Knole Access Statement -
Access information when Knole House is closed

This Access Statement has been updated to reflect the social distancing and hygiene measures at Knole. These measures and the areas which are open are subject to last minute changes in line with government guidelines.

Details of what is open on any specific day can be found on our website, by calling the property on 01732 462100 or emailing knole@nationaltrust.org.uk

Knole
Sevenoaks
Kent
TN15 0RP
(Sat Nav TN13 1HX)

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Introduction

- Knole is a large house set in a 1,000-acre deer park near the town centre of Sevenoaks.
- This guide provides information about accessibility for visitors while Knole House is closed.
- Knole Park remains open every day, free of charge for visitors using pedestrian gates.
- All other facilities at Knole will be open in line with opening hours, government guidelines and available staff resources. Details of what is open on any specific day can be found on our website, by calling the property on 01732 462100 or emailing knole@nationaltrust.org.uk.
- Assistance dogs are welcome throughout the property. Dogs are welcome in the parkland and courtyards (when open) but must be kept on a lead at all times.

Advance booking

- Visitors using the pedestrian entrances to Knole Park can enter the parkland free of charge and do not need to book their visit.
- Knole is a popular destination so to help maintain social distancing we have introduced advanced booking for those visitors who wish to use the car park.
- While Knole House is closed we are making the car park available for visitors to Knole Park. Visitors arriving by car, including members, should book a ticket for their car park space in advance.
- National Trust members should have their booking information to hand and their membership card ready to show on arrival to use the car park for free.
- Non-members pay a £5 car parking charge when booking.
- **Blue Badge Holders:** When a Blue Badge holder shows their Blue Badge to staff at the gate box on arrival, they will be able to park in the car park for free without booking (subject to available spaces in the car park).
- Booking slots are released each Friday for visits from Monday to Sunday the following week. The last time for booking, or for changing or cancelling a booking, is 3pm the day before a visit.
- At weekends the car park is usually fully booked. On weekdays there may be some car park spaces available on the day.
We endeavour to provide as many visitor facilities as possible, but these are subject to change at short notice in accordance with government guidelines and staff resources. Please check the website, or call us on 01732 462100 or email us at knole@nationaltrust.org.uk to check on any facilities that are important for your visit.

**Arrival & parking**

- The main entrance to Knole is located on Sevenoaks High Street opposite St. Nicholas Church. For satnavs use postcode TN13 1HX.
- Brown signs directing visitors to Knole are found on Sevenoaks High Street in both directions.
- The accessible car park is located next to the main car park within the parkland.
- There are 19 designated spaces for Blue Badge holders, approximately 150 metres away from the Brewhouse Café and accessible toilet.

**Toilets**

- Toilet facilities are located on the ground floor of the Conservation Studio building opposite the Brewhouse Café.
- The toilet facilities include an accessible toilet and baby changing facilities.
- The accessible toilet is left hand transfer.
- The Conservation Studio has an automatic entrance door and there is level access to the toilets.
- All the toilets have tiled floors and are lit with artificial light.
- There are no adult changing facilities.
- When Knole House is open additional toilet facilities are available in the main courtyards.
Picnic area

- There is a fenced picnic area with socially distanced picnic tables and seating next to the path between the café and the car park. The entrance to the picnic area is about 100m away from the Brewhouse Café.
- The picnic area enables visitors to eat and drink safely away from the wild deer.
- The ground surface is a mix of hardwood decking and bark.
- Entrance to the picnic area is through a manually operated left-hand gate.

Brewhouse Café – takeaway only

- The Brewhouse Café remains open for takeaway only.
- The café is approximately 150 metres from the car park.
- The hard-standing pathway from the car park to the café includes approximately 100m which is on a gradient of 1:14 decline.
- The surface in the Brewhouse Courtyard is bound gravel.
- Toilets, an accessible toilet and baby change facilities are located in this courtyard.
- Entrance to the café is through a manually operated door to the right-hand side.
- There is an automatic doorway out of the Brewhouse Café.
- The surface is level throughout.
- The café has both tiled and hardwood flooring in places.
- The counter is 90cm high with no lowered section.
- An induction loop is available at the till points.
- Menus are displayed on large chalk boards on the wall indoors on the route to the counter. An allergen menu is also available, please ask a member of staff if you have any allergies.
- In accordance with government guidelines, both indoor and outdoor seating areas are closed.
- The outdoor picnic area contains picnic tables and seating and is open.
Shop

- The shop is located off the main entrance in Green Court.
- The shop can be entered via a wooden floor and 2 wooden steps (with handrail).
- There is a mobility lift which allows access to the shop. Staff will assist with the lift.
- The till desk height is 92cm.
- The flooring is hardwood throughout.
- There is a mixture of natural and artificial lighting.
- The counter heights vary but staff are available to assist visitors.
- Staff are available to assist visitors with prices and other information.
- There is an induction loop in the shop.

Knole Park

- Knole Park is a one-thousand-acre historic deer park and a Site of Special Scientific Interest (SSSI). The National Trust owns and manages less than 10% of the parkland. Lord Sackville’s Knole Estate owns and manages the vast majority of Knole Park.
- Knole Park is home to a wild deer herd that are owned and looked after by Knole Estate. Please keep away from the wild deer and do not touch or feed them as they are wild animals that can be aggressive and they carry ticks and diseases. If they come towards you then move away from them.
- The parkland consists of rough undulating grass and ant hills.
- There are several hard-standing paths in the parkland, but many of these paths cross a golf course so please take care if using these paths.
- There are three waymarked routes starting from the front of the house that take visitors safely away from the golf course. The first section of each of these routes is on soft ground that can be muddy and is not suitable for wheelchairs or mobility scooters after prolonged periods of rain.
- An enclosed picnic area is located in the parkland next to the car park.
- Please keep dogs on a lead throughout Knole Park.
- Barbeques are not allowed.
- Drones are not allowed.