

## Farnborough Hall Access Statement

Farnborough Hall, Farnborough, near Banbury, Warwickshire, OX17 1DU

T: 01295 690002 or call Upton House for information on 01295 670266

E: [farnboroughhall@nationaltrust.org.uk](mailto:farnboroughhall@nationaltrust.org.uk)

### Introduction

1. Farnborough Hall is occupied and managed on behalf of the National Trust by the Holbech family. Ramped access into the house is available. Access within the house is limited to the ground floor and to the main staircase. The garden terrace has grass paths and has a steady incline. There is also a slope down to the cascade.
2. Mobile phone reception is patchy around the property. In the event of an emergency please call 999 and describe to them the part of the property you are at. Please make the member of staff on duty in the house aware of any emergency vehicles coming if possible.
3. Assistance dogs are welcome. Dogs are not permitted in the garden or house. Dogs are welcome around the wider estate.
4. Visitors may be asked to leave to large bags on entering the House, and to cover muddy shoes.

### Arrival & Parking Facilities

1. There are limited brown signs, confined to the nearest A roads and within a couple of miles of the property
2. On arrival follow the directional signage to the designated spaces for disabled visitors, these are located in front of the house, about 5m from the house entrance (where the Visitor Reception is).
3. The parking for disabled visitors is on gravel. The main car park is on grass.
4. There is no transfer vehicle at this site.
5. If all the designated car park spaces are full then drop off at the front of the house is available.
6. Overflow parking is 350m away from the house entrance, the parking is on hard standing.

### WCs

1. There is a toilet cubicle sized 1.5m x 2.2m, there is no emergency alarm within it.
2. This toilet is right hand transfer
3. There are no changing facilities
4. The area is lit with artificial light
5. The WCs have automatic hand driers.

### Visitor Reception & House

1. Visitor Reception is a desk just inside the entrance to the house.
2. It is 130m from the car park to the Visitor Reception?
3. The surface is partially hard standing from the car park to the house, it then becomes gravel half way up.
4. There are 2 steps into the house. Temporary ramps into the house are available.
5. The door into the house is 1.4m wide, approximately.



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6. The entrance door is manual and opens inwards. The door is usually kept open during house opening, however if it is closed the staff/volunteers will assist with opening the door.
7. The reception desk is a simple table, which is part of the furniture of the house.
8. In this area there is lots of natural light and some overhead lighting
9. There are chairs available
10. There are no induction loops on site.
11. There is a manual wheelchair available for loan.
12. There are no rooms where there are no soft furnishings, however the Entrance Hall has a stone floor. There is a lot of natural light in the house, and the lights are all over head and no fluorescent.
13. There is access to the first floor landing, to admire the staircase. The stairs have a handrail, there is no lift.
14. All the rooms that are open to the public are accessed from the Entrance Hall.
15. There is space to turn a wheelchair easily in each room.
16. There are seats for visitors to use around the house, some have armrests.
17. There are volunteers in each room.
18. There are no WCs available in the house.
19. There are no guided tours, audio guide, virtual tour, tactile model, large print, Braille or other types of interpretation available.
20. There may be restrictions for powered wheelchairs or powered mobility vehicles inside the House, based on the weight and size of them and whether the ramps can take the weight.
21. There are only 4 rooms open to visitors; there are places to sit, but no designated quiet areas.

## Catering

1. There is no catering available on site.
2. At the village hall, in Farnborough village a catering offer is available when the house is open (not National Trust). For information on the facilities available at Farnborough Village Hall, please go to: <http://www.farnboroughparishcouncil.co.uk/index.php/village-hall>

## Retail

1. There are guidebooks and postcards available on sale at the Visitor Reception.

## Garden

1. There isn't a map of the garden available. Key garden areas are:
  - Rose Garden and Ice House**— There are steps down into the garden, but the whole garden can be viewed from the top. There are steps down to the ice house, there is no other route available to the ice house.
  - Terraced Walk** – This area is grass with a steady incline to the obelisk at the end. The temple and oval along this route have steps into them. On the shaded walk here, it is an earthen path, but there may be trip hazards eg tree routes.
  - Cascade** – there is a sloped path down to the front of the cascade
  - Lawns** – there are gravel paths around some of the lawn areas
2. The path surfaces around the garden are a mix of gravel and grass.
3. There aren't any gates on the routes
4. There is no interpretation in the garden.
5. There are some seats around the garden.



6. The water features in the garden are; the cascade, which feeds into the serpentine pool, Lady Pool at the entrance to the house.

**Contact details for more information**

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