



Nunnington Hall

Access Statement 2020

General information

Please note that all visits to Nunnington Hall at this time must be done via the pre-book system. People without a pre-booked ticket will be turned away. The safety of staff, volunteers and visitors is our priority.

For more information about access, orientation and opening times please refer to the sections below, check our website for current information or contact Nunnington Hall by telephone on 01439 748283 or email nunningtonhall@nationaltrust.org.uk

Mobile phone reception and emergency procedures

Mobile phone reception across Nunnington Hall varies between networks and location. In an emergency, during property opening hours, call 01439 748283 or speak to a volunteer/staff member for assistance from on-site staff.

Volunteers and staff are contactable during opening hours, communicating with each other via radio.

Assistance dogs

All dogs are welcome with the grounds at Nunnington Hall. Assistance dogs are welcome within the house. We ask that all dogs are kept on a lead while on-site.

Other key information

The mansion

- The light levels in the house can be quite low due to conservation reasons and historic lighting
- Nunnington Hall grew organically over a number of years. This means that floor levels change across the house between rooms. Floors comprise of floorboards, stone flagstones and carpet

The garden

- Fully accessible on gravel, grass and flagstone paths. Some one-way systems in action.

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Arriving & parking facilities

- All parking is available in the main car park, including bicycle racks
- Nunnington Hall is signposted from all major roads in the area
- The car park is a combination of grass, tarmac and gravel surface. The overflow car park is primarily grass
- There are six designated spaces in the main car park for disabled visitors. This parking area is next to the Visitor Reception and it is 100m from Visitor Reception to the House
- Wheelchairs are currently unavailable to loan.

N.B. Nunnington is a small site and there is not a transfer vehicle.

WCs

There is one ambulant unisex toilet on-site. It is situated to the rear of the house and clearly signposted.

- Lit by artificial and natural light
- Queuing for the toilet is outdoors and uncovered
- Right-hand transfer with two handrails. One in front of the toilet and one on the left side of the toilet
- Hand wash facilities and automatic hand dryer available within the toilet
- The ambulant toilet is 105cm x 305cm

Visitor reception

- The building is made of wood, including a wooden floor covered by a mat
- There is a small step into the reception building. Currently only staff will enter the building.
- The reception desk is 93cm high
- The area is lit by natural and artificial light

House

- Following government guidelines, face masks must be worn by people entering the house, **including when accessing the toilets**. The requirement does not apply to visitors who are:
 - Under 11yrs
 - Unable to wear a face covering due to physical or mental illness or impairment or disability
 - Assisting someone who is lip reading or relies on lip reading to communicate
- One-way system in place to ensure social distancing
- Some rooms are currently closed to visitors
- Queuing for the house is outdoors and uncovered

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- Entrance into the house is via two shallow steps at the front door or through the accessible entrance at the rear of the house. This door is 109cm wide. Please note if you enter through the front door that after the first room in the house (the Stone Hall) there are four stone steps up to the rest of the ground floor and tea-room
- Exit from the house via the staff/volunteer entrance.
- Clear one-way route around the house clearly marked by signage and arrows as well as prompted by room volunteers
- Areas currently closed clearly marked by signage or barriers
- To keep you safe, hand sanitisation stations available at touch points throughout the house
- Access to the first and second floors are via staircases with shallow steps and handrails
- All rooms are dressed with soft furnishings including furniture, carpets and curtains. Certain rooms have stone flagstones
- The house is lit by natural and artificial light
- There are no Accessible WCs in the house
- A virtual tour of the house is available for visitors that are unable to access the first and second floors of the house
- Volunteers can be found in rooms around the house. When they are stationed in a room there should always be a volunteer very close by. Volunteers can answer visitor questions or call for assistance from a member of staff if required
- Chairs which are regularly sanitised around the house available for visitors to use
- Manual wheelchairs can be used to access the house but are not permitted on the first and second floor

Indoor Tea-room

- Currently closed

The Tea-Garden

- Accessible through the garden along light gravel and tarmac paths
- One-way system in place to ensure social distancing
- The counter is 97cm high, but the staff are happy to offer assistance

