

## Stackpole Access Statement

### Contact details

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Website:

### Introduction

The 2000-acre Stackpole Estate is both a listed designed landscape and internationally important nature reserve. Footpaths radiate from the site of Stackpole Court, a grand mansion demolished before the National Trust owned this place. Cliffs, sand dunes and tiny coves alternate along eight miles of coastline, with breath-taking views from the coastal path. The Stackpole Estate also boasts the tranquil Bosherton Lakes, which were created 200 years ago to provide a backdrop to Stackpole Court, but have evolved into a wildlife habitat for otters, water birds and dragonflies.

Stackpole Estate has five visitor arrival points: the Stackpole Centre, Stackpole Court, Stackpole Quay, Broad Haven South and Bosherton. In terms of food and beverage, we have the Boathouse Tea Room located at Stackpole Quay (managed by the National Trust) and during peak season only, a food concession van (managed externally) is located at Broad Haven South car park. Breastfeeding is welcomed in all areas of the estate. There is also a tranquil walled garden and cafe managed by the charity Mencap, more information can be found here: [Welcome to Stackpole Walled Gardens - Stackpole Walled Gardens \(stackpole-walledgardens.co.uk\)](http://stackpole-walledgardens.co.uk)

We have a wide variety of holiday cottages and group accommodation available here on the Stackpole Estate. Please visit our National Trust Holidays website for more information: [Holiday cottages across the UK | National Trust](http://nationaltrust.co.uk/holidays)

There is limited mobile phone reception and Wi-Fi across the site. In case of emergency, please either contact the emergency services directly or find your nearest visitor point and member of staff will liaise with our Estate Office to contact the emergency services.

Assistance dogs are welcome throughout the estate and in all our buildings. There are water bowls outside all visitor toilet buildings. Water is available elsewhere on the property on request. Dog waste can be disposed of in our general waste bins and dog waste bins which are situated close to our visitor arrival points. Dogs must always be kept under close control. Livestock and wildlife roam the estate.

## **Facilities for deaf or hearing-impaired visitors**

Counter induction loops are fitted at the Stackpole Centre reception and the Boathouse Tea Room at Stackpole Quay.

## **Facilities for blind or visually-impaired visitors**

Large print map guides and leaflets are available. Please request prior to your visit. We encourage visitors to touch, feel and smell the plants across the estate. We are currently working on a sensory trail and hope to have this in place at Lodge Park Woods soon.

## **Facilities for visitors on the autism spectrum**

We welcome visitors with autism to the Stackpole Estate. If you, or somebody in your party, are on the Autism Spectrum and would like to discuss your visit in advance please contact us on 01646 623110 or email [stackpole@nationaltrust.org.uk](mailto:stackpole@nationaltrust.org.uk).

We understand that queuing, noisy machinery and bustling spaces can be challenging, and our team are on hand to help minimise any disruption to your visit. Please get in touch to discuss your visit in advance so we can help you avoid our busiest periods.

We encourage visitors with autism to participate in tours and activities and are committed to ensuring that everyone can enjoy all that the Stackpole Estate has to offer.

## **Arrival & Parking Facilities**

### **By road**

Blue badge holders can enjoy free parking at all our car parks.

B4319 from Pembroke to Stackpole and Bosherton (various entry points onto estate)

Parking: Pay and display at Stackpole Quay, Broad Haven South, Bosherton Lakes and Stackpole Court site. If travelling by bicycle, we do have cycle racks at all our car parks.

Satnav: For Bosherton Lakes and Broad Haven South car parks please use postcode SA71 5DR, for Stackpole Court car park SA71 5DE and for Stackpole Quay car park SA71 5LS,

### **By bus**

387/8 (Coastal Cruiser) – Starting in Pembroke Dock and Angle Peninsula. To view the bus routes and timetables, please visit the Pembrokeshire County Council website:

[www.pembrokeshire.gov.uk/bus-routes-and-timetables/bus-routes-list-coastal-buses](http://www.pembrokeshire.gov.uk/bus-routes-and-timetables/bus-routes-list-coastal-buses)

## Car parks

**Stackpole Centre:** This is a small car park with a concrete and earth lattice surface. We have a reception point here which is open 9am-5pm, 7 days a week, throughout the year. Our Estate Office is also located at the Stackpole Centre.

**Stackpole Quay car park:** This car park has a mixture of tarmac, gravel and grass surfaces, with 3 tarmac accessible bays. Please note this car park is extremely busy during peak season. When full, visitors are redirected to Broad Haven South. The Boathouse Tea Room is located here.

