

Trerice Access Statement

Trerice House, Kestle Mill, Newquay, Cornwall, TR84PG

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Introduction

1. Trerice is a small Cornish manor house accessible by narrow lanes.
2. Mobile phone reception is often poor across the property, but reasonable in the car park.
3. Assistance dogs are welcome across the whole property, non-assistance dogs are welcome in the car park only (no dog waste disposal bins are provided).
4. The house is built on a sloping site, some rooms are small and so, to reduce damage to the contents and collection of Trerice, we ask that large bags are left in lockers provided.
5. We provide manual wheelchairs to visitors for loan on a first come first served basis.
6. A map of step free routes around the garden is available in PDF form in advance or as a printed booklet on request at the house entrance.

Arrival & Parking Facilities

1. Trerice is accessed from the A3058 (brown direction signs at Kestle Mill and also from the A30) up a narrow country lane (approx. 1 mile).
2. The car park has 8 disabled spaces; these are 66m from the reception building.
3. The main area of the car park is surfaced with tarmac, the parking areas are gravel and there are overflow spaces on grass.
4. It is not currently possible to drop visitors at any closer point to the property.



Disabled parking area



Tarmac path towards property entrance

WCs

1. The lavatories are situated to the rear of the house; access is via a level slate path.
2. There are separate ladies, gents and a combined accessible WC / baby changing.
3. The accessible lavatory is approximately 1m x 0.6m with a forward opening door 900mm wide.
4. The accessible WC has handrails on the wall to the right hand side and also to the rear left of the WC.
5. There is an emergency pull cord that activates an audible alarm and warning light outside the lavatories but this is not monitored.

6. Spotlight lighting is set in the ceiling and there is an automatic extraction fan as there is no natural light.
7. There is a sink that is 700mm high with easy turn taps and an automatic hand dryer.



Entrance to lavatories



Disabled WC

Visitor Reception

1. The visitor reception building is of stone construction with wooden floor and ceiling.
2. The entrance is up a single step with an inward opening door of 900mm wide. The reception team are on hand to open the door or to come outside to save users having to negotiate the step.
3. The reception desk is 820mm high; an adjustable, folding table is available to provide a lower writing surface if needed, height range is 530mm - 730mm.
4. The membership signup area has 3 chairs (no arms) for visitors to use, the table height is 850mm and clipboards are available to provide a lower writing surface if needed.
5. The reception building has natural light from 2 windows as well as 4 lights that emit daylight lighting.
6. Apart from the 3 chairs available at the membership sign up table there is no additional seating available, the room is very compact, there is an iron garden bench directly outside the exit door which is 800mm wide (note that there are 2 steps that descend to a door to the left of the exit from reception).
7. An induction loop is available.



Path to reception (gravel, 1100mm wide gate)



Reception entrance

House

1. It is 66m from the car park to Visitor reception and a further 35m to the house entrance.
2. The surface on the path to Visitor reception and the house is gravel and has an uphill incline.
3. The house entrance is level, but there is an iron grating that is 1000mm deep that has to be crossed.
4. The entrance door is manual opening, open inwards and is 1200mm wide. During opening hours, the door is permanently open.
5. To access the house there is a door at 90 degrees to the entrance which is 880mm wide; volunteers are on hand to assist with access.
6. The Great Hall is lit by natural light from a large window. The noise levels can often be high in the Great Hall due to activity level.
7. From the Great Hall, the Drawing Room is accessed by 3 steps with a hand rail on the right hand side. The light levels are much lower than in the Great Hall. On request (at reception or the House entrance), there is a ramp for wheelchair access to this room.
8. The Drawing Room is lit by natural light; however the light levels are controlled and are considerably lower than in the Great Hall.
9. From the Drawing Room, stairs go up to the first floor; however, there is level access to the first floor via an alternative route.
10. Powered mobility vehicles are only able to access the Great Hall, first floor access is restricted to manual wheelchairs only.
11. Access to the first floor is via a sloping grass path then through a door that is 780mm wide. There is a metal threshold plate that is 60mm high that has to be crossed and 2700mm from this doorway are stairs to the ground floor so care needs to be taken.
12. Access to the first floor for those with mobility issues is restricted to the North Chamber, Court Chamber, Bathroom and Musician's Gallery; this is due to the fire evacuation procedures in place.
13. There are 9 seats for visitors to use around the house in the Great Hall and Great Chamber.
14. There are no lavatories in the house, they are located 35metres away, adjacent to the Barn restaurant, details have been listed at the start of this guide.



Grating at house entrance



House doorway



Entrance to Great hall



Steps to Drawing room



Stairs to first floor



Grass path to first floor



First floor access



Threshold detail



Stair to ground floor



Narrow passages on first floor

Food and Beverage

1. The Barn Restaurant is accessed via a sloping stone path, with an outward opening door that is 860mm wide.
2. The counter is 900mm high.
3. An induction loop is available.
4. The tables allow access for wheelchairs; they are 760mm high and have freestanding chairs that can be removed if required.
5. Outside seating is available to the front and rear of the barn; the rear is accessible via two slopes. There are 9 picnic benches to the rear of the barn and 3 at the front; some tables have spaces suitable for wheelchairs.
6. Sucky cups and straws are available at request.



Entrance to Barn restaurant



Counter



Seating

Retail

1. The shop is located in the main house accessed via a door that is 880mm wide.
2. There is circulation space of 1000mm between most of the display stands.
3. Staff will assist with viewing items if they cannot be reached by customers and assist in any other practical way if able to do so.
4. The counter is 920mm high with a lower section that is 760mm high.
5. An induction loop is available.



Shop counter



Shop exit door

Garden

1. A map of the property is attached and a map of accessible paths around the garden is available in advance upon request or from the front of the house.
2. The garden paths are a mixture of gravel, stone, tarmac and grass.
3. There are some steps with handrails, however most areas are accessible so avoiding steps.
4. There are a number of interpretation boards around the garden.
5. There are benches placed around the garden, some metal and others wooden. In the knot garden and vicinity there are 7 benches including wood, metal and a sheltered summer house. At the front of the house there is sheltered seating in the porch as well as a metal bench in the front court. In the rear court there is one wooden bench. In the blue and white border there is one wooden bench. On the long walk there is a stone bench (without back or arm support). On the kayling lawn there are 6 benches including a mix of metal and wood. On the parade ground there are 4 wooden benches. Around the potager and turf maze there are 2 wooden benches and 1 metal one. In the mowhay there are 3 wooden benches as well as 2 picnic benches.



Garden bench



The Knot garden



Sloping tarmac path



Path from Kayling lawn



Ramp to Hayloft



Path to the potager

Contact details for more information

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Access Map

