

## **Lyme Access Statement 2023**

Next review July 2024

Disley  
Stockport  
Cheshire  
SK12 2NX

T: 01663 762023

E: [lyme@nationaltrust.org.uk](mailto:lyme@nationaltrust.org.uk)

### **Introduction**

Lyme is a 1400-acre estate consisting of managed parkland and moorland. Located on the edge of the Peak District the park is very hilly including some steep paths particularly on the moorland. The central area of the park is relatively flat and accessible although there are still a number of slopes. The garden is built into the side of a hill and has distinct terraced levels linked by steps or sloping pathways which can be steep at times. The house is displayed over 3 floors which are accessed via staircases. The first floor is accessible to all through the Stag Parlour entrance as are the shop, tea rooms, ticket office and toilets from the ground floor courtyard.

### **Mobile signal**

Mobile phone reception is poor across the site, although the higher areas tend to have better signal. In an emergency 9-5pm call 01663 761400, alternatively all staff and volunteers are connected via a 2-way radio system and can raise the alarm. For emergencies outside of this time call 999.

### **Dogs**

Assistance dogs are welcome throughout the property. In the park, owners should keep their dogs on leads near vehicles and under close control throughout the rest of the park. Areas of the park have seasonal grazing of cattle and sheep; dogs should be kept on a lead in these areas. Dogs must be kept on leads and under close control around the red deer herds. Dogs kept on leads are welcome in the garden every day.

### **Specifics**

Visitors are required to hand over large bags to be securely stored before entering the house, lockers are available.

## Arrival & Parking Facilities

### **By car:**

The only vehicle access to Lyme is from the main A6 trunk road that runs between Manchester and Buxton. The gated entrance is located approximately 1km north of Disley. The Park is signposted using brown highways agency signs from Stockport (A6), Macclesfield Rd (A523) and Buxton Road (A6). We recommend not using satellite navigation as several will direct you to the wrong gate location, however using SK12 2NR can work for some systems. The entrance to the estate is 1.5km from the main car park.

### **By bus:**

There is a bus stop on the A6 adjacent to the end of the driveway. This is serviced by the 199-bus operated by High Peak Buses, for details please visit:

<http://www.highpeakbuses.com/Documents/199%20-%20Skyline.pdf>

The entrance to Lyme is 1.5km from the house, garden, and visitor facilities. A free National Trust minibus service runs most days from 18 Feb – 30 Oct 2023 (10.30am – 4.30pm) and from November to February 2024 10.30am-4pm transporting visitors from the admissions hut on the driveway (200 metres from the estate entrance) to the house and garden. This is a volunteer led service so is subject to availability. To confirm whether the shuttle bus is running on the day please call Lyme on 01663 762023. Please ask at the admissions hut to be collected when you are on site. Please note the minibus service is not accessible to wheelchair users unless you are able to transfer yourself independently from your wheelchair to a seat on the bus.

### **By train:**

There is a train station in Disley which is 1km from the estate entrance. Trains are operated by Northern Rail. Disley station is on the line between Manchester Piccadilly and Buxton. For details please visit: <http://www.nationalrail.co.uk/stations/DSL/details.html>

The entrance to Lyme is 1.5km from the house, garden, and visitor facilities.

### **Accessible Blue Badge Parking**

Accessible Blue Badge parking can be found in three locations at Lyme: the main car park, Timber Yard and Orangery Yard. Please enquire at the admissions kiosk as to which area will be most suitable for your visit. Please display your Blue Badge documentation on your dashboard. Visitors with Blue Badge parking documentation park free of charge at Lyme.

**The main car park** has six Blue Badge bays and one large designated space in the coach park section. A free shuttle service runs most days from 18 Feb – 30 October 2023 (10.30am – 4.30pm) and from November to February 2024 10.30am-4pm, to transport visitors to the house and garden from the car park. This is a volunteer led service so is subject to availability. To confirm whether the shuttle bus is running on the day please call Lyme on 01663 762023. The shuttle service is not accessible to wheelchair users unless you are able to transfer yourself independently from your wheelchair to a seat on the vehicle. The house and garden are 200 metres from the main car park via an uphill sloping footpath or by shuttle. The car park surface is compacted gravel, with tarmac access roads.