**Stackpole Court car park:** This is a small car park with a gravelled surface. There is a relatively level woodland path to follow in Lodge Park Woods. While a tarmac and grass surface leads to the Courtsite where there is a large, grassed lawn with accessible picnic benches. Looking down from the terrace you will take in an impressive view of the lakes leading to the eight-arch bridge.

**Bosherston Lily Ponds car park:** This carpark has 4 accessible bays. Please note, the concrete and earth lattice surface can be uneven in places.

**Broad Haven South car park:** This car park has 4 tarmac accessible bays. The surface in the main car park is mostly gravelled with some tarmac, while the overflow field is grass. This car park can also be extremely busy in peak season.

**Drop off points:** Please contact us if you would like to discuss alternative drop off points.

## WCs

Our WCs comprise of male, female and accessible toilets at the Stackpole Centre, Stackpole Quay, Bosherston and Broad Haven South, while there is a unisex toilet at Stackpole Courtsite. Please note the following nuances:

### Stackpole Centre

WC located inside the foyer of the Stackpole Centre, please ask at reception for directions.

### Stackpole Quay

WC located on the pathway towards the Boathouse Tea Room.

### Stackpole Court

WC located next to the Exhibition Room. Due to the layout of these listed buildings, this WC can only be accessed using a wheelchair by navigating 3 heavy doors via the Exhibition Room.

### Bosherston Lily Ponds

This WC is managed by Pembrokeshire County Council and can only be accessed using a radar key.

### Broad Haven South

This WC can only be accessed using a radar key.

## Visitor Welcome points

### Stackpole Centre reception

Our reception point at the Stackpole Centre can be accessed via a ramp or steps. The double entrance door is manually opened to a maximum width of 158cm and a member of staff will be on hand to open the doors if required. A counter induction loop is available here.

The reception desk is at a high level, but staff will move to the front of reception to welcome visitors using a wheelchair. The area is lit by non-fluorescent lighting and the flooring is tiled. Please note, the car park has an uneven surface of natural and paved material. If required, staff can direct you to hard standing spaces to the rear of the reception building.

The Welcome Huts at both **Stackpole Quay** and **Broad Haven South** are both simple stone-built buildings, while **Bosherston** comprises of a small wooden shed. Stackpole Quay has a concrete ramp for wheelchair access, while Broad Haven South and Bosherston are too small to allow wheelchair turning. In most cases, Welcome Assistants will be ready to welcome visitors outside of the Welcome Huts. All visitor leaflets are displayed outside in good weather and our Welcome & Service Assistants will be very happy to advise.

Please note we do not currently have a visitor welcome point at **Stackpole Court**.

### Boathouse Tea Room at Stackpole Quay

The Boathouse is a short walk of approximately 100m from Stackpole Quay car park and the path surface is hard packed gravel/earth. There is ramped access to the entrance and exit of the tea room. The double entrance doors have a maximum width of 190cm while the exit door width is 82cm. The entrance doors are manually operated and open inwards, while the exit door opens outwards. Staff can assist with doors if required.

The interior of the Boathouse is all at ground level, non-carpeted and lit by both natural and non-fluorescent light. Food and beverages are ordered at and served from a 90cm height counter. Seating is available both inside and outside.

At peak times you may be required to queue or wait for your order. The till point has an induction loop.

Menus are not currently available in Braille, but large print can be provided with prior notice. Straws are available, while large handled cutlery and double handed mugs are not.

For more information please visit: [www.nationaltrust.org.uk/stackpole/features/the-boathouse-tea-room](http://www.nationaltrust.org.uk/stackpole/features/the-boathouse-tea-room).

## Exploring the Estate

The natural surroundings of Stackpole are wonderfully varied and include mature woodlands, dramatic cliffs, sandy beaches, freshwater lakes and more formal gardens.

Our team will always be happy to share their knowledge of the estate with you prior to your visit, so please don't hesitate to give us a call if you have any questions.

A tramper (all-terrain powered mobility vehicle) and a beach wheelchair are both available to borrow at the Stackpole Centre. Pre-booking is essential. For more information or to book, please contact the Stackpole team on 01646 623110.

