



National Trust

Trengwainton Access Statement

Trengwainton Garden covers 25 acres and nurtures an award-winning plant collection. The Carriage Drive runs through the centre of the garden with a winding wooded path running parallel to it. They both climb to an open grassy terrace with sea views across Mount's Bay. A gentle stream runs between these two routes and is bordered by colourful planting and open meadows. In the lower half of the garden are 10 sections of walled gardens, each with their own character, including a kitchen garden built to the dimensions of Noah's Ark. A National Trust café is accessed from within the garden.

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Introduction

- The mobile phone reception across most of the site is good.
- The geography of the garden means there are many gentle slopes and steeper gradients. An accessible map is available at Reception and to download from the website showing details of the gradients and the location of benches. A large print guide is also available on request.
- The Carriage Drive is tarmac, while other paths are surfaced with gravel (plus there is a short section of lawn near the top of the garden). The gravel ranges in size and in places large stones and/or roots from the path underneath may be exposed causing an uneven surface. Due to the drainage of the site, the gravel can often form small gullies which make it harder to push a manual wheelchair, particularly in the Walled Garden.
- A manual wheelchair is available to borrow for free from Reception and an electric all-terrain mobility Trampler can be hired for a small fee (terms and conditions apply: see website for details). We strongly recommend booking in advance either via email or telephone.

- **Dogs** on short leads are welcome throughout the garden apart from indoors in the café and the second-hand bookshop where only assistance dogs are welcomed. There are water bowls outside Reception and by the bookshop entrance. There is a dog-waste bin in the lower car park and one within the garden on the far left of the Royal Meadow.
- There are no power assisted doors on the estate.
- There is a fixed induction loop available in the shop/reception, bookshop and café.

Arrival & Parking Facilities

- The site is in a rural location close to the villages of Madron and Heamoor and approximately 2 miles from Penzance. There are brown signs directing visitors from the A30 or from the A3071 St Just to Penzance road.
- The nearest bus stop is a flat 5-10 minute walk from Heamoor.



- If arriving by public transport, on foot or bicycle, enter through the white gates. The building on the left is the shop/reception and there are bike racks to the left of it.
- If arriving by car, passengers can be dropped off by the white railings for level access to the shop/reception.

- For the car parks, follow the signs uphill, then turn left. Turn left again for the main car park or drive straight on and turn right for the overflow.
- Coaches and campervans should park in the overflow car park.
- Please ring ahead should you need to reserve a space for accessible minibus parking.
- Both car parks have surfaces of compacted gravel, which is uneven in places.
- Car parks are locked at 5.15pm.
- For accessible spaces, drive to the bottom of the main car park and turn right. You'll find accessible spaces signposted, alongside the red brick wall of the Café.



- This is the nearest car park to the café. The main entrance to the café is through the garden, via the orchard. If you have access needs and/or prefer not to travel through the main garden to access the café, please use the door located in the wall a few metres away from the accessible car parking spaces. This is accessed by a RADAR key or by contacting reception 01736 363148 Option 2.
- You may also use this door to travel from the café back to your parked car. If you will require assistance on arrival, please phone ahead.

- The threshold of this door is uneven under foot.



The café

- Passing through the arch leads to a bonded gravel path (1:8 gradient).



- There are steps into the café or follow the path around to the right of the building for a step-free slope.



- The slope into the café



- Orders are taken at the till. The counter is approximately 90cm high
- An induction loop is available at the café till point.
- Indoor tables are 75 cm high.



- There is also outside seating at the café.

Path to the reception



- The path to the visitor reception is at the bottom of the main car park between the two notice boards. The notice board on the right includes a map of the site.



- There is a curved tarmac path from the car park to the reception (1:9 gradient) with a bench half way along and a handrail on the left hand side, beginning near the bench.

Shop/reception



- There are two white buildings at the bottom of the path; the shop/reception is the second building (on the left as you look straight up the drive). There is a bench outside the door.



- The shop/reception has level access and the internal layout allows wheelchair users to navigate the displays or to exit into the garden.



- There is an induction loop available at the till points.
- The counter at the till points is 82cm high.



- Double doors at the rear of the shop open to the plant centre. There is a small wall-mounted hand rail at waist height, on the right hand side.



- The ground of the plant centre is tarmac and uneven in places, with a slight gradient. The ground has mossy areas and can be slippery during wet weather.

Second-hand bookshop

- The bookshop is reached from the orchard (K on the map).



- The bookshop is an historic building with a step down into the interior, so it is not accessible to wheelchair users.
- Our volunteer team will be happy to bring out a selection of books for you to look at if you're unable to walk into the bookshop.



- There are two rooms in the bookshop, both on the ground floor. The entrance door leads straight into this room.



