

## Crom Access Statement

Crom address  
Upper Lough Erne, Newtownbutler, County  
Fermanagh, BT92 8AJ

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### Introduction

- The tranquil 2,000-acre estate is made up of tranquil islands and ancient woodlands. One of Ireland's most important conservation areas, the landscape of Crom is home to a wealth of wildlife including beautiful butterflies, wild deer and the elusive pine marten.
- Mobile reception is limited in some areas of the property. Some mobile providers have better reception in the area than others. In an emergency, telephoning the main office number (028 677 38118) would alert staff in an emergency.
- Dogs are welcome on the estate. Keep your dog in sight and under control - use a lead if requested.
- Don't let your dog chase wildlife or farm animals. We have a wide range of wildlife that we protect. From red squirrels and badgers to low nesting birds, all of which are very sensitive to disturbance by dogs off leads.
- Watch out for local notices. Even on our new open trails it is important that dogs are kept on their lead so they can't chase grazing livestock. This is particularly important in woodland or farmland at sensitive times of year, during the lambing season, or between March and the end of July when ground-nesting birds are on eggs or raising their young.
- Please always pick up after your dog. At many of our sites we've dedicated dog bins for you to use.
- Given the setting of Crom, some of our paths (through woodland) around the estate are unsuitable for wheelchair users and pushchairs. Maps of the grounds are available for all visitors which highlight paths which are suitable for wheelchair users and pushchairs. There is also a powered mobility vehicle available to hire free of charge from our main visitor centre which can be used to go around some of the estate.

### Arrival & Parking Facilities

- By bus - Enniskillen to Clones (connections from Belfast), alight Newtownbutler, 3 miles
- By road - On Newtownbutler to Crom road. Follow signs from Lisnaskea (7 miles).
- Boat - Public Waterways Ireland jetty available close to waterside entrance to property close to the Visitor Centre and tea-room.
- On arrival, visitors are typically directed to the main carpark, which is located next to our Visitor Centre.
- The main visitor car park has a loose stoned surface, and the overflow carpark has a grass surface.
- Accessible parking is available in our main car park and a drop off point is located at the rear visitor centre doors in the courtyard area.
- The 4 designated disabled spaces are marked with signage and are closer to the path leading to the visitor centre.
- Overflow car parking, which is typically only used on event days or peak season is located behind the toilet and camper's block.
- The drive on to the estate has speed bumps. These are 500mm with 400mm ends from the road surfaces.
- A 20mph speed limit applies to all driveways within the estate.
- Accessible parking also available at the riding school
- The 2 designated disabled spaces are marked with signage.

## WCs

- There are three accessible toilets, complete with emergency cord pulls. One accessible toilet is located in our main visitor centre, another in our camper's block in the main carpark and another in main rangers' office building. The emergency alarms for these are picked up in the visitor centre and main office respectively.
- Visitor centre accessible toilet external door is 76cm, the VC cubicle door is 61cm and the disabled door is 90cm. The campers block accessible toilet external door is 98cm and the campers block cubicle door is 73cm.
- The Campers block disabled/family room is 100cm.
- Doors to the accessible toilets open outwards.
- The accessible toilet within our Visitor Centre has a fixed wall handrail on the right-hand side of the toilet when seated, and a pull-down rail on the left-hand side.
- The accessible toilet in the Visitor Centre has a fixed handrail on the left-hand side of the toilet when seated, and a pull-down rail on the same side.
- Within both accessible toilets, the spaces are lit with fluorescent lighting and automatic hand dryers are installed. This is also the same for our other toilet facilities.

## Visitor Centre

- The Visitor Centre is a stone structure.
- The entrance is on a flat gradient, with no step over the door boundary.
- Doors are a wooden construction with insert glass panels. The single door opens outwards and normally propped open for ease of access.

- The reception desk is 85 mm in height
- The Visitor Centre is largely lit by LED lights throughout the centre to provide additional light on dull days.
- We have no seating in the Visitor Centre.
- The Estate's powered mobility vehicle (PMV) is available to hire free of charge from the Visitor Centre. All users of this are provided with a map showing suitable paths to use the PMV on, and training is given to all visitors hiring the PMV.
- The exhibition space is through double wooden doors and leads through to our tearoom area.

## Catering

- The Tearoom is located in the main visitor building, approximately a 2-minute walk/150m from the car park. It is a short distance from our four designated disabled parking spaces, approximately 100m.
- The entrance to the tearoom is inside the main visitor Centre, with no step into it, and the tearoom and seating area are all located on the ground floor.
- The tearoom counter has a level for trays to be put on which is 91cm high. The display counter, from which staff pass food to visitors is 133 cm high.
- Tearoom staff will be happy to assist visitors with any requirements, for example taking orders from the seating area instead of queuing for self-service and assisting with the carrying of trays to the seating areas.

## Wider Estate

- A large map of the estate is displayed in the Visitor Reception building.
- Our paper map will also show the recommended trails, marked on the map.
- Wheelchair and powered mobility vehicle users can access the path to the old castle ruins, returning to the visitor centre on the same route.
- There are numerous seats on all marked routes.

## LAKELAND, PARKLAND & GRASSLAND, WOODLAND

- We have areas where there may not be a formalised path, and variable, single file trails are to be expected.
- Gradients and cross slope could be expected to be steep and not limited.
- Obstacles and surface breaks of greater than 75mm measured across the line of the path to be expected.
- Overhanging branches are possible. Passing places and rest areas may not be formalised

## Contact details for more information



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