**The Timber Yard** car park has four accessible parking bays. These bays are only to be used by those visiting the Timber Yard café / shop, toilets, and Crow Wood playscape. The car

park surface is tarmac with a tarmac access road, the Timber Yard area has a combination of cobbles at the entrance, and fine gravel in the central area.

**The Orangery Yard** car park has five accessible parking bays. These bays are only to be used by those visiting the house (first floor) and garden who require level access and are primarily for wheelchair users. The car park is finely compacted gravel, with tarmac access road – the route through the Rose Garden is on stone flags and then onto a gravel path.

## **Busy periods**

If all the accessible parking spaces are occupied, we will always endeavour to find a suitable location for parking based on the circumstances of each visitor. Please ask at the admissions hut on entry to the park. We regret we cannot reserve parking bays in advance.

At busy times such as weekends and school holidays we use grass overflow parking. If you require accessible parking please ask at the admissions kiosk and we can arrange a suitable parking location.

## **Toilets**

Accessible toilets can be found in three locations at Lyme: the House, Garden, and Timber Yard.

### **House**

- Located on the ground floor next to the Pre-Loved Bookshop, please note this is on the floor below the house accessible route. The nearest accessible parking is in the main car park using the shuttle service. Toilets are 50 metres from the house shuttle stop.
- Room size: 1.5m x 2.5m
- Right hand transfer
- Area lit by fluorescent light
- Paper hand drying

### **Garden**

- Located in a building behind the herbaceous border in the garden. Nearest accessible parking in the Orangery Yard car park, then 90 metres (with steps), 150 metres (no steps) through the garden
- Room size: 2.2m x 1.7m
- Left hand transfer
- Area lit by a window and fluorescent light
- Automatic hand dryer

### **Timber Yard**

- The accessible toilet is located at the entrance to the Timber Yard opposite the café. Accessible parking at the Timber Yard is 30 metres from the toilet and is the easiest and quickest to access from accessible Blue Badge bays
- Room size: 3.5x 2m
- Right hand transfer
- Area lit by fluorescent light
- Automatic hand dryer



We currently don't offer a Changing Places facility.

## Visitor Reception

### **House and Garden**

- The House and Garden welcome is located just off the Courtyard of the House.
- There is an induction loop available at the reception desk
- There is a portable induction loop available at the membership recruitment desk.
- Manual wheelchairs: Two from the garden entrance, one from the Orangery Yard, one from the house accessible entrance. Visitors cannot book them in advance.

### **House**

- The standard house entrance is 200 metres from the main car park, shuttle service is available (see page 2). Accessible parking is in the Orangery Yard via the Rose Garden and terracing, entering the house through the Stag Parlour accessible entrance which is 55 metres away.
- The standard access to the house has a circle of cobbles, the majority of which can be circumnavigated using a compressed fine gravel path. The courtyard floor consists of large flat stone flags.
- The standard access to the house is from the ground floor courtyard via 17 stone steps with handrails. The Stag Parlour accessible entrance can be accessed from the Orangery Yard Blue Badge parking area. There is a flat fine gravel path to the Stag Parlour, which is 55 metres from the car park. Access from the Orangery Yard into the Garden is on a request basis, either do this through the admissions hut or use the phone box on the wall of the parking area. Visitors will be greeted by a volunteer who will give them all the welcome information required and guide the visitor to the Stag Parlour entrance to the House, the entrance of which is flat.
- Both the standard access door and Stag Parlour entrance door are opened manually by a volunteer, the standard access door opens into the house and is 1400mm wide. The Stag Parlour entrance door is 1150mm wide.
- The only room without soft furnishings is the Long Gallery (second floor) which has wooden panelling and a wooden floor.
- All rooms in the house are lit by natural light, as well as LED lighting. Some of the rooms have a lower light level to protect the tapestries.
- The accessible route using the Stag Parlour entrance includes rooms only on the first floor, this includes: Drawing room, Stag Parlour, Dining room, Ante room, Library, Staircase Hall, Saloon, State bedroom and dressing room, Oak and Acorn rooms, Yellow bedroom suite and a view of the Entrance Hall via the Drawing room. The second floor is only accessible using a staircase, the rooms on this floor are: Long Gallery, Knights bedroom and Nursery bedroom.
- There are no narrow corridors and doorways in the house.
- There is space to turn a wheelchair easily in each room on the first floor.
- There are seats for visitors to use around the house.
- There are volunteers in each room.
- The toilets are on the ground floor of the house, with one fully accessible toilet (see page 4).
- There is no audio guide or tactile model. Guides are available in large print.
- Powered wheelchairs and powered mobility vehicles can access the first floor of the house only (due to steps) using the Stag Parlour entrance.

