

## **Greyfriars House and Garden Access Statement**

No.14 (Reception)

Friar street

Worcester

WR1 2LZ

T: 01905 23571

E: greyfriars@nationaltrust.org.uk

### **Introduction**

1. Greyfriars House and Garden is a 15<sup>th</sup> century home, mainly set on cobbled paths, leading to a terrace that steps down to the garden. It is grade 1 listed building.
2. Mobile signal is strong except for 5G– If there is an issue please do ring our office number at 01905 23571.
3. Dogs on lead are welcome on the garden terrace and Assistance dogs are welcome throughout the site.
4. Low light levels in the winter throughout site, please take a moment for your eyes to adjust on entry to the House.
5. Visitors may be asked to store large bags before entering the house due to the size of the rooms.

### **Arrival & Parking Facilities**

1. There is a general sign post at the one end of Friar Street, there are no brown signs for Greyfriars due to it's city centre location with lots of other attractions in close proximity. Greyfriars is easy to find, due to it's prominent location on Friar St.
2. We do not have any onsite parking – nearest car parks are St Martin's Gate (Multi-storey WR1 2BS), NCP Worcester Cathedral Square (Multi-storey WR1 2LU) or the Cornmarket car park (WR1 2DJ).
3. Please refer to their website for details on the car parks, St Martins (<https://www.worcester.gov.uk/parking/parking-sites/st-martins-gate-car-park>) NCP (<https://www.ncp.co.uk/find-a-car-park/car-parks/worcester-cathedral/>) and Cornmarket (<https://www.worcester.gov.uk/parking/parking-sites/cornmarket-car-park>)
4. There is no transfer vehicle due to the size of the property.
5. There is the possibility to drop off and pick up at the entrance of the property but only when the road is open. Friar street is a one way road and closed for pedestrians between 10:00am – 18:00pm.

### **WCs**

1. There is currently no accessible toilet on site – the nearest is Tudor House museum, a very short distance along Friar St.
2. The area is lit by natural light and LED bulbs.
3. WCs facilities use paper towels for hand drying.
4. There are currently no baby changing facilities onsite – the nearest is Tudor House museum as above.

## Visitor Reception

1. The building is made up of wood and plaster with a vinyl flooring.
2. There is a small step down into the building.
3. The entrance door is manual opening, it is 80cm wide, and opens inwards. Staff/volunteers can assist with opening the door, if required.
4. The reception desk is 105cm high – this is a narrow pod desk from which the reception team can easily step around to talk to someone who can not see over the desk.
5. The area is lit by natural light, supplements by spot lights and ceiling lights, and strip lighting in units.
6. There is only one small chair available for visitors in this space due to the small size of the reception area.
7. There is an induction loop at the till point.

## Catering

1. Our catering outlet is adjacent to the house, with some seating included within the main house.
2. The path surface surrounding the café is mainly cobbles, and some slabs.
3. The main entrance (the side door) to the café/servery is via an inward opening doorway with a small step, ramp available as required. The Middle door of the house can also be used, which has a stepped entrance, also opens inwards.
4. The main (side) door is 88cm wide. The middle door is 73cm wide, with inner door into servery 76cm. All doors are manual opening.
5. All areas are furnished and have hard floors, which may cause an echo.
6. The café is lit by natural light from large windows, and there is LED lighting throughout.
7. The counter is 90cm high.
8. There is circulation space between the tables of min 1200mm.
9. There is an induction loop at the till.
10. Staff will assist where possible with service and tray carrying.
11. Menus are written on boards behind the servery – staff will assist with telling visitors the price of items where required.
12. Paper straws are available.

## Garden

1. The garden is comprised of a terrace area, that steps down to a large lawn with a raised flower bed at the bottom. There are smaller flower beds at the sides, with a pathway on the left-hand side that follows the edge of the lawn and runs along the bottom. There is a summer house on the left-hand side, with seats inside.
2. There is no route available around the garden that avoids steps beyond the terrace area.
3. Surfaces are comprised of cobbles, paving slabs and grass.
4. There is a slight slope on the bottom path, that runs from the left to the righthand side.

5. There are three large steps from the terrace down to the lawn, and another set going up to the pathway on the left-hand side.
6. All steps have handrails.
7. There are no gates on the routes through the garden.
8. There is limited interpretation in the garden currently, except for regular tours/talks by volunteers.
9. There is a bench by the house, there are also chairs and tables on the terraced area for café customers. In the garden there is another bench and seats available in the summerhouse.
10. There is a small fountain in the garden, that is used in the warmer seasons.

## House

1. The house is directly across the street from Visitor Reception(No.14).
2. The path surface surrounding the House is mainly cobbles, and some slabs.
3. The main entrance to the house is via steps, with a ramp available on request.
4. The front door of the house can be opened so it is wide enough for a manual wheelchair. The door opens inwards and is not power assisted but a team member can help with opening the door.
5. The main entrance door is 115cm wide.
6. There is an alternative entrance to the house via the café, this also has a small step, with a doorway opening inwards – there is a cobbled pathway to access this entrance.
7. The floors are a mixture of wood and stone, some which are partly covered by carpets or rugs. All rooms are furnished which will absorb some echoes.
8. The house is lit by a mixture of natural light from large windows and some LEDs throughout.
9. Access to the first floor is by stairs with handrails, there is no lift at the property.
10. There is space to turn a wheelchair easily in each open room on the ground floor except the dining room and past the stairs.
11. There are seats around the house that can be sat on, not all of them have arm rests.
12. Access to the whole house is by guided tour, groups will be accompanied by a guide in all rooms except the downstairs.
13. There are no WCs available in the house.
14. There is no induction loop in the house.
15. There is no audio guide, virtual tour, Braille however there are interpretation boards throughout – all house access is lead by a tour guide.
16. We allow small mobility vehicles on the ground floor, accessed via ramp. No access to the first floor.
17. There is a space opposite the house which is used as a tour waiting room which can be used if waiting for the rest of your group to continue visit.

## Contact details for more information

T: 01905 23571

E: [greyfriars@nationaltrust.org.uk](mailto:greyfriars@nationaltrust.org.uk)

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