

Woolbeding Gardens Access Statement

Woolbeding Gardens,
Woolbeding,
Midhurst,
West Sussex,
GU29 9RR

T: 01730 811960

E: woolbedinggardens@nationaltrust.org.uk

Introduction

1. Woolbeding Gardens comprise of 30 acres of landscaped gardens. We have many features including waterfalls, lakes, river frontage, terraced gardens, a ha-ha ditch and meadow land.
2. Mobile phone reception varies at the property. Currently most networks have 4G access around the visitor reception and office areas. Visitor Reception has a landline telephone that may be used in an emergency.
3. Dogs are not permitted to enter the Gardens, however Assistance Dogs are more than welcome.
4. Please be aware that the Gardens comprise of two halves. The formal Garden rooms surround the Visitor Reception. To reach the lower Pleasure Grounds, access is via a path across a field, and through two kissing gates. Each kissing gate is accessible with a wheelchair with assistance. The first gate has a width of 6ft 3" and the second has a width of 5ft.

Arrival & Parking Facilities

1. There are no brown signs to Woolbeding Gardens – there is no on-site parking except for disabled bays. A complimentary minibus runs from the Grange Centre to the Gardens on a regular schedule commencing at 10.30am. Please follow signs for the Grange Centre Car Park, Midhurst, GU29 9HD. Parking is free for the first 2 hours.
2. There are 4 disabled parking bays on site that must be pre-booked via the Gardens Office on 01730 811960.
3. The disabled car park surface is level gravel upon a hard tarmac base.

WCs

1. The accessible toilet (left hand transfer) is located in Visitor Reception, to the left of the entrance door.
2. The accessible toilet is 1.55m x 2.3m. It has an emergency alarm cord and reset button.
3. The accessible WC has hand rails on both sides.
4. There is one baby changing facility only.
5. The toilets are lit by LED motion sensor lighting – there is no natural light in the cubicles. The cubicles are unisex. Natural light is present in the men's urinals area.
6. There are no hand dryers or fluorescent lights.

Visitor Reception

1. The Reception building consists of hard stone floors and wooden beam construction.
2. Visitors show their tickets at a serving window in the side of the Reception Building. The height of the serving window is 1220mm. If assistance is required, volunteers can easily come outside the building to assist any person not able to use the window height.
3. The Visitor Reception building is 25 metres away from the Minibus drop off area and disabled car parking area.
4. The toilets are located inside the building. There is a small incline in the doorway.
5. The entrance door is manually opened, is 1002mm wide and opens inwards. The door is permanently open during opening hours.
6. The reception and toilet area is lit with natural lighting and LED lights.
7. An induction loop is available at the reception window
8. 2 manual wheelchairs are available for loan. These are 'G-Explorer' chairs, designed for rough terrain such as gravel and short grass. These are issued on a first come first serve basis but visitors may contact the Gardens in advance to check if they are available.
9. Upon exit, there is a short steep incline to return to the Entrance Garden. Volunteers are able to assist with an alternative exit route upon request.

Second-Hand Bookshop

1. The bookshop area is in the same building as Visitor Reception.
1. The bookshop is accessed through a door on the other side of the building. The doorway into and out of the bookshop is 1290mm wide.
2. All paths outside the bookshop area are hard gravel paths.
3. The entrance door is manually opened, and kept propped open during opening hours. There is a small incline into the bookshop.
4. Floors are hard stone and walls are stone and wood.
5. The area is lit by natural light and LED lighting
6. The bookshop is not permanently manned by volunteers. For assistance, visitors can ask at the Visitor Reception Window.
7. There is a display table of 730mm high in the centre of the room. There is a walkway around the table, with a space of 90cm at its narrowest point, for visitors to look at displays.
8. A couple of chairs with arm rests are present in the bookshop to use, when Coronavirus restrictions allow.

Garden

1. There is a general map of the gardens available to visitors. However for more detailed access advice please ask the Visitor Reception team upon arrival. Things to be aware of include:
2. Paths consist of hard gravel and grass. There is a small cobbled area leading to the gardens that can be avoided by using an alternative path under the coach house arch. Please ask staff for guidance.
3. All hard gravel paths are of a level gradient. Cut grass paths down to the river frontage are on steep gradients and can be slippery in damp weather.
4. There are a number of steps around the gardens.
5. The steps do not have handrails.
6. There are several gates on routes around the Garden, including two kissing gates, a bridge and a field to cross. The field can be muddy in damp weather.
7. Volunteers provide talks to visitors every hour – please check visitor reception for details.
8. There are a large number of seats around the Gardens
9. There are several water features in the Gardens, including fountains, waterfalls, a lake and a swimming pool

Contact details for more information

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