

Morston Quay Access Statement

Morston Quay, Quay Lane, Holt, Norfolk, NR25 7BH

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Introduction

- Morston Quay is a coastal quay situated on the North Norfolk Coast. The site is home to the seal operators who run trips to Blakeney Point to view the seal colony that breed in the area. The property gets busy with moorings and vehicles for seal trips during the peak season from April through to October. During wet weather, the car park and grass areas can become wet and muddy causing slippery conditions. The café and outside seating area are adjacent to the car park separated by low level fencing.
- On site is also a small cafe, serving up hot and cold drinks, cakes, sandwiches, crisps and snacks. With outdoors seating available
- Mobile reception at Morston is intermittent, with some patches of bad internet reception. The site itself is relatively small, therefore, it should usually be possible to find someone in the visitor welcome building or café. When these are closed, there will be no staff onsite so please call the relevant emergency services if required.
- Assistance dogs are welcomed at Morston Quay. We ask that dogs be kept on leads but are permitted in all areas of the site.

Arrival & Parking Facilities

- There are two designated accessible parking spaces positioned in the car park right next to the toilet building. The car park has a gravel surface with grassed areas for seating. There is an overflow car park positioned past the visitor reception building, however this area is grassed and therefore, access is poor for those with mobility impairments.
- The route leading to the tea-room and visitor centre is gravel and uneven.

WCs

- There is one accessible toilet situated in the middle of the toilet block which is adjacent to the car park. The accessible toilet does have an emergency alarm which can be heard in the surrounding area.
- The accessible toilet is 1530mm wide with the door width of 910mm. It is right-hand transfer with a fold down handrail on the left-hand side.
- There is no Changing Places facility.
- There are male and female toilets in individual cubicles at either end of the toilet block.
- There are windows that let in some natural light, but it is fully lit using artificial light bulbs and contains an automatic hand drier.

- Paper towels are available for those with sensitivities to loud noises, in the accessible toilet.

Visitor Reception

- There is wooden flooring throughout reception area.
- The entrance is on the front of the building with another on the back via a ramp and the reception area opens into space, but it is accessible.
- The entrance door from the accessible ramp is 0.82m wide and is manually operated which opens inwards. The front door is 0.82m wide. Staff/volunteers can assist in the opening and closing of the door if needed.
- There is a reception desk which measures 1104mm high and a table of 770mm
- There is one large picture window letting natural light in and there are fluorescent bulbs which brightens the room up. A second entrance door is also left open adding additional light.
- There are two storage seats available, but none have armrests.
- There is an induction loop available within visitor reception.
- There is one wheelchair to loan.

Catering

- The distance from the car park to the café and visitor welcome is 61.5m
- The route is gravel and uneven
- There is a picnic area with accessible benches in an outside seating area, which is grass
- Inside the cafe is only open to staff members

Contact details for more information

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Map

