

Steam Yacht Gondola - Access Statement

Steam Yacht Gondola
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Introduction

Steam Yacht Gondola operates on Coniston Water daily from 25 Mar-31 Oct 2016 from Coniston Jetty. Access to the vessel is via the jetty and a gangway / steep steps onto the boat, which are unsuitable for wheelchairs. Guide dogs are welcome throughout the boat, while other dogs must be kept by their owners in the seating areas outside the saloons. Parents are responsible for the safety and behaviour of their children at all times while aboard. Mobile phone signal is generally acceptable at Coniston but poor at most other areas of the lake.

Arrival & Parking Facilities

Using the A593 from Ambleside, the jetty is at end of Lake Road - turn immediately left at the brown sign marked 'SY Gondola' after the petrol station, if travelling south from the centre of Coniston village. There is an adjacent LDNPA pay & display car park (not National Trust) with easy parking for disabled visitors – approximately 100 metres from the jetty over smooth surfaces. A drop off point at the rear of the Bluebird café close to the jetty can be used if there are no convenient parking slots available.

WCs

There are public WCs adjacent to the LDNPA car park – these are not wheelchair accessible. The conveniences have wash hand basins and an electric hand drier and are well lit.

Visitor Reception

There is no visitor reception building for Steam Yacht Gondola – the crew welcome visitors at the jetty gate and vessel boarding point. Assistance is offered to less physically able visitors to board the vessel, on request. There is plentiful seating, both indoor and outdoor. Tickets may be bought in advance (online or local ticket agencies) or aboard the vessel at the time of sailing. There is an induction loop on the boat to assist with hearing the crew commentary.