

How to cancel your booking

Can't make your time slot anymore?

It's helpful to us if you can let us know, and free up your tickets by cancelling.

If you are a National Trust member follow the steps below.

If you are not a member call our central box office on 0344 249 1895.

1. You'll find a link in your email confirmation called 'view and manage your order online'

Order Summary

Order #1578286831 - 13 January 2021

1 x **National Trust member (adult or child aged 5+)**

Free

[View and manage your order online](#)

Printable PDF tickets are attached to this email

This order is subject to Eventbrite [Terms of Service](#), [Privacy Policy](#) and [Cookie Policy](#).

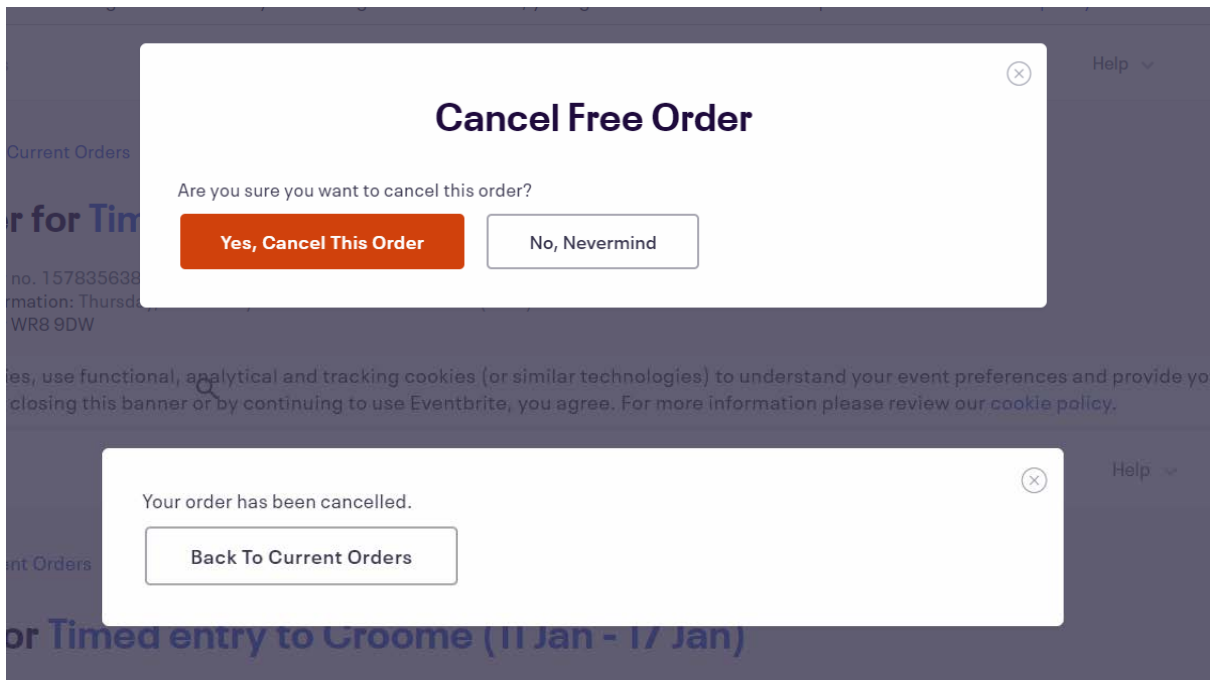
2. Clicking this will take you through to your Eventbrite summary – click on the tickets you'd like to cancel

Order for **Timed entry to Croome (11 Jan - 17 Jan)**

Free order no. 1578356385 on 13 January 2021
Event information: Thursday, 14 January 2021 from 10:00 to 10:30 (GMT)
Worcester WR8 9DW

Print Tickets	National Trust member (adult or child aged 5+) Edit
Cancel Order	
Contact The Organiser	
Refund Policy: No Refunds	Contact Information First Name * Surname * Email * Delivery Method eTicket

3. Click 'cancel order', and follow the prompts.



4. You will then receive a confirmation email of cancellation.

Hello ,

Your order for the event Timed entry to Croome (11 Jan - 17 Jan) was successfully cancelled through Eventbrite.

FREE ORDER CANCELLED

Event Name: Timed entry to Croome (11 Jan - 17 Jan)

Order Number: 1578356385

If you have any questions about the order cancellation or the event, please [contact the event host](#).

Thank you for using Eventbrite.

This will free up your tickets for someone else to enjoy – thank you