- The library is an ideal quiet area where people can sit if they don't want to do the same amount of the visit as other members of their group.

## **Food & Beverage (House)**

### **Ale Cellar tearoom**

This outlet is located on the ground floor of the house which can be accessed without the use of steps from the courtyard.

- The standard entrance to all three is 200 metres from the main car park, shuttle service is available. For visitors who have parked in the Orangery Yard (see page 6) and entered the first floor of the house through the Stag Parlour, there are two routes available to the ground floor of the house avoiding steps and stairs: 1. through the garden around the Reflection Lake, through the West Terrace gate and into the courtyard via the North Front (300 metres) 2. Return to the Orangery Yard car park, walk down the path to the North Front entrance of the house (150 metres). An accessible guide and map are available as well as staff and volunteers to help orientate visitors.
- Access to the food & beverage outlet is from the house courtyard and is flat, with a short ramp from the corridor into the Ale Cellar restaurant.
- All entrance doors are manual and are propped open at all times
- No alternative access routes available, main route from the courtyard is fully accessible.
- The Ale Cellar is split in half across two levels linked by a flight of three steps. An alternative accessible entrance is available to the upper level. A member of staff will help with access through this door.
- The counter height in the Ale Cellar 900mm.
- Staff will assist visitors as required including coming out from behind the counter and re-arranging seating (all outlets).
- There is 1200mm of circulation space.
- Till points in the Ale Cellar have induction loops
- Foam adaptors for cutlery, non-breakable sip cups, double handled cups and straws are available.

## **Food & Beverage (Timber Yard)**

### **Timber Yard café**

Is located on the ground floor of the Timber Yard and can be accessed without the use of steps (a ramp is used to enter the ice cream parlour).

- The entrance is 200 metres from the main car park or adjacent to the Timber Yard Blue Badge parking area. Access to the food & beverage outlet is from the Timber Yard courtyard which has a slight slope.
- The roadway up to the entrance of the Timber Yard is tarmac, inside the Timber Yard the surface is cobbled, with tarmac path linking the shop and café, and loose gravel in the outside seating area.
- Access to the Timber Yard café is flat.
- All entrance doors are manual.
- No alternative access routes are available or necessary.
- The Timber Yard café door is 1300mm wide. The ice cream parlour door is 1800mm wide.
- The Café has hard floors and no soft furnishings.
- The Timber Yard café is lit through natural daylight and LED lights.
- The counter height in the Timber Yard cafe is 900mm.
- Staff will assist visitors as required including coming out from behind the counter/serving equipment and re-arranging seating in both outlets.
- There is 1200mm of circulation space.
- The till point has an induction loop.
- Menus are written on blackboards in large text in the Timber Yard café.
- Foam adaptors for cutlery, non-breakable sip cups, double handled cups and straws are available.

## **Retail (House)**

### **Hall shop and Pre-loved Bookshop**

Both outlets are located on the ground floor of the house which can be accessed without the use of steps from the courtyard.

