

**Carlyle's House
24 Cheyne Row,
Chelsea,
London SW3 5HL**

Access Statement



T: 020 7352 7087

E: carlyleshouse@nationaltrust.org.uk

Introduction

- Situated in a quiet residential area between the Kings Road and the embankment.
- Carlyle's House, (opened in 1895) is in a terrace of 10 houses built in 1708.
- Interior and exterior Grade II listed building.
- A tall house set over five levels with narrow entrance, dark hall and many stairs.
- Small Victorian walled garden, access by steps.
- Original outside privy for visitors use. Not an accessible toilet.

Visitor information

- Volunteers are here to welcome and help all visitors.
- Mobile telephone reception is intermittent throughout the building; best reception is in the garden.
- Assistance dogs are welcome.
- Due to limited open space other dogs are not allowed.
- Induction loop available on ground floor.
- Light levels are low around the property, for conservation and atmospheric merit.
- Due to the narrow hall, steep stairs and for the protection of the walls and fabric of the house, large bags will be placed in the office.
- No facilities to hang wet coats and umbrellas.
- Sorry no photography.

- For H&S reasons the house is limited to 30 visitors at any one time.
- Small group organisers should contact the property before their visit – 020 7352 7087 or email carlyleshouse@nationaltrust.org.uk

Arrival & Parking Facilities

- Sloane Square & South Kensington, the nearest tube stations, both approximately 1 mile from the property. A good 15/20 minutes walk.
- No general or NT signs in the area.
- Bus numbers 11, 22, 19, 319 & 211 all stop at Chelsea Town Hall.
- Tourist maps outside the Chelsea Library indicate where Carlyle's House is.
- The 170 bus stops at the Albert Bridge on the Embankment
- It is advisable to have a **London A to Z** to help locate the property.
- Please note we are in **Cheyne Row not** Cheyne Walk.

- There are limited parking meters on Lordship Place.
- Two disabled parking spaces on Lawrence Street (one minute from Cheyne Row)
- Cheyne Row is resident parking only, except on Sunday & BHM.
- Bicycle racks on Cheyne Walk.
- Numerous Bicycle Hire racks within a few minutes walk of the house.



WCs

- No accessible toilets.
- One WC – in the original outside privy building.
- Reached via the garden path.
- Door opens inwards.
- There are no adult or baby changing facility on the property
- Lighting in the toilet is an ordinary overhead light bulb.
- Limited artificial light.
- There are no automatic hand driers.

Visitor Reception

- The property has one main entrance from street level
- There is no ramp available or alternative level route
- Original railings on both sides of the steps.
- To enter the house you need to pull 'visitors bell' on the right side of the door 145cm high from front step.
- Office buzzer on the left side of the door 155cm high from the front step.
- A volunteer/staff member will open the door manually for entry and exit.
- The front door width is 90cm and opens inwards.
- The narrow hall and turning into ground floor room is 62cm wide.

- All rooms have carpets and soft furnishings.
- There is stair carpet on all stairs.
- Kitchen floor is laid with flagstones.

- The house is lit by electric lamps.
- Ceiling lights and lamp in entrance hall.
- Lamps only on ground floor, first floor and attic study.
- Lamps and ceiling light in basement kitchen.
- Limited natural light throughout the house.

- There is no reception desk

- There are chairs throughout the house (with a green ribbon on) for visitors to sit on.
- There are no chairs with armrests.
- There is an induction loop on the ground floor.



National Trust

House

- Uneven public pavement (maintained by the Royal Borough of Kensington & Chelsea), there is no other route/option.
- Access to building is by climbing the steps to the front door.
- Four steps to inside hall. - the first two steps are 15cm high with a tread of 30cm. the third step has a tread of 76cm. Forth step into the house is 15cm high.
- The door is manual opening by a volunteer.

- Access to garden is through the house via the entrance hall
- Two internal steps, both 15cm high with a tread of 28cm go down to the back door that leads into the garden.
- Back door width is 66cm – first step down is 7cm onto a tread of 89cm. second and third step are 13cm high. There is no handle rail.

- Access to the upper floors and basement is by stairs only.
- Handrail only on the right side, going up (reversed coming down)

Following areas less than 750mm

- Part of the entrance hall (fixed hall table) – ground floor
- Back door to garden – ground floor opens outward
- WC door - garden
- Door to china closet – ground floor
- Door to bedroom closet – first floor
- Landing space to attic – third floor
- Attic door – third floor
- Kitchen door – lower ground basement
- All rooms are quite small for turning a wheelchair

- There are seats in all rooms to sit on
- No armrests on seats
- Not every room has a volunteer – we will make someone available to assist where possible
- No WCs in the house
- No guided tours
- There is large print information sheets throughout the house
- There is no access to for any powered wheelchairs or mobility vehicles in the house.
- Visitors are welcome to sit in one of the rooms on the ground floor.

Catering

- There are no catering facilities at the property – there are coffee shops and restaurants nearby on the Kings Road.

Retail

- No Shop – books, postcards and guidebook available to purchase.

Garden

- There is a small walled garden at the back of the house.
- Uneven paved area with a step of uneven height 13cm-18cm up to garden. There is no handle rail.
- The path ways are gravelled.
- There is a small area of grass
- The path slopes down slightly to uneven paving outside the WC
- There are two benches – one wooden and one metal and one metal garden seat.
- There is written interpretation in the garden.

Contact details for more information

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Map

Add any maps with access features marked to the back of the Statement