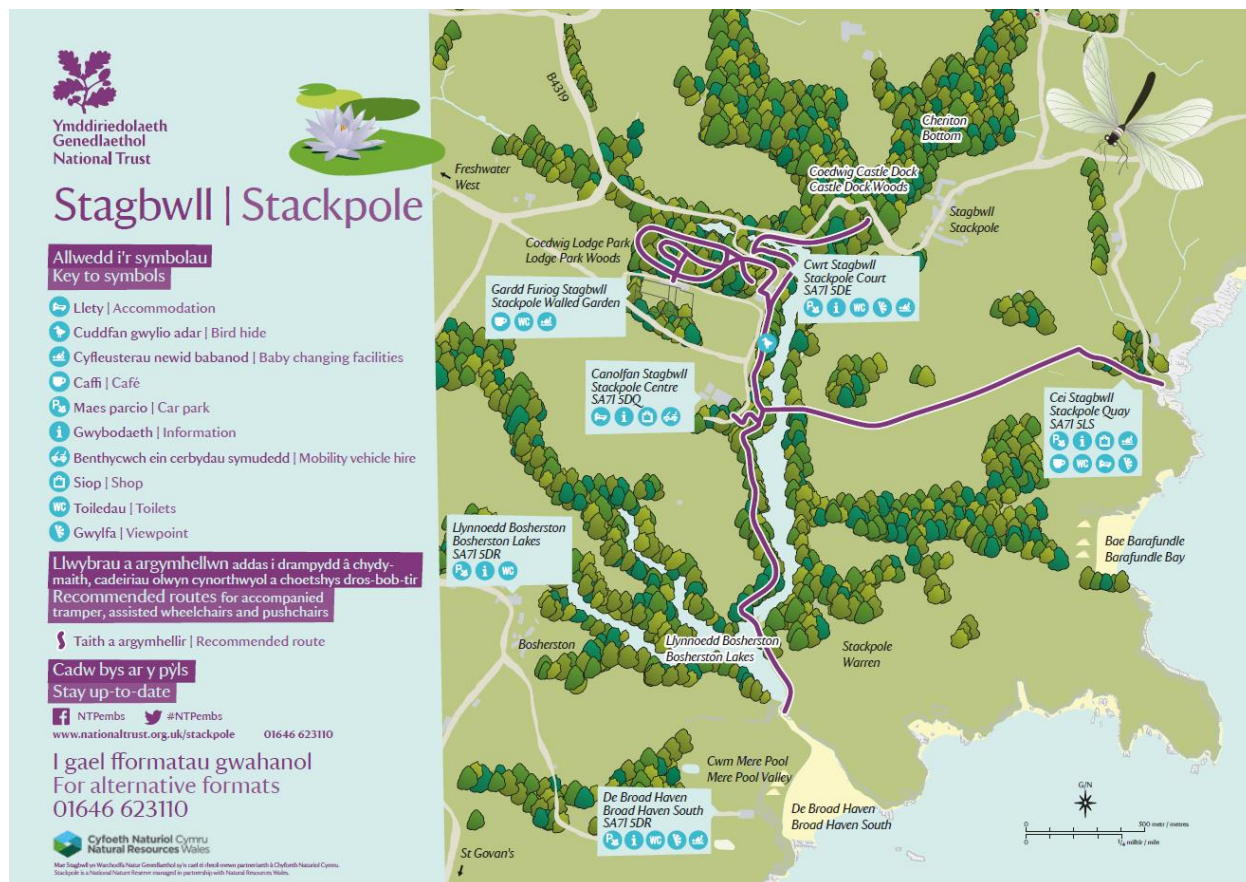
We have three recommended routes for accompanied all-terrain wheelchairs, powered mobility vehicles and pushchairs. These are outlined on our accessibility map guide, available to view below.

More information can also be found here:

[www.nationaltrust.org.uk/stackpole/features/accessibility-at-stackpole](http://www.nationaltrust.org.uk/stackpole/features/accessibility-at-stackpole)

### Points to note:

- The paths around the lakes are undulating and of mixed terrain. They are only suitable for off road wheelchairs and all terrain pushchairs.
- The paths are narrow in sections and unsuitable for twin pushchairs.
- We have a small number of log style benches along the paths.
- Barafundle Bay is set between limestone cliffs and backed by dunes and woods. This secluded bay can only be reached by a cliff path walk from Stackpole Quay, with steep steps at either end with a limited handrail.
- Broad Haven South is a similarly beautiful sandy beach accessed via steep steps from Broad Haven South car park, or by parking at Bosherton and walking along the undulating, mixed-terrain lakeside path to the back of the beach.
- To download a map showing our recommended routes please click:  
<https://nt.global.ssl.fastly.net/stackpole/documents/stackpole-accessibility-map-guide.pdf>
- Accessibility map guide available to view on the next page.



This document was updated in November 2022.