- This is the second room in the bookshop which is to the right of the entrance door.
- These are small spaces so no dogs except assistance dogs are allowed inside.

Seating In the garden

- Around 30 benches are placed at regular intervals in the garden (for locations see accessible map), both with and without arm rests.



Toilets

- There are male and female toilets located at the bottom of the main carpark, both with hand rails. Neither toilet has an assistance alarm cord.
- Both toilets have baby changing facilities.



- The above female accessible toilet has a hand rail support on the right hand side (when seated).



- The above male toilet has a hand rail on the left hand side (when seated).



- There is an accessible unisex toilet inside the garden, with an assistance alarm cord, baby change and hand rail on both sides.



- It is signposted from the walled garden, via the orchard and is at the side of the head gardener's cottage, currently the bookshop.
- All toilets have motion activated lighting.



- The above unisex toilet is in the café. It has a handrail and baby changing facilities. It does not have an assistance alarm cord.

Café entrance from garden

- The main entrance to the café is via the path which runs from the orchard (marked K on the map) past the old head gardener's cottage (now the second-hand bookshop).



- Go through the open wooden gate and up the sloped gravel path (1:8 gradient).



- At the top of the slope turn right and make your way along the side of the café to the steps, or keep following the path around to the left and use the slope for step-free access to the inside of the café.

The Carriage Drive

- The tarmac drive runs through the centre of the garden and is mostly even, but in some areas the surface is uneven.



- The drive runs uphill for around $\frac{3}{4}$ mile with an average gradient of 1:15.



- Drainage gullies run the length of the drive and most paths leading off the drive are accessed by crossing slate coverings with lips that vary in size.

A. Jubilee Garden



- The paths are gravel, uneven in places and with some large exposed stones to be aware of.
- There is a slope of 1:12 gradient leading down into it from the drive.

B. Lower Tree Fern Glade



- At the Lower Tree Fern Glade there is a level wooden bridge across the stream.

C. Laurel Circle – Silent Space



- The Laurel Circle has a circular metal bench without arms.

- It has been designated a Silent Space and visitors are invited to switch off their mobile devices and sit quietly here.

Walled Garden

- This covers sections **D, E, F, G, H, I**



- A less sharp incline which is more suited to wheelchair users can be reached just a few metres further up the drive.



- The walled garden has gravel paths, some of which are narrow with 90 degree turns

J. Camellia Walk



- The Camellia Walk has gravel paths.



- Near the top is the option of a left hand path (as you look up the walk) which leads back onto the drive, but this is not suitable for wheelchair users because there is no slate cover over the gulley onto the drive.
- Turn right at the top of the Camellia Walk for the orchard.

K. Orchard



- The orchard is bordered on four sides by a gravel path.
- There are live bee hives in the orchard.

L. The Royal Meadow



- The Royal Meadow is a grassy arborium that wheelchair users can access via a slate off the drive.
- A dog waste bin is also located near this slate.

M. The Stream Garden

- The Stream Garden can be viewed from the drive.



- There is a stepping stone across the stream which is not suitable for wheelchair users.

Upper Pond

- This is marked on the map with an X near the letters S and N.



- There is a bridge near the pond which is reached via steps and is not suitable for wheelchair users.
- Follow the signs near the bridge for the accessible route, which takes you around the back of the pond.

N. Upper Tree Fern Glade

- Whether you've take the path via the bridge or the accessible route behind the pond, they meet at the upper Tree Fern Glade.
- The path here is gravel.



- There is a short section of grass to cross to access the Terrace.
- There is a 'Ha-ha' (hidden drop) which runs along the left hand edge of the House Lawn.

R. The Terrace



- Follow the path around the back of the first summer house for wheelchair access to the gravel Terrace.



- The top path of the Terrace is compacted gravel.
- The lower section is lawn.
- There is a 'Ha-ha' (hidden drop) which runs along the left hand edge of the Terrace lawn.
- There are two wooden summer houses. The farthest one has been designated a Silent Space and visitors are invited to switch off their mobile devices and sit quietly here.

S. The Azalea Garden

- The paths in the Azalea Garden are gravel.



- There are also some wooden lips to help with drainage.

T. The Long Walk



- The Long Walk is a gravel path which runs parallel to the drive and has an average gradient of 1:15.



- There are some lips associated with timber drainage gullies to be aware of as well as metal grates.
- There are some exposed larger stone, tree roots and potential gravel movement.

U. William Walk



- William Walk also runs parallel to the drive and has a gravel path.

- A shallow stream runs alongside one side of the path.



- The stream is crossed via a wooden bridge, with the path taking a 90 degree turn at one end of the bridge.
- The section leading to/from the Lower Tree Fern Glade is a steep incline with a 1:12 gradient.

Date: 10 August 2023