

Hanbury Hall Access Statement - 2024

School Road, Hanbury, Droitwich Spa, Worcestershire, WR9 7EA

T: 01527 821214

E: hanburyhall@nationaltrust.org.uk

Introduction

- Hanbury Hall is an 18th century country home with formal gardens set over 20 acres and 393 acres of Worcestershire parkland.
- Mobile phone reception varies across the site but is fairly good in the gardens and parkland.
- Dogs on leads are welcome on parkland walks, in the stable yard area and the courtyard area at the back of the house. We do not allow dogs in the formal gardens except assistance dogs which are welcome across site when working.
- Dogs are allowed in our Stables café and our second hand bookshop.
- The Great Hall can be very dark when initially entered due to the historic decoration, please take a moment to allow your eyes to adjust.
- On exceptionally sunny days rooms maybe darker than usual to protect the collection.
- We have two manual wheelchairs, one personal mobility vehicle (PMV), and a larger mobility scooter (TGA) available for loan. The PMV and TGA must be pre-booked.
- There are power assisted doors to enter the Courtyard Kitchen only.
- There is no lift on site.

Arrival & Parking Facilities

- There are brown signs that can be followed from junction 5 of the M5 through Droitwich Spa.
- We have 23 disabled parking spaces, and these are approx. 45 metres from visitor reception. The car park surface is made up of poly-hexagons filled with gravel and tarmac driveways. Each parking space is marked with white squares.
- The formal gardens are approx. 300m from the car park on flat gravel paths.
- We have an access vehicle on site to help visitors who have mobility issues or hidden disabilities to travel from Visitor Reception to the front of the House and/or to our Stables café.
- We do have three bicycle racks on the grass area around Visitor Reception.
- There is a coach parking area large enough for 3 coaches and approx. 90 metres from visitor reception's entrance.

WCs

- We currently have two accessible WC on site, one is situated in our main WC block in the stable yard building and the other is by the entrance doors to our Courtyard kitchen.
- The accessible WC area is 1.7m x 1.9m.
- The accessible WC are right hand transfer.
- We have a baby changing table within the accessible WC in the stable yard block. There are no adult changing facilities.
- The WCs are lit by artificial light which is controlled by movement detectors.

Visitor Reception

- The visitor reception building is made from wood and glass walls with a carpeted brick floor.
- The path from the car park is level with a slight slope of less than 1% gradient to the door of the visitor reception building.
- There are double doors for the entrance from the car park and exit towards the house from the visitor reception building and these measure 1.2m wide for the car park side and 1.3m wide for the exit to the house.
- The doors are not power assisted and can open either inwards or outwards. If assistance is needed in opening doors our volunteers and staff can assist with this.
- The reception desk is 90cm high and round. Staff and volunteers go to visitors if the desk is too high.
- It is lit by natural light which is supplemented by spotlights on a track and three pendent lights with shades.
- There are number of different chairs available to sit on in visitor reception, two of which have high backs and arm rests.
- There is an induction loop on site.
- If the PMV or TGA are both booked, they are situated in visitor reception for the person who has booked. Manual wheelchairs are available from visitor reception for visitors.

House

- The house is approx. 180 metres from the visitor reception building.
- The path up to the house from visitor reception is a mixture of tarmac drive, gravel forecourt and slabbed frontage.
- The paths surrounding the house are also gravelled with a tarmac drive leading round to the stable yard area.
- There is a step from the gravelled forecourt to the slabbed frontage and another step up into the porch of the house. There are two wooden ramps at each point wide enough for one manual wheelchair or small PMV.



- The front door of the house can be opened so it is wide enough for a manual wheelchair or PMV. The door opens inwards and is not power assisted, but a team member can help with opening the door.
- The entrance door when fully opened is 110 cm wide.
- The floors are a mixture of wood and stone some of which are partly covered by carpets or rugs.
- Some rooms in the house can be very dark. The house is lit by a mixture of natural light and lamps and central lights.
- Access to the first floor is by stairs. There is no lift at the property.
- On the ground floor there is one small room which is too small to turn a wheelchair round in but there is a route through the room which is wide enough for a wheelchair to pass through.
- There are seats around the house that can be sat on not all of them have arm rests.
- Not every room has a volunteer – we will make someone available to assist where possible.
- There are four WCs within the house, however, they are not accessible WCs and three are on the first floor.
- We allow small mobility vehicles on the ground floor but where possible we ask people to transfer to a manual wheelchair. No access to the first floor.

Food & Beverage

- The Stables Café is open daily from 9.30 am and the Courtyard kitchen is open daily from 10 am.
- There are induction loops on site.
- Menus are written on boards in front of the server.
- There is a ramp access to the entrance of the Courtyard Kitchen, with power assisted doors and there is a route throughout the indoor seating area for wheelchair access.
- All seating in the Courtyard Kitchen is suitable for wheelchairs to sit comfortably at.
- We offer dignity cutlery, and utensils if needed.
- Straws are available.
- There is both indoor and outdoor seating available.

Garden

- Staff will alert visitors to where they can pick up a map of both the garden and parkland.
- The garden is mainly level with surfaces varying between gravel and grass.
- The parterre, which has a level path around the top, is sunken with four sets of steps leading down to the middle.
- 'Snobs tunnel' is a sloped path that runs between the Orchard and the back of the house/stable area underneath the more formal gardens.
- There is a flight of six steps down into Cedar Walk which leads to the Ice House however there is a sloped path that can be used to access the path to the Ice House from the Orchard.
- All gates within our gardens are manual opening and measure at least 180 cm wide.



- Gates in the park are kissing gates. However, the blue walk in our parkland is accessible but does have a slight slope. The parkland paths are grass and can be uneven.
- Benches for rest stops are available at points around the garden.
- We do have a mirror pool in the formal garden and the banks slope down to the edge. The pool is an unknown depth due to an unknown level of mud below the water line. There is also a small pool of water hidden within the beech hedges of the Wilderness area; this is about a foot deep.

Contact details for more information

T: 01527821214

E: hanburyhall@nationaltrust.org.uk

Date 2nd February 2024