

Allan Bank Access Statement

Allan Bank, Grasmere, Ambleside LA22 9QB

T: 015394 35143

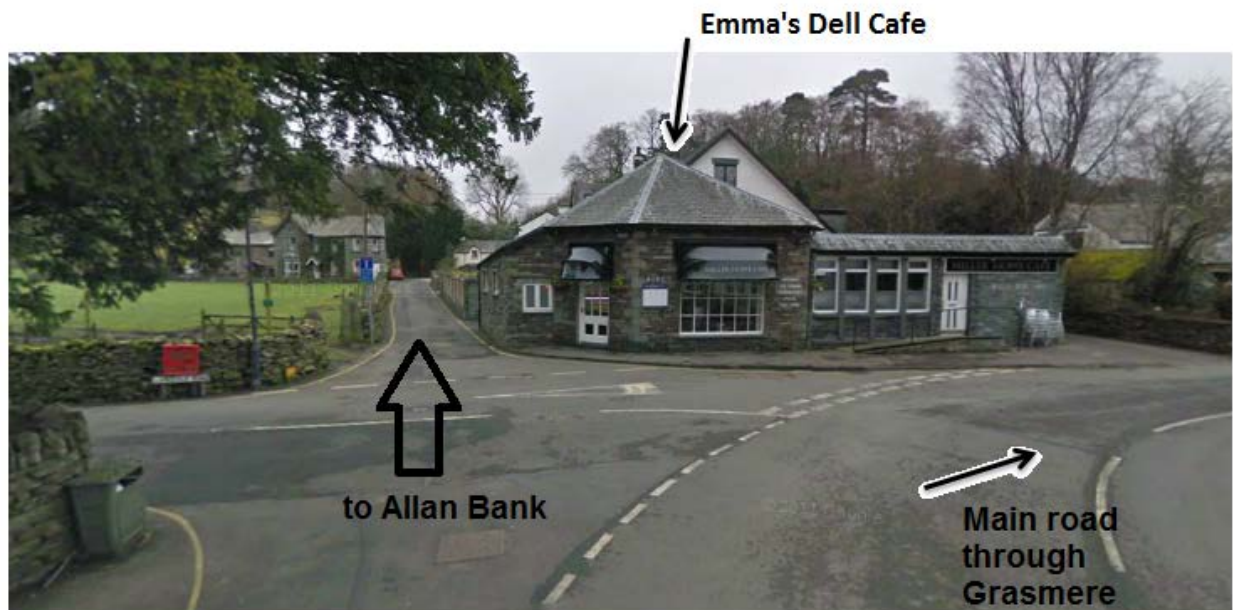
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Introduction

- Allan Bank is situated above the village of Grasmere, at the top of a private road on the Allan Bank estate. The house is partially restored after a fire in 2011, and offers a variety of activities for visitors of all ages.
- There is a garden overlooking Grasmere lake, and woodland paths leading up the hillside.
- There is disabled parking only at the property, and this is very limited. Please see below for parking arrangements.
- There is a cattle grid at the bottom of the access road, and a gate at the top of the access road. The gate is kept shut due to livestock on the surrounding farmland. Staff are able to assist by opening the gate.
- Assistance dogs are welcome in all parts of the property. Other dogs are also welcome throughout the property. Dog water is available by the front door.
- Mobile phone reception is generally good across all networks.

Arrival & Parking Facilities

- If you haven't been to Allan Bank before, it can be a little tricky to find, as there are no brown tourist signs. A map is attached to the end of this document.
- Approaching from Grasmere village centre, take the small road ahead, to the left of the Emma's Dell café (as the main road bends right).



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- There is a cattle grid at the bottom of the access road. If you're arriving on foot, there is a pedestrian gate on your left at this point. The gate is not suitable for mobility scooters.
- The access road leading up to the property is relatively steep. The road surface is uneven in parts.
- There is a gate at the top of the access road. This is kept closed due to livestock in the field. If you need assistance opening the gate, please either ring the property from your vehicle, or sound your car horn so staff know you are there. Staff in the house know to listen for vehicles at the gate, although may not always be able to hear a car horn when music is playing in the house (eg if the piano is being played).



The gate at the top of the access road.

- Blue badge parking is situated to the rear of the property (signposted as you arrive). This is limited to one parking space.
- If this is already in use, please speak to a member of staff – either by phone from your vehicle or at the reception desk – and we will do our best to make alternative arrangements. There may be other areas you can leave your car, though space can be limited.
- Alternatively, we are happy for visitors to be dropped off at either entrance to the house. Public parking (non NT) is available in Grasmere village.
- The parking area and the paths around the house are of slate chippings.



On arrival, front door is to the left. Blue badge parking and accessible entrance are to the right.