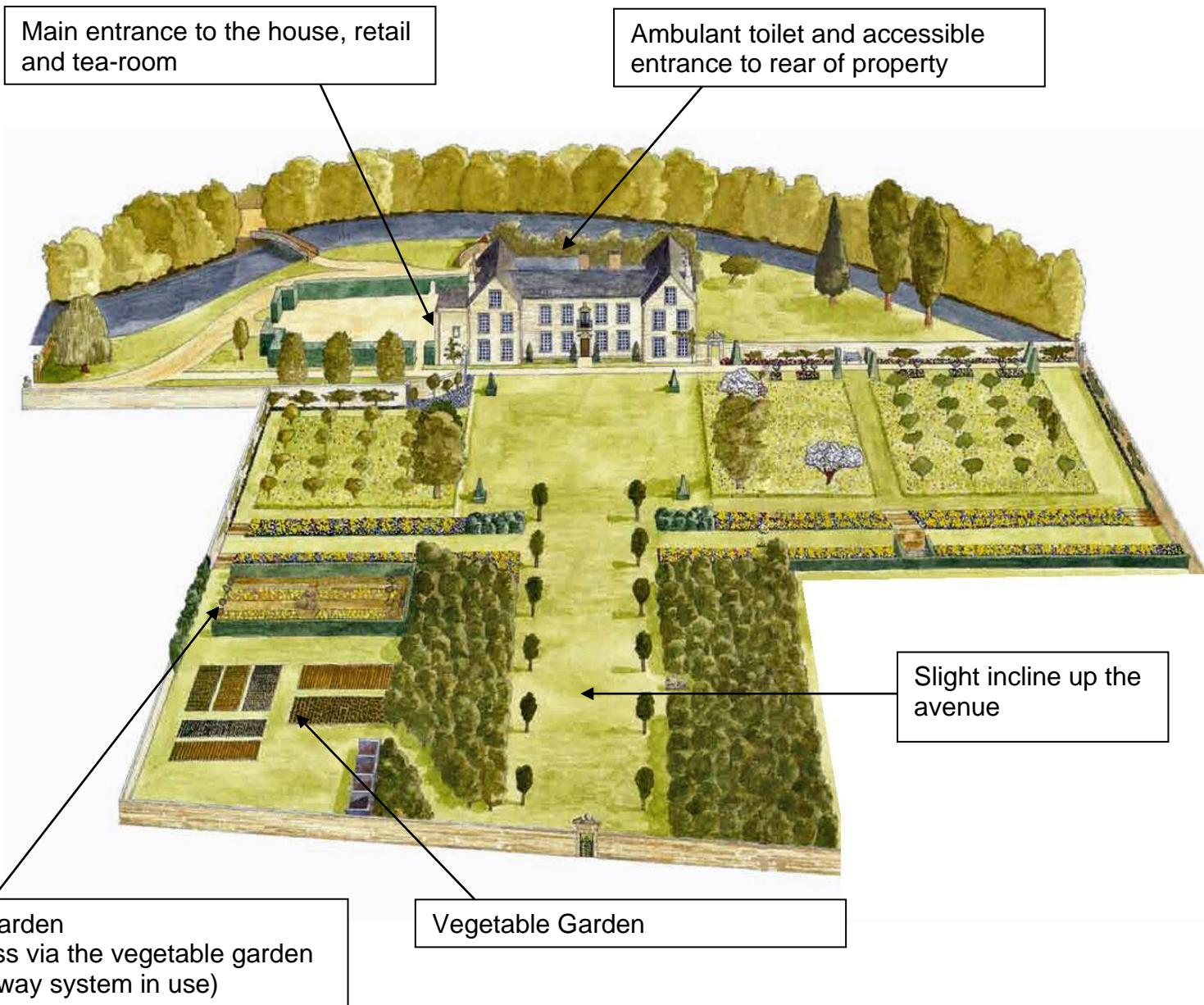
The Shop

- Currently closed

The Garden

- All areas of the garden can be accessed without the use of steps
- Paths in the garden comprise light gravel, paving slabs, tarmac and grass
- There is a slight gradient up the avenue towards the vegetable garden
- The Iris garden is accessible through the vegetable garden for visitors that cannot use steps. This area is currently a one-way system to aid social distancing
- There are interpretation panels in the garden
- Bench seats are available around the garden for visitors to sit on, some with arm rests

Map



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