



Visual Story for Knoll Beach at Studland Bay

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Our postcode:

BH19 3AQ

Knoll Beach is the main beach at Studland Bay.

South Beach, Middle Beach and Shell Bay are not included in this visual story.



Opening Times

- The car park, shop & café have different opening times.
- Up-to-date information on the [Studland Bay Website](#) or entrance board.



How to get to us by bus

- The bus route is Purbeck Breezer number 50.
- Nearest stop is Knoll House Hotel.
- The bus stop is just up the road from the car park entrance.
- The timetable can be found on the Morebus app or website.



How to get to us by car

- This is the car park entrance.
- You can get to us by car from Corfe Castle, Swanage or from Sandbanks on the chain ferry.



Car parking

- There are parking spaces on both sides of the driveway.
- It can be very busy with lots of people and cars.
- During busy times, like in the summer, the car park may close for a short time, if it is full.



Accessible parking

- Look for the accessible parking signs.
- If you have a Blue Badge, parking is free.
- Parking spaces have signs like this, but you can park in any space displaying your Blue Badge.



Accessible parking

- There is a path from the accessible parking to get to the beach and facilities.
- The path is level and on hard ground. It is wheelchair accessible.
- There is a drop off point by the Visitor Reception.
- The path stops when you get to the beach.



Parking

- Parking for National Trust members is free.
- Scan your National Trust card at a parking machine. You get a ticket to display in your car.
- If you are not a member you can buy a ticket at the parking machine using coins or the PayByPhone app.
- If you need to pay for your ticket with a payment card, go to Visitor Reception.



Staff and Volunteers

- Staff and volunteers wear grey or black clothing with a pink National Trust logo.
- They wear a green and white name badge.
- They are here to help. Please ask.



Visitor Reception

- Visitor Reception is next to the drop off point, at the bottom of the driveway.
- Here, you will meet a member of staff or volunteer.
- You can buy a car park ticket here.
- It can be busy and noisy.



Visitor Reception

There is a level access boardwalk which leads from the drop off point to the visitor reception, shop and café.

At visitor reception you can:

- Pick up a free map.
- Sign up to be a member of the National Trust.

You can borrow a sensory bag here.



Visitor Reception

You can borrow one of these for your visit:

- A beach wheelchair
- An electric all-terrain wheelchair
- An all-terrain pushchair

You can book one of these before you visit. Please call 01929 450500. If no one has booked them, they may be available on the day of your visit.



National Trust shop

- There is a small ramp at the entrance door. The door is often open.
- Dogs are allowed in the shop.
- There is music playing.
- It can be noisy and busy.



National Trust shop

- The shop is wheelchair accessible.
- There is level access with a hard floor around the shop.
- The card machine can be moved for easier payment.