House

- From the accessible parking space, entry to the house is through the rear door. This is a level entrance, through a manual inwards opening door, fitted with a doorbell. The doorway is 102cm wide. Staff can assist with opening the door if required.
- At the front of the property, 3 steps lead to the front door. There is no handrail. The front door is 95cm wide and is a manual, inwards opening door.
- The visitor reception area is in the large hallway of the house. Staff are stationed behind the reception desk. The desk is 92cm high.
- The Membership & Visitor Welcome Manager has BSL Level 1 (working days vary). There is no induction loop in the property.
- The interior of the property is largely uncarpeted, with some uneven floorboards, although there are some rugs. Windows do not have curtains and there are few soft furnishings; as a result there are some sound echoes. Noise levels can be high on busy days, particularly during school holidays. There is a piano in the hallway which is available for visitors to play on request.
- All rooms are lit with a combination of natural light and LED bulbs.
- All rooms have chairs available, with and without armrests.
- The property consists of two floors. Access to the first floor is by a wide staircase. The stairs are shallow and wide, with a wide banister. There are 2 landing areas on the staircase, and approximately 23 stairs in total.
- There are no narrow doorways or corridors in the property. All ground floor rooms have adequate turning space for wheelchairs. Furniture is not fixed and can be moved if required.
- Staff or volunteers are available on each floor. There are always staff on the reception desk, which is central to all rooms on the ground floor.



Stairs up to the first floor

WCs

- The accessible toilet is on the ground floor, next to the accessible entrance. There are standard toilet facilities on the first floor of the property.
- The accessible WC is 1.7m x 3.4m. The doorway is 98cm wide.
- The toilet is left hand transfer, with a fold down rail to the right.
- The WC is lit with a combination of natural light and artificial lights.
- There are no hand driers; all toilets are supplied with paper towels.
- A chair is available in the WC.
- There is a baby changing facility in the accessible WC.

Refreshments

- Tea and coffee facilities are located in the Butler's Pantry and the Servants Kitchen, on the ground floor next to the front door.
- The doorway to the Butler's Pantry is 93cm wide.
- The Butler's Pantry has an uneven wooden floor and the Servants Kitchen has slate flagstone floors.
- Tea and coffee is self-serve from the counter in the Butler's Pantry. The counter height is 93cm. Staff are happy to assist with making tea and coffee if required. This can be taken anywhere in the property, indoors or out. There is no charge for tea or coffee but donations are welcome.
- Hot drinks are generally served in china teacups with small handles, though mugs are available on request.
- Picnics can be taken anywhere in the house and grounds, except the library located on the first floor.



Garden area to the rear of the house

Retail

- There is a retail outlet on the ground floor. This is run on an informal basis – items are individually priced and visitors are invited to pay at the reception desk.
- Please speak to a member of staff who will be happy to describe the items available, and bring them to you for viewing.

Garden

- A map of the property is available and is given to all visitors on arrival.
- There are two routes around the garden and wider woodland area. The routes are defined by slate chippings with logs around the edge of some paths.
- Within the immediate vicinity of the house, paths are flat. There is a steep incline with a handrail leading to the tunnel. There is a moderate incline leading to the kitchen garden.
- At the top of the kitchen garden there is large Garden Bothy which is open to visitors and provided with folding chairs. A concrete ramp leads to the Garden Bothy door. This does not have a handrail.



The garden paths around the outside of the house.



Seating at the front of the Garden Bothy.

- In the wider woodland there are steps, natural rock features, and water. The woodland area is on a steep slope leading up the hillside. Steps in the woodland do not have handrails. The path surfaces through the woods are rough and unsurfaced, and can have protruding tree roots and muddy or slippery sections.
- There are several benches in the garden and woodland, particularly on the lawned area to the side of the house, overlooking the lake.

Opening hours

Date	Time	Day
10 Feb - 25 Feb	10.30 - 4	M T W T F S S
26 Feb - 30 Mar	10.30 - 4	- - - - F S S
31 Mar - 4 Nov	10.30 - 5	M T W T F S S
5 Nov - 16 Dec	10.30 - 4	- - - - F S S

Last entry 30 minutes before closing time.

Admission

Adult £7.20, child £3.60, Family £18.00 *Gift aid admission

Adult £6.50, Child £3.25, Family £16.25

*Includes a voluntary donation of at least 10% which will be put towards the restoration and upkeep of this property. If you are a UK taxpayer, please complete a Gift Aid declaration which will allow the National Trust to claim an extra 25% from the Government on your total payment. You will be asked to pay the Gift Aid Admission unless you request to pay the Standard Admission.



Blue Badge holder parking only on-site, please park in Grasmere village.

We are just 440 yards by foot from the Inn at Grasmere in the centre of the village.

Dogs on leads and muddy boots always welcome.



Contact details for more information

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Reviewed March 2018