



National
Trust

Felbrigg Hall, Gardens and Estate

Accessible Guide



Adapted into easy read
by Ace Anglia
info@aceanglia.com





National
Trust

Our cause and what the National Trust do



The National Trust are Europe's biggest **conservation charity**.



A **conservation charity** looks after nature, beauty and history for everyone to enjoy.



Felbrigg Hall, Gardens and Estate is one of the places we look after.



What are the best things you can see at Felbrigg?



Felbrigg Hall, Gardens and Estate is a place near Norwich in Norfolk that has a big old house and lots of big open spaces to explore.



Felbrigg Hall

A large old house filled with special furniture, art and objects. Parts of the building are over 400 years old.



Walled Garden

A garden filled with colourful and rare plants. There is also a pond, a large old birdhouse and lots of metal sculptures.



Great Wood

A large woodland filled with trees of all ages. There are lots of paths to explore and a den building area.



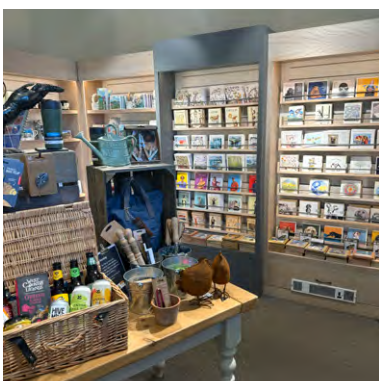
Ice house

Built to look like a pretend ruin, this old building stored ice used to keep food cool in Felbrigg Hall before refrigerators were invented.



Tea-room

Found in the courtyard, the Squire's Pantry offers a selection of hot and cold drinks, sandwiches, scones and cakes.



Shopping

You can buy things for yourself or a present for someone else.



Second-hand bookshop

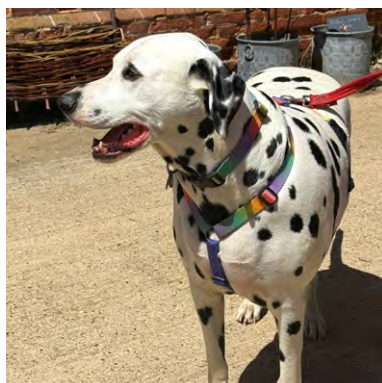
Find thousands of good-quality donated books in the second-hand bookshop, which you'll find at the back of the Stable Courtyard.



Events

Please look at our website to see what events are happening at Felbrigg:

www.nationaltrust.org.uk/visit/norfolk/felbrigg-hall-gardens-and-estate/events



Dogs Welcome

Dogs are welcome on Felbrigg Estate. Dogs must be kept on a lead in areas marked on the map and at all times between 1 March and 31 July.



Only assistance dogs can go in the hall, the West Garden and the Walled Garden.



How do you get to Felbrigg?

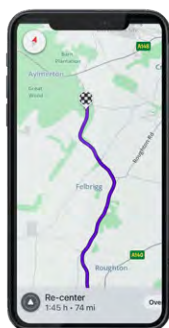


You can go by car or motorbike

Felbrigg is 2 miles from Cromer.

It is signposted from A148 and A140.

It is off the B1436.



Sat Nav: Please use postcode NR11 8PP.



You can go by bus

Sanders Coaches services 15, 15A, 16, 17, 19 and 20 stop at Felbrigg Hall.



They start from Sheringham (four buses per day) and Cromer (two buses per day)

They run from Monday to Friday.



View the timetable at:
sanderscoaches.com/timetables/villagebus/



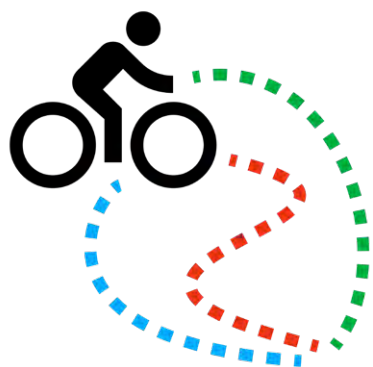
You can go by train

There are stations at Cromer or Roughton Road, both 2.5 miles away.



You can go by bike

Felbrigg is near the North Norfolk Coast Cycleway.



Felbrigg is also on the Rebellion Way, the 17/39-mile 'Experience Cromer' routes and the 29-mile 'Lords of the Manor' route.



Car-free

Travel to us car-free and enjoy 20% off entry + 10% off in the café.



Plan your journey

If you are getting here by bus, train or bike, you can plan your journey at www.goodjourney.org.uk/attractions/felbrigg/



Arriving and parking



Parking

Surfaces are a mix of bonded gravel on the main drive and disabled parking spaces.

