



Accessibility Information for Visitors (Summer Season 2020)

Welcome to Cragside

This leaflet is intended to help you get the most out of your visit. If you have any queries or concerns about any aspect of your visit, please do not hesitate to speak to our staff. Some areas are currently closed due to social distancing requirements. **We welcome any feedback or suggestions for improvement that you have.**

Drivers - please be aware that we have 7 speedbumps on the road between the far end of the Visitor's Centre, opposite Tumbleton Lake) and Cragside House.

The dimensions of these are a maximum of: **304 cm wide x 10cm high**

Cragside is a very large property with considerable distances between various parts of the property. The terrain is uneven, with steep footpaths. Many of our paths are unsuitable for wheelchair users and slopes can be tiring for a person assisting a wheelchair user. If you are visiting by car, you may find it easier to drive between the various parts of the property. Please see the section on the Carriage Drive overleaf.

Some self-drive three-wheeled vehicles, other pavement vehicles and powered wheelchairs have difficulty on Cragside's steep terrain. Please think carefully before use and do not hesitate to ask a member of staff if you need further information or guidance.

There is not an accessible changing room on site.

Assistance dogs are welcome in all areas.

VISITOR CENTRE

Visitor Centre Toilets - Open: 3 accessible toilets, 2 with level entrance and 1 with ramped entrance.

Parking: Are you a disabled driver?

There are 3 designated spaces for disabled drivers, 10m from the entrance to visitor centre. Otherwise there are designated spaces on the upper level of the car park at the visitor centre end.

Are you a disabled passenger?

Disabled passengers may be dropped off and picked up 10m from the visitor centre entrance. Alternatively, there are designated spaces on the upper level of the car park nearest the visitor centre. The path from these spaces is over an uneven surface, with a downhill gradient to the entrance of the visitor centre.

Tea Rooms: Open – 10am – 4pm. Serving a selection of hot and cold drinks, sandwiches, scones and cakes and light refreshments. Induction loop, large print menus and large-handled cutlery.

Cragside Shop: Open – 11am – 4pm

Information Room: Closed

Picnic Facilities: There are accessible picnic tables overlooking Tumbleton Lake.

Lady's Walk:

This is a 1 mile (1.6km) circular route around Tumbleton lake. The majority is a tarmac road with one section with a steep slope. Wheelchair accessible via a boardwalk and level path. You can access the boardwalk from the dam.

HOUSE: Closed

House Toilets – Open: Ramped entrance, 1 accessible toilet.

Parking: Are you a disabled driver?

There are 3 designated spaces for disabled drivers in the main car park near the house end.

The Still Room Kiosk: Closed

FORMAL GARDEN: Open

POWER HOUSE: Closed

CARRIAGE DRIVE

There is a 6-mile drive around the estate for cars and vehicles no bigger than a 16-seater minibus (max dimensions 8 foot 8 inches high and 6 foot 6 inches wide). Touring the drive in your vehicle is a good way of viewing the estate. The use of the Carriage Drive is subject to extreme weather event, and emergency works.

Crozier's Food & Beverage Kiosk: Open – 11.30am – 4pm

Serving a selection of hot and cold drinks, snacks, sandwiches, ice creams, cakes.

Crozier Car Park Toilets - Open

- Level entrance.
- 1 spacious cubicle in Crozier car park. Please note that due to the remoteness of the building, there is no electricity and therefore no lighting.

Parking:

There are 7 car parks around the Carriage Drive. All car parks have picnic tables.

NELLY'S MOSS NORTH LAKE

Parking:

- Designated lay-by 100m from the lake.
- Downhill path to the lakeside. There is a flat, accessible path around the lake, can be muddy in places.
- Accessible picnic tables by the lakeside.

We welcome all suggestions on how to keep this information fresh and useful for our visitors. If you have spotted an error or would like to suggest other information to be included please let us know.

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