



## **Sutton Hoo Access Statement**

National Trust Sutton Hoo  
Tranmer House  
Woodbridge  
Suffolk  
IP12 3DJ

T: 01394 389714 (Visitor Welcome)  
T: 01394 389700 (Estate Office)  
E: [suttonhoo@nationaltrust.org.uk](mailto:suttonhoo@nationaltrust.org.uk)

This guide can also be made available in a large print version by contacting the Estate Office on the details above.



## Toilets

Accessible toilets can be found in various locations around the site, as follows:

### Shop

Located behind the till point  
Baby change facility available  
Automatic hand dryer  
Well-lit

### Walkers Toilets

Located to the side of the Exhibition Hall  
Automatic hand dryer  
Low light levels

### Tranmer House

Two toilets, located at either end of rear corridor  
Automatic hand dryers  
Well lit  
One has a sliding door, one has a push door

## Visitor Welcome

1. There is level access to Visitor Welcome. Please note that the doors are not automatic, and staff and volunteers are available to assist.
2. The floor surface of the Visitor Reception is hard.
3. We have two manual wheelchairs available at Visitor Reception. Please speak to a member of staff if you would like to make use of one of these.
4. We have three powered mobility vehicles that allow easier access across the site in the outdoors areas. Wheel chairs and mobility vehicles will need to be pre-booked in advance either through emailing [suttonhoo@nationaltrust.org.uk](mailto:suttonhoo@nationaltrust.org.uk) or by contacting Visitor Welcome on 01394 389714. We ask for at least 24 hours notice of a booking. To allow time to clean them between users set reservation times are given. Full training is given to users.
5. Essential companions for disabled visitors are entitled to free entry.

### Courtyard and Ship sculpture

1. The sculpture is accessed by a ground level ramp onto a plinth. The plinth is on various levels which create a step off. Wheelchair users should go back to the ground level to disembark. The plinth has studs around the edge to remind wheelchair users they are near the edge with a drop.

## Exhibition Hall

1. The Exhibition Hall is approx 30 metres away from Visitor Welcome across the Courtyard. The route is level access across bonded gravel and paving.
2. There is level access throughout the Exhibition Hall.
3. There is a short introductory film on a loop in the cinema room. The seating is stepped, but the back row is level with the ground floor and has spaces for wheelchair users.
4. There is an accessible toilet at the side of the Exhibition Hall (outside the building, to the left side as you face it).
5. The Exhibition is staffed by volunteers who can assist with any enquiries.

## Tranmer House

6. Tranmer House is approximately 250 metres from Visitor Welcome.
7. The route to Tranmer House is a combination of bonded gravel, gravel and tarmac.
8. There is level access into Tranmer House.  
The front door is either already open or can be pushed open easily.
9. There is a manual wheelchair available in Tranmer House.
10. The parts of the house open to the public are all on the ground floor, on level access. The floors are hard surfaces.
11. There is seating located in each room, which visitors are welcome to use.
12. The house is staffed by volunteers who are there to answer your questions and help if you require it.
13. There are two accessible toilets in the rear corridor of the house.
14. The exit from the house is via French Doors which open onto a ramp to the veranda and an accesible bonded gravel path which leads out to the Royal Burial Ground.

## Food & Beverage

1. The Café is located in the same building as the shop directly opposite the Visitor Welcome building. The cafe allows dogs in certain areas which are clearly marked.
2. At the far end of the café, doors open out onto a veranda where dogs are welcome. The veranda has both steps and a ramp leading out into the site.
3. Please advise staff if you require assistance to be seated.
4. The café serves a range of foods for different dietary requirements, and our catering staff will be happy to talk through your needs.

## Retail

1. The Shop is located in the same building as the Cafe, directly opposite the Visitor Welcome building and has level access throughout. A shallow ramp connects the shop and cafe.
2. There is good circulation space between the display stands, but the retail staff will be delighted to assist you if you require assistance accessing any of the items.

## The Royal Burial Ground

1. The Anglo-Saxon Royal Burial Ground is located approximately 600 metres from the Visitor welcome building
2. The route to the Royal Burial Ground is partly via an accesible path of bonded gravel with other sections of the route across uneven terrain. The Royal Burial Ground is uneven terrain with slight dips and bumps.
3. Personal mobility vehicles are available from Visitor Reception to assist visitors with access across uneven ground.
4. You must pass through various gates to enter the Royal Burial Ground.

## **Tower**

1. The route to the tower is accessible by mobility vehicles only.
2. There is an accessible platform on level one of the tower, accessed via a ramp.
3. Beyond the accessible platform there are nine runs of nine steps (total 81 steps) leading to the top of the tower.

## **Countryside**

1. A map of Sutton Hoo walks is available from Visitor Welcome and guided instructions can be downloaded from the website.
2. Most walking routes are across uneven and often steep ground with occasional steps on some routes.

## **Second Hand Bookshop**

1. The bookshop is located in The Court along the route to the Royal Burial Ground.
2. There is level access into the bookshop from the courtyard. The end door of the building has a step.
3. The space between the book shelves can be quite narrow, so may not be suitable for larger powered mobility vehicles.

## Site Map



### Contact details for more information

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We hope that you enjoy your visit, and welcome any feedback you have on any aspect of your experience.