

Canons Ashby Access Statement

Canons Ashby
Nr. Daventry
Northamptonshire
NN11SD
T: 01327 861900
E: canonsashby@nationaltrust.org.uk

Arrival:

- There are brown signs directing customers to the property from 8 miles away
- Mobile reception is very limited across the property
- Assistance dogs are welcome throughout the property, and non-assistance dogs are welcome everywhere except the house, indoor tea-room and formal gardens
- The house is set over several levels and there are some narrow staircases and steep steps in the building
- We do not allow muddy shoes or heels in the house, slipper shoes or slip on covers for shoes are provided in the house
- Large bags will not be allowed into the house, and we are currently unable to store any personal belongings. If you intend to visit the house please do not bring large belongings

Parking:

- There is parking available for up to 80 cars on a tarmacked surface as you enter the property
- There are 10 accessible parking spaces in the main car park that are 10-15 meters from visitor reception
- We do not currently have an access buggy available.
- Wheelchairs are available to borrow, please ask at visitor reception if you wish to use one.

Toilets:

- We have an accessible toilet directly beside the ladies' toilet which is located opposite the main entrance to the house and next door to the coach house shop.
- The accessible toilet is left-hand transfer
- There is a baby changing facility and nappy/incontinence waste disposal bin located in the area outside the ladies' and accessible toilet
- All toilets (both accessible and non-accessible) have automatic hand driers

Visitor reception:

- The visitor reception is in the car park
- The visitor reception is on a level surface
- The floor is level on laminate flooring
- There is an induction hearing loop installed in visitor reception

Coach house shop:

- The coach house shop is 200 yards from the car park
- Entrance to the front of the shop is on a level surface. The exit from the Coach House Shop goes up three steps. These can be avoided if needed by exiting through the entrance.
- There are two steps in the shop between a lower level and upper level. However the majority is on a lower level. If you are unable to access the steps, team members may be available help you access anything of interest.
- The shop floor is laid with bricks
- There is an induction hearing loop installed in the coach house shop

House:

- The house is 200 yards from the car park and visitor reception, 30 yards from the coach house shop entrance and 60 yards from the tea kiosk
- Access to the house is through the courtyard which has cobbled uneven paving
- Entrance to the house is via the kitchen, which is the only level access room.
- The ground floor has steps, with narrow and low doorways, uneven floors, small rooms with limited turning space. There are 2 main staircases with uneven steps and limited handrail assistance
- Low lighting is in use in the house. The light levels inside depend a lot on the time of year and the weather outside as it is mostly naturally lit.
- The entrance doors will be propped open.
- There are some non-historic seats that visitors can sit on in a few of the rooms – please ask a room guard
- All open rooms are supervised by room guides
- There are no toilets available in the house. The nearest toilets (including accessible toilet) are by the coach house (15 yards from the main entrance)
- Motorised mobility scooters are not permitted inside the house due to the fragile floors.
- There is no wheelchair access to the first floor.
- Walking sticks, frames etc. should have rubber ferrules on the feet
- We have a quiet area, during house open hours, for those who require a moment of peace or who feel overwhelmed or overstimulated. Please ask a room guide for assistance
- There is a portable hearing assistance device available
- There is a 360 degree virtual tour of house available on a laptop
- There is a video tour of the house, with narration, available on a laptop
- There is a printed photo book available
- Visitors will exit the house into the Green Court, a grassed area of the garden leading to gravel paths. Please see the garden section below.

Grounds:

- There are 4 steep steps into the garden with a handrail
- The garden has loose gravel paths which may make it hard for wheeled transport to navigate. There are steps and grass slopes to the lower terraces
- Visitors restricted to a wheelchair can access the lower Sundial terrace in the garden, via the gate halfway up the path, and one area of the lower garden via a wooden gate
- There are several accessible picnic tables designed for wheelchair users in the paddock area

Stables tea-room:

- The tea-room is 250 yards from the car park and visitor reception, and 30 yards from the coach house shop
- There is a concrete path ramp into the tea-room garden
- There are 2 steps into the stables tea-room
- The surface leading up to the tea-room is loose gravel
- The entrance/exit door remains opened during operating hours
- There is an induction hearing loop installed in the tea-room

Contact details for more information

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3/9/20