# **Mational Trust**

# **Canons Ashby Access Statement**

Canons Ashby Nr. Daventry Northamptonshire NN11SD

T: 01327 861900

E: canonsashby@nationaltrust.org.uk

#### **Arrival:**

- There are brown signs directing customers to the property from 8 miles away
- Mobile reception is very limited across the property
- Assistance dogs are welcome anywhere at Canons Ashby. Other dogs are welcome anywhere outside on a short lead, except for the family wild play corner

#### **Parking:**

- There is parking available for up to 80 cars on a tarmacked surface as you enter the property
- There are 10 parking spaces for disabled drivers in the main car park, 10-15 meters from Visitor Reception
- Manual wheelchairs are available to borrow, please ask at Visitor Reception

#### **Toilets:**

- We have a unisex accessible toilet beside the ladies toilet, which is located opposite the main entrance to the house and next door to the Coach House Shop
- The accessible toilet is left-hand transfer
- There is a baby changing facility and nappy/incontinence waste disposal bin located in the outer area of the ladies and accessible toilets
- There is a unisex accessible toilet at the side of Visitor Reception please ask to use it and the team will unlock it for you.
- The Visitor Reception accessible toilet is left-hand transfer
- · All toilets (both accessible and standard) have automatic hand dryers

### **Visitor Reception:**

- The Visitor Reception is in the car park
- The Visitor Reception is on a level surface
- The floor is level on laminate flooring
- There is an induction hearing loop installed in Visitor Reception
- There are braille guides available for Canons Ashby. Please ask in Visitor Reception or one can be requested in the house

# **Coach House Shop:**

- The Coach House Shop is 200 yards from the car park
- Entrance to the front of the shop is on a level surface without steps. There are 3 steps into the Coach House from the rear entrance, and a further 2 steps to the lower section of the shop

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- Anyone requiring level access should enter from the front tea-room side of the shop
- The shop floor is laid with bricks
- There is an induction hearing loop installed in the Coach House
- The front door is propped open the majority of the time when we are open. It opens inwards
- Members of the team are within sight of everywhere in the shop, able to help access items which are inaccessible due to the steps

# House:

- The house is 200 yards from the car park and Visitor Reception, 40 yards from the Coach House Shop and 60 yards from the tea-room
- There are 7 steps to the house main entrance. The route is over paving slabs
- Alternative entrance to the kitchen (without steps) is via the courtyard which has uneven cobbled paving, but no steps or slopes
- Level access to the house is limited to the Great Kitchen only.
- In the Great Kitchen, for those who cannot access the rest of the house, there are:
  - 360 degree virtual tour of house available on a laptop
  - A video tour of the house, with narration (headphones provided), available on a laptop
  - A printed photo book available
- Motorised mobility scooters are not permitted in the house due to weak floors in certain areas, steps and narrow passages.
- There is a portable hearing loop device available. Please ask for it when entering the house
- There are Braille guides for Canons Ashby, which can tell you a little about the house. Please ask for it when you arrive
- The ground floor has steps, with narrow and low doorways, uneven floors, small rooms with limited turning space. There are 2 main staircases with uneven steps and limited handrail assistance
- Floor surfaces vary a lot, between uneven stone slabs, wood, carpet, and areas with rugs
- There are areas of low lighting in the house. There is plenty of natural light from the south facing rooms
- The main door is opened by the staff/volunteers, and opens inwards
- There are seats that visitors can sit on in most rooms of the house
- Most open rooms are supervised by room guides
- There are no toilets available in the house. The nearest toilets (including accessible toilet) are by the Coach House Shop (20 yards from the main house entrance)
- Walking sticks, frames etc. should have rubber feral on the feet
- We have a quiet area, during house open hours, for those who require a moment of peace, who feel overwhelmed or overstimulated. Please ask a room guide for assistance

#### **Grounds:**

- There are 4 steep steps into the garden with a handrail
- Parts of the garden have loose gravel paths on hard standing. There are steps and steep grass slopes to the lower terraces

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- There is a sheer drop beside a low wall, from the formal garden into the parkland from the top terrace.
- Wheelchair users can access the lower Sundial terrace in the garden, via the large metal gates halfway up the path.
  - There is also access to the lower garden through a wooden gate in the garden wall. This is only open in the warmer months when the grass is firm and dry. The ground here may be bumpy and is grass
- There are several accessible picnic tables designed for wheelchair users to join the table in the paddock area

#### **Stables Tea-Room:**

- The tea-room is 250 yards from the car park and Visitor Reception, and 50 yards from the Coach House Shop
- There is a concrete path ramp into the tea-room garden
- There are 2 steps into the Stables Tea-Room
- The surface leading up to the tea-room is loose gravel
- There is an induction hearing loop installed in the tea-room

#### Second-hand bookshop:

- The bookshop is 200 yards from the car park and Visitor Reception, and 40 yards from the Coach House Shop
- It is very close to the entrance and exit of the house
- There is 1 step at the entrance to the bookshop
- The surface leading up to the bookshop is uneven cobbles
- The entrance/exit door remains opened during house open hours

### **Priory church:**

- The priory church is 250 yards from the car park/Visitor Reception, and is accessed via the paddock
- The surface in the paddock is grass and loose wooden chipping, this will lead you to a gate to a public road
- The path to the church can be very muddy during wet periods of the year
- The priory church is located over a public road, without pedestrian crossing, with dropped curbs
- There is a small metal gate to enter the church area
- There are 1 step up into the entrance to the priory church
- The entrance/exit door remains unlocked during operating hours but is kept closed
- The flooring inside the priory church is uneven stone, with 2 steps going up into the bell tower
- There is natural low lighting in the priory church, with some extra lighting in the bell tower
- Visitors are welcome to sit on the pews of the church
- The door opens inward

### Contact details or for more information

T: 01327 861900 E: <u>canonsashby@nationaltrust.org.uk</u>