

## Buckingham Chantry Chapel Access Statement

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### Everyone Welcome

The National Trust has a variety of ways individuals with specialist requirements can access places free or at discounted admission rates.

Contact the Supporter Services Centre to discuss your specific requirements in relation to the passes outlined below:

**Essential Companion Card** - free admission for one companion or carer of a disabled person

**Essential Companion Admit Two Card** – as above but for more complex care needs

**Access for All Admittance Pass** – in situations where it may be more appropriate for the disabled person to go in free with a paying companion

If you need to bring a carer or essential companion to accompany you as a disabled visitor, you can now book a carers ticket in advance, free of charge.

To find out more contact the Supporter Services Centre:

Tel: 0344 800 1895 (9am-5.30pm weekdays, 9am-4pm weekends & bank holidays)

### Introduction

This fifteenth-century chapel was restored by Gilbert Scott in 1875 and is now open to the public as a second-hand bookshop and community space. It is the oldest building in Buckingham, and whilst the building is level access once inside, there are steps and narrow pathways to get to the entrance.

### Dogs Welcome

Buckingham Chantry Chapel is a two paw-print rated site. Dogs are welcome anywhere on site, and should be kept on a lead at all times.

### Mobile phone reception and Wi-Fi

Mobile phone reception is generally good within the building, but there may be spots where coverage is not as strong. There is no wifi available in the building, but data coverage is good. If you need assistance when in the chapel, please speak to a team member.

### Arrival and parking facilities

The site is tucked away in a cosy corner of the market square opposite the post office. There are brown signs directing from the surrounding roads. Once you reach the Chapel you will need to access the building through the small gate on the left-hand side of the building.

There is a narrow, sloped pathway of approximately 6 metres in length and less than 5 shallow steps to get into the main building.

The entrance doorway is stepped and narrow. It is not suitable for wheelchairs or pushchairs.

There are no car parking facilities at this site, but there are a few public car parks open in Buckingham town centre.

## **Toilets**

There is one ambient toilet available within the Chapel. It is in the left corner of the building as you enter. This toilet has warm LED lighting.

We do not have an adult changing table, baby change or hoist available.

## **Chapel/Second-hand bookshop**

The second-hand bookshop is located inside the main chapel building and takes up the majority of the public space. Once inside, the bookshop is all on level ground.

The entrance/exit door opens inwards and is usually propped open in warmer months. The team can assist with this door if required.

Inside the Chapel the area is spacious with high ceiling, there is lots of natural light in this space.

There is a circulation space of approx. 1m between the display stands and furniture.

The team can assist with reaching items if they cannot be reached by visitors. They can also assist with telling them the price of items if required.

## **Catering**

There is currently no catering available at this site. Please venture into Buckingham town centre for food and drink options. You are more than welcome to bring your own light refreshments and non-alcoholic beverages into the Chapel.

## **Access services**

If you have any other access requirements, please do not hesitate to speak to a member of our team and we will do our best to help you make the most of your day wherever possible.

## **T-loops**

Induction and T-loops are available at the following locations: bookshop till point.

**Updated: July 2023**



