception area, however these tables are used for membership recruitment.

Gardens

- The path from the visitor centre to the House is approximately 900 yards long and takes around 10 minutes to walk at a moderate pace. The route is relatively straight with a fine tar and chip surface. The route is lined with trees which can create a 'dappled' effect on the path if the sun is out.
- The main circular route is winding but relatively flat and includes at various points: fine gravel, a narrower bark chipped pathway by the river, hard standing path and one point section of hard standing pathway that has a short sharp decline and incline near to the house.
- All bark paths are accessible by wheelchair or mobility scooter in good weather.
- The Woodland Play is our Wildlife and Discovery Area section containing the Treehouse and play equipment. The Wildlife Discovery section contains mainly woodchipped paths.
- Seating is provided at regular intervals through the formal gardens, via benches and deck chairs in the summer months.

House

- ***Please note that the House is closed during the months of January and November in 2023 for free flow. Tours of the House available via pre-booked entry in November.***
- Mobility scooters are not permitted within the house, a wheelchair is available to transfer into on request.
- Due to the nature of the ground floor of the House, there are 3 separate entrance points, ensuring that all areas of the ground floor can be viewed.
- When arriving at the House, please make your way to the main entrance point in the turning circle where a member of staff can assist you further. There are two steps up to the reach the main entrance and if a member of staff is not there to greet you, a doorbell is available to use to request assistance from a member of the team.
- The first accessible entrance to the House is via the Living Room Front Porch located on South Lawn, which can be accessed via the turning circle at the end of the main drive. This entrance provides access to the Living Room, Long Gallery and Oak Room. There is a step up at this entrance and a ramp is available upon request.
- The second accessible entrance is located at the Tapestry Hall door to access the Dining Room and Tapestry Hall. There is a small step down at this entrance. A ramp is available upon request.
- The third accessible entrance is the Domestic Wing door, located in the rear courtyard, which provides access to the Domestic Wing. This entrance is flat and paved, however please note that this is the main exit route for other visitors, and they will be required to give way on arrival.
- The stone spiral staircase leading to the first floor from the ground floor does not have a hand-rail available.
- There are no lifts or stairlifts available to the first floor.
- On the first floor, there are several short steps between corridors.
- Throughout the House, lighting levels are low all year round.
- Room guides and the welcome team are available to assist with all access requests.
- A large print photobook is available in the Dining Room containing images and information about the rooms and collections on the first floor.
- The narrowest doorway is 840mm wide
- The path from the Visitor Reception to the House is approximately 900 yards long and takes around 10 minutes to walk at a moderate pace with benches placed along the route.
- A shuttle service to and from the House is available on request.
- All pushchairs, large bags and large baby carriers are unable to enter the house to help protect the collection.

Bookshop

- The Second Hand Bookshop is open daily from 09:30.
- The bookshop is located towards the rear of the house by the courtyard.
- The entrance to the bookshop is through a 800mm wide doorway.
- The floor surface is level and firm within the bookshop.

Catering

- Redwoods Restaurant is open for take away and table service, with seating available both inside the restaurant, and outside on a veranda and wood chipped picnic area.
- All seating provided is available on a first come, first serve basis.
- Entrance to the restaurant is via the Visitor Centre, and the exit via a woodchip path on a gentle decline, that has been overlaid with rubber matting, leading out into the pinetum.
- Hand sanitising stations are in place at the entrance to the restaurant.
- Please let a member of staff know if you have an allergy or intolerance.

Retail

- The shop and plant centre is open from 09:30am.
- Entrance and Exit is through a gateway in the Plant Centre and is accessible from the car park or via the exit route.
- The Plant Centre has a pea gravel surface, and the interior shop has a solid floor with ample space for wheelchair and mobility scooter access.

Mill

- The Mill is currently operating on a ground floor only offer.
- When open, the first floor will be accessed by a flight of 16 very steep steps, with a further 11 very steep steps to the second floor.
- There is a wooden handrail and a support rope for getting up and down the stairs. Please note that descending the stairs can be more challenging than going up due to the narrow nature of each step.
- Ramped access is available into the Mill on request
- The doorway is 840mm wide.
- Up to 12 people can enter the mill at a time.
- When the wheel is turning, the mill makes a loud rumbling sound, which is especially noisy within the mill itself and mild vibrations can be felt.

Date November 2023