In other areas there is large loose gravel and uneven grass.



Disabled parking

There are 12 disabled parking spaces at the front of the main car park.

These are free to use for Blue Badge holders.



Drop-off point

A drop-off point is at the front of the main car park and there is seating available.

Please park elsewhere in the car park after drop-off.



Members and Tickets



National Trust members

Members get into Felbrigg for free.

Please scan your membership card if you park in the car park.



Please go to a Visitor Welcome area in the car park or the hall and show your membership card.



If you are not a member, you can sign up for a membership instead of paying.



You can also sign up for a membership on our website at:

www.nationaltrust.org.uk/membership



Membership provides free entry to every National Trust location in England, Wales and Northern Ireland.



Tickets

If you are not a member, tickets are available to buy from Visitor Welcome areas.



Disabled visitors can get carers or companions in for free.

Having an Essential Companion Card makes it quicker and simpler for you.



Essential Companion Card



The Essential Companion card makes it simple to bring one or two carers or companions with you, free of charge.



Show the card when you arrive, and your carer(s) or companion(s) won't need to pay an entry fee.



The card is in your name, so you can bring whoever you like.



How to get your Essential Companion card



You can call the Supporter Services Centre on **0344 800 1895**.

- 9am to 5.30pm, Monday to Friday.
- 9am to 4pm weekends and bank holidays.

Local call rates apply.



You can email us at

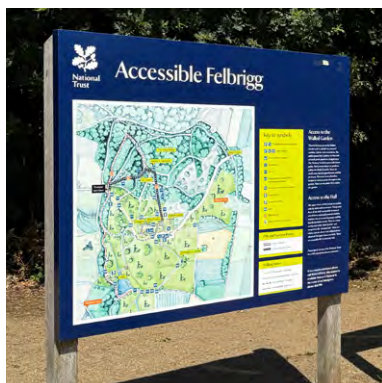
enquiries@nationaltrust.org.uk

with your full name, full address and supporter/member number and someone will get back to you.



If you prefer, you can also write to us.

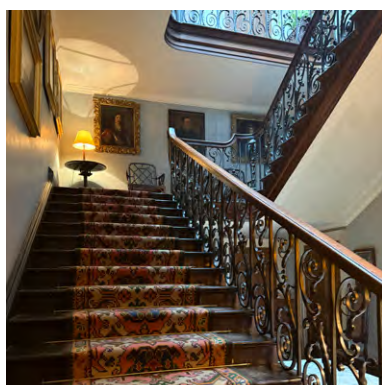
Our address is: **National Trust, PO Box 7083, Stratford-Upon-Avon, CV37 1XE.**



Access at Felbrigg



Access in Felbrigg Hall



The upper floors of the hall are accessible only by stairs with bannisters.



The ground floor of the hall is accessible to manual wheelchairs and small powered mobility vehicles.



Some doorways are narrow and may not be wide enough for some powered wheelchairs or scooters.



There are two manual wheelchairs which can be requested from any Visitor Welcome area.



There is a ramp on the exit of the 'bird corridor' and ramps into the 'servants hall'.



There is a video and a photo album of the upper floors available.



There are no public toilets within the hall.



Seating and rest spaces are available throughout the hall.



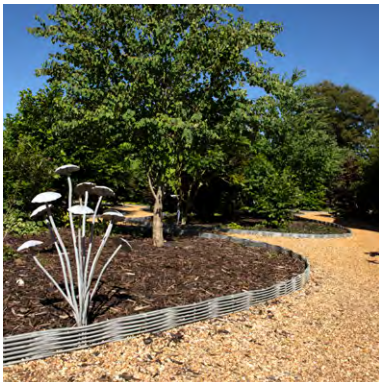
Access in the Walled Garden



There is level access to the Walled Garden and it is suitable for powered mobility vehicles and wheelchairs.

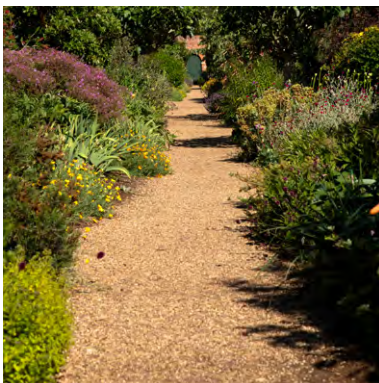


The paths around the Walled Garden are loose small gravel.



The 'Nuttery' is an area of land where you find nut trees.

The paths around the Nuttery are loose small gravel.

