

Hinton Ampner Access Statement

Hinton Ampner, near Alresford, Hampshire, SO24 0LA

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Introduction

1. Located along the A272 between Winchester and Petersfield, the site is easy to find and navigate around. The site does sit quite high in the landscape which can mean we are closed due to adverse weather conditions. There are accessible routes around our gardens and in our Mansion. Wheelchairs can be hired if required, pre-booking is recommended by contacting the property before you visit and extra designated parking spaces are available close to the mansion upon request. Induction loops are available at all our till points.
2. There is a reasonable mobile phone signal on site, this can be sporadic on the wider estate.
3. Assistance dogs are allowed throughout the site including the mansion, shop and café.
4. Due to the conservation requirement of our collection, the light levels in some rooms of the House may be quite low. Most of our guides are available with a torch if aid is required. There is no lift within the House, but the Ground Floor is fully accessible. There are 6 accessible parking bays in the main car park, but alternative options are available upon request. Some areas of paving might not be flat due to the nature of their design. The gardens and wider estate can get extremely muddy and slippery dependant on weather conditions.

Arrival & Parking Facilities

1. Located along the A272 the site is easy find. Brown Signs help to direct the visitor to the correct entrance. There is one brown sign as you approach from Winchester and another as you approach from Petersfield.
2. There are 6 designated spaces for disabled visitors in the main car park. These spaces are 49m from the visitor reception building. If all of the designated spaces for disabled visitors are full, we can direct cars to park outside the front of the house where there are 2 additional accessible spaces.
3. Car park one, where the designated spaces for disabled visitors are located, is gravel. Car parks two and three have large rubber mats for visitors to park on.
4. We do not have a transfer vehicle available on site.

WCs

1. We have 1 accessible toilet on site which can be found in the courtyard to the right of the mansion.
2. The accessible toilet is 2.1m x 2.3m.
3. There are hand rails on both sides of the toilet.
4. There are no Changing Places facilities on site.
5. The accessible toilet does not have any natural light. There is one fluorescent light.
6. Both accessible and non-accessible WCs have automatic hand driers.

Visitor Reception

1. The Visitor Reception building is a wooden structure with wooden floors and glass windows. There are limited soft furnishings for sound absorption.
2. The entrance into the building is via a ramp.
3. Both the entrance and exit doors are 1500mm wide. Both are manual doors that open outwards. Staff and volunteers are available to assist if required.
4. The reception desk is 940mm high. Staff will go around to talk to someone who cannot see over or reach up to the desk and a clipboard is available for anyone who needs one.
5. There is a lot of natural light in the building. There are also several LED lights.
6. There are 4 chairs and one two-seater bench available, all without armrests.
7. There is an induction loop available at the reception desk.
8. There are 3 manual wheelchairs available for loan. Booking is recommended at busy times, such as school holidays or bank holidays.



Image: Gravel ramp leading from the car park up to the Visitor Reception

House

1. The main entrance of the house is 165m from the visitor reception.
2. There is a gravel path and stone steps to the front of the house and laid paving stones surrounding the side and backs of the house.
3. There are stone steps leading up to the front door of the house. For accessible entry, there is a separate entrance to the side of the property with a ramp.
4. The front door of the house opens inwards with staff/volunteers nearby to assist if required. The accessible entrance also opens inwards and will be allowed entry by a staff/volunteer. We request that if entry via the accessible entrance is required that our Visitor Reception team are informed upon entry to the site.
5. The accessible entry door is 1200mm wide.
6. The Entrance Hall has no carpet but curtains that help to absorb sound echoes.
7. Due to the conservation requirement of our collection, the light levels in some rooms may be quite low. Most of our guides are available with a torch if aid is required.
8. There is no lift in the house. Staff/volunteers are available to assist with moving up or down the stairs, and all our staircases have handrails.
9. All corridors are wider than 750mm.
10. All our rooms allow for wheelchairs to turn easily.
11. We have placed chairs for our visitors to use around the main visitor route. The chairs do not have armrests.
12. We always aim to have a volunteer in each room, however there may be some occasions where staffing levels do not allow this in every room.
13. Whilst there are visitor WCs available in the house, we do not have any accessible WCs.
14. We can provide a portable induction loop upon request.
15. We supply large print and braille interpretation upon request.
16. There are no restrictions for powered wheelchairs and powered mobility vehicles.
17. Seating is available in the Entrance Hall should someone require a quiet space to sit whilst other members of their party complete their visit.

Catering

1. The café is 125m from Visitor Reception and 175m from the designated parking.
2. The surface surrounding the café varies, including gravel, cobbles and brick paving.
3. There are 2 entrances into the café, one is level access whilst the other has a ramp. Both doors are 1200mm wide and are kept open at all times.
4. There are very few soft furnishings in the café and due to the nature of the building there are a lot of hard surfaces which may cause echoes.
5. There is minimal natural light in the seating area, instead LED light bulbs are installed.
6. The counter is 930mm. However, staff and volunteers are available to assist if required.
7. There is circulation space between the tables of around 1200mm.
8. Our till points have induction loops installed.
9. We have menus available in large print.
10. We have large handed cutlery and straws available.



Images: Access into and out of the café

Retail

1. The shop is 76.7m from the car park and 27.6m from Visitor Reception.
2. Entering the shop from the walled garden there is a gravel path leading onto cobbles. Entering the shop from the courtyard there is concrete. Neither entrance has an alternative path to choose from.
3. There is a small ramp up and into the shop from the walled garden and a very small ramp leading out of the shop into the courtyard.
4. The entrance door leading from the walled garden is 1500mm wide, opens outwards and has to be opened manually. The entrance door leading from the courtyard is 1300mm wide, opens inwards and also has to be opened manually. Staff and volunteers can assist with opening the doors if required.
5. The building itself is made entirely of hard surfaces, this includes cobbled floors, brick walls, wooden beams, wooden shop fittings and glass windows. Soft furnishings from the shop stock help to soften the sound in this space.
6. There is a lot of natural light provided by the 8 door length windows and skylights. The space is also lit by LED Spotlights.
7. The circulation space between the display stands ranges from 880mm to 1620mm.
8. Our till points have induction loops.
9. If assistance is required to reach items, staff and volunteers are available.
10. There isn't a large print version of the price list, but staff can assist with telling visitors the price of items.

Garden

1. Accessible maps are available at Visitor Reception, and at the end of this document.
2. There is an accessible route around our gardens.
3. There are various surfaces within our grounds, mainly grass, gravel and brick paving.

4. The slopes around the gardens vary but remain accessible.
5. There are steps in the walled garden (no handrails), main entrance to house (handrails available), onto main lawn (no handrails), into the Yew Garden (no handrails), Two flights of steps connect main lawn, sunken garden and bastion (no handrails) and a flight of steps into the tennis court (no handrails).
6. There is a gate into the park which is DDA compliant.
7. There is currently limited interpretation out on our gardens. However, we do hold garden tours during our busier periods. Please check our website for latest information.
8. There are benches placed around the gardens for visitors to use.
9. There is a fountain and fish pond to the East of the Mansion. The pond is around 1m deep.

Contact details for more information

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Map