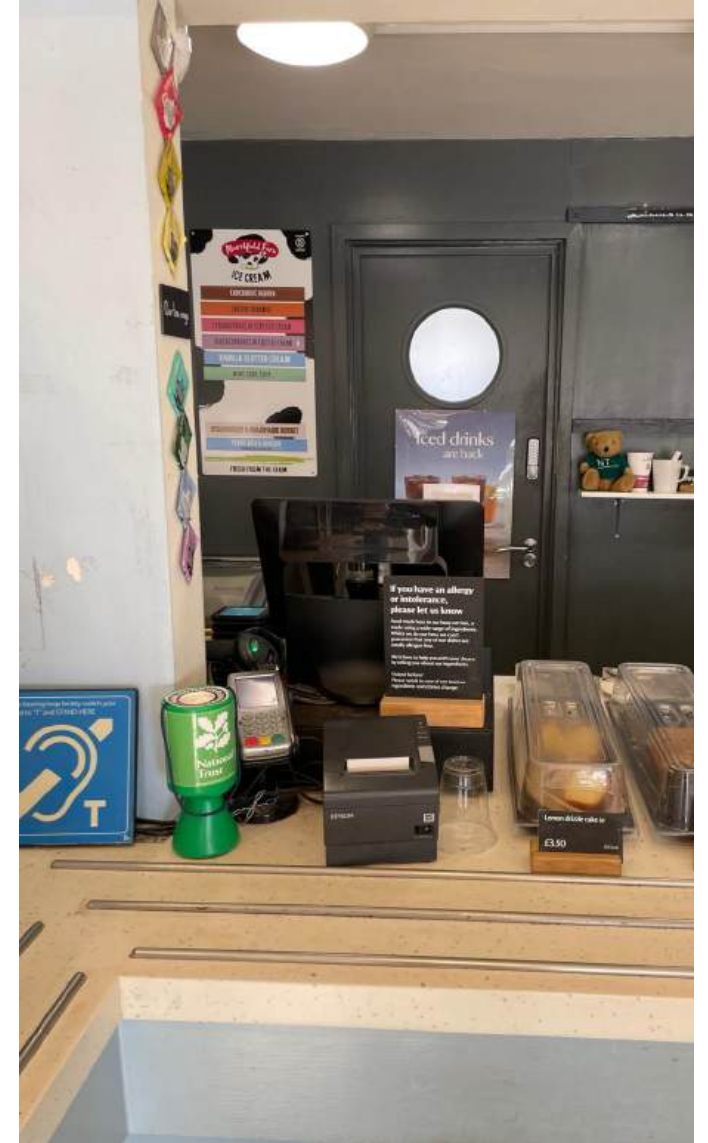
Knoll Beach Café

- The entrance is wheelchair accessible.
- The door is heavy, for easy access, use the shop entrance.
- It can be loud when busy.
- Only assistance dogs allowed in the café.



Knoll Beach Café

- The café sells hot and cold drinks and food.
- Please order at the till.
- You can eat inside, outside or take away.
- If seated outside you'll be given a buzzer, which will vibrate and light up when your food is ready to pick up.
- If seated inside, you'll be asked for your table number.



Knoll Beach Cafe

- Large handled mugs and cutlery are available for free use.
- Please ask if these would be useful for you.



Knoll Beach Café

- There are tables for larger and smaller groups.
- There are chairs with and without armrests and a small sofa.
- Chairs can be moved if needed to allow a wheelchair user to access the tables.
- Please ask if you need help.



Knoll Beach Café

- There are picnic benches and high tables with stools.
- The ground is hard but can sometimes be sandy.
- If you have ordered hot food, when your buzzer goes off, collect it here.



Toilets

- Toilets are opposite the Visitor Reception, shop and café.



Toilets

- Women's toilet, first-aid room and accessible toilet are facing the sea.
- If you need first-aid speak to the team at Visitor Reception.



Toilets

- You need a radar key for the accessible toilets.
- If you need a radar key, please see a member of staff at Visitor Reception during opening hours.



Toilets

- Men's toilet, shower and water bottle filling station are on the car park side of the building.
- The water from the shower is cold.



Toilets

- This is a Changing Places toilet.
- Changing Places toilets help support people to have their personal care needs met with safety and respect.
- Please ask the team at Visitor Reception for a key.



Tramper

(available at South Beach)

- The Tramper is an all-terrain mobility scooter.
- It can be used between the South Beach car park and Old Harry Rocks.
- You can hire it for a small cost.

For more information or to book the tramper, please speak to a member of the team at Visitor Reception or call 01929 450500.



Hearing loops

- Hearing loops are available at Visitor Reception, shop and café.



Accessible Beach Hut

- The hut is wheelchair accessible. There is a ramp to get into it.
- Inside the hut there are chairs and a windbreak.
- Staff can assist with opening and closing the hut.
- To hire this beach hut please call 01929 450500 or speak to a member of staff at Visitor Reception.



Accessible Beach Hut Parking

- There is a parking space behind the beach hut, number 219.
- The space can sometimes flood. If this happens, you can park in any other space.



Dogs

- Dogs are welcome all year.
- Look for banners and signs on site for when dogs are allowed on/off lead.
- Dog waste can be disposed of in any of the blue bins. If you need help lifting the lid, ask staff for assistance.