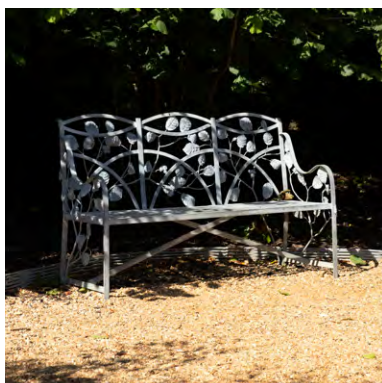


The paths within the walled garden are level.

There are no slopes or gradients.



There are small steps into the greenhouses and the pit house.



There are a few benches at different parts of the garden.



There are no public WC's within the garden.



Access to the Tearoom, Shop and Second-hand bookshop



The Tearoom, Shop and Second-hand bookshop are located in the Stable Courtyard near the hall.



The Courtyard surface is concrete.

The path leading to the Courtyard is bonded gravel.



Large-handled cutlery as well as single and double handled cups are available to use at the Tearoom.



Seating available

There are benches in different parts of the estate, as shown on the visitor map.



There are chairs in each of the showrooms in the hall for all visitors to use.



Assistance dog

Assistance dogs are welcome across all areas of Felbrigg including inside the hall.



AccessAble

A full accessibility guide for Felbrigg, provided by AccessAble, is available to download from their website.



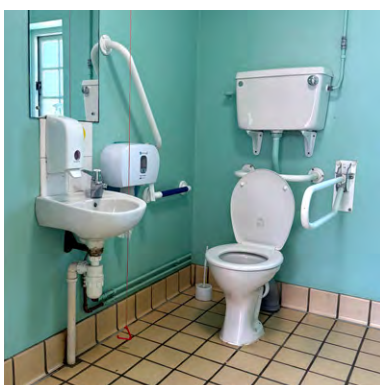
www.accessable.co.uk/national-trust/felbrigg-hall-gardens-and-estate-national-trust



Toilets



Toilets are available near the visitor reception for the hall.



Ambulant toilet

Near the hall's visitor reception is an ambulant toilet with support rails and space to the right of the seat.

The doorway is narrow, so it is not suitable for all wheelchair users.



Hire a mobility aid



We have several mobility aids available to borrow for free.

These include:



Powered mobility vehicles

We have 3 powered mobility vehicles (PMVs).



All-terrain Tramper

We also have an all-terrain Tramper.



A manual wheelchair

There are two manual wheelchairs onsite.



We also have a Mountain trike MT Push attendant controlled all terrain wheelchair for exploring the wider estate.



We recommend booking a mobility aid in advance of your visit.

To book please call: 01263 837 444
or email: felbrigg@nationaltrust.org.uk.



Support available



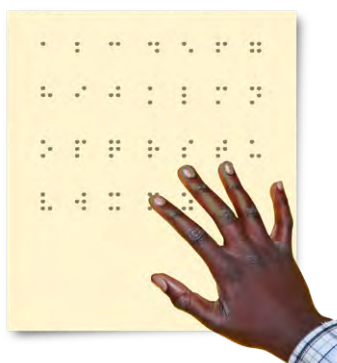
Induction loop

There are induction loops in Visitor Reception; the shop and tea-room areas and a portable induction loop is available from Visitor Reception.

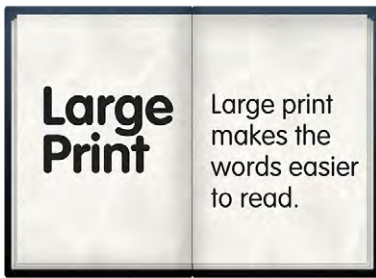


Communication guides

Several communication guides are available from Visitor Reception



- A braille welcome guide



- A large print welcome guide



First Aid

If you need first aid assistance, please speak to a member of our team.



Quieter spaces

A member of staff would be happy to help you find a quiet space if you need it.



Sensory bags

We have sensory bags available to borrow for those with sensory needs. You can get them from Visitor Reception.



Extra support

If you need other support,
call our team:

01263 837 444

(between 10am to 4pm,
Monday - Friday)



Or email:

felbrigg@nationaltrust.org.uk

You can contact us in a number of different ways.

National Trust Felbrigg contact details:

Email: felbrigg@nationaltrust.org.uk

Website: www.nationaltrust.org.uk/visit/norfolk/felbrigg-hall-gardens-and-estate

Phone number: 01263 837 444

Facebook: [felbrigghallnt](https://www.facebook.com/felbrigghallnt)

Instagram: [felbrigghallnt](https://www.instagram.com/felbrigghallnt)

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Linked In: [ace-anglia](https://www.linkedin.com/company/ace-anglia)

Email: info@aceanglia.com

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