- The standard entrance to both outlets is 200 metres from the main car park, shuttle service is available (see page 2). For Blue Badge holders who have parked in the Orangery Yard (see page 6) and entered the first floor of the house through the Stag Parlour, there are two routes available to the ground floor of the house avoiding steps and stairs: 1. through the garden around the Reflection Lake, through the West Terrace gate and into the courtyard via the North Front (300 metres) 2. return back to the Orangery Yard car park, walk down the path to the North Front entrance of the house (150 metres). An accessible guide and map are available as well as staff and volunteers to help orientate visitors.
- Access to both shops is from the house courtyard which is made of stone flags and is flat.
- All entrance doors are manual

- No alternative access routes available, main route from the courtyard is fully accessible.
- The Hall shop door is 950mm wide with a carpet floor covering.
- The shop is lit by natural daylight. The house shop has shelf fluorescent lighting and LED bulbs.
- The counter height in the shop is 920mm.
- There is circulation space of 1200mm between display stands.
- The till point has an induction loop.
- Staff will assist by reaching down items to view if they cannot be reached by customers.
- There isn't a large print version of the price list however staff will assist in telling visitors the price of items.

## **Retail (Timber Yard)**

### **Timber Yard shop**

- The entrance to the shop is 200 metres from the main car park or adjacent to the Timber Yard Blue Badge parking area. Access to the shop is from the Timber Yard courtyard.
- The roadway up to the entrance of the Timber Yard is tarmac, inside the Timber Yard the surface is cobbled, with tarmac path to the shop.
- Access to the shop is flat.
- The entrance door is manual
- No alternative access routes are available or necessary.
- The door is 1350mm wide with both sides open.
- The shop has a hard floor with no soft furnishings
- The shop is lit through natural daylight, LED ceiling lights and fluorescent tube lighting in the shelves.
- The shop is on the ground floor only.
- The counter height in the shop is 910mm.
- Staff will assist visitors as required including coming out from behind the counter.
- There is 1200mm of circulation space.
- The till point has an induction loop.
- Staff will assist by reaching down items to view if they cannot be reached by customers.
- There isn't a large print version of the price list however staff will assist in telling visitors the price of items.

## **Garden**

- There is a detailed access map of the garden and surrounding area showing options for routes round the garden and suitable entrance points (see appendix). The garden is on several tiered levels so some of the paths have slopes and the routes can be longer compared to the stepped paths.
- There is a route round the garden avoiding any steps, stiles, or other difficult areas for people with mobility difficulties.
- The paths are made from finely compacted gravel.



- Several paths have shallow to short steep gradients (e.g. Kill time area), these are marked on the map and can be avoided if necessary.
- There are many flights of steps throughout the garden, however flat paths allow access to the vast majority of the garden area.
- Steps do have handrails.
- The only gate on the route is for the accessible entrance to the garden which is supervised by garden volunteers.
- There is written signage in the garden and an accessible guide is available. There is currently no tactile model or audio tour.
- There are benches throughout the garden.
- There are several water features including a large lake, stream, water feature and fountain.

## Estate

- Lyme is a 1400-acre estate consisting of managed parkland and moorland. Located on the edge of the Peak District the park is very hilly including some steep paths particularly on the moorland, hence a large percentage of the park can be very challenging for people with limited mobility. The central area of the park is relatively flat and accessible although there are still a number of slopes to negotiate
- The Information Centre in the main car park is open every day all year round (10.30am – 3pm) and stocks maps and walk guides. The staff will also suggest suitable routes given any mobility issues visitors discuss.
- A map of the estate is available free of charge (see appendix) and a walk leaflet is also available showing three routes. These routes are also marked with coloured markers in the park.
- There are several routes that are flat and accessible such as the mill pond circular path which is fine compacted gravel and some tarmac. The route to the Cage is the most popular with visitors, this is mainly on a shallow gradient however there are two short steeper slopes to negotiate. Most of the route is grass or compacted gravel.
- Many of the paths marked on the estate map are made from finely compacted gravel, however routes across the moorland and through some of the woodlands can be rutted, steep, narrow, muddy and grass covered.
- There are a number of gates and stiles to negotiate across the estate (marked on the estate map).
- Crow Wood Playscape is currently closed for maintenance.

## Contact details for more information

T: 01663 762023

E: [lyme@nationaltrust.org.uk](mailto:lyme@nationaltrust.org.uk)

W: [www.nationaltrust.org.uk/lyme](http://www.nationaltrust.org.uk/lyme)

**Date: June 2023**

## Map Appendices:

1. Full estate map
2. Accessible parking and route map
3. Garden Accessible guide map