

Seaton Delaval Hall Access Statement 2020

Seaton Delaval Hall
The Avenue
Seaton Sluice
Whitley Bay
Tyne and Wear
NE26 4QR

T: 0191 237 9100

E: seatondelavalhall@nationaltrust.org.uk

Introduction

1. Seaton Delaval Hall is a Grade I listed building of outstanding significance that sits within a Grade II* registered park and garden. Historic buildings currently open to visitors include the central hall and stables.
2. The park and formal garden feature bastions, high walls, steps and mixed ground surfaces, including; gravel paths, hard standing rolled gravel and grass / lawn paths. Please be aware of rugged terrain and uneven floors.
3. Mobile phone reception is generally serviceable but can vary around the site according to network provider. Reception within the historic buildings is not guaranteed. In an emergency, visitors should alert the nearest other person.
4. Assistance dogs welcome in historic buildings. All other dogs are permitted in the grounds, on a lead.
5. Property is currently undergoing major conservation project, resulting in some areas being closed. Contractor working zones are set up around the site and all areas cordoned off are strictly no access.
6. Low light levels inside historic buildings and uneven floor surfaces in stables and arcade (external corridor.)
7. High and unprotected drops: Including bastions, and ha-ha (perimeter) walls.
8. All visitors to be welcomed on entry, this will take place on the driveway through car window or on foot for pedestrians. Visitors will be informed of any access changes. Alternatively, daily updates or access changes are available by contacting the estate office.

Arrival & Parking Facilities

1. Follow directional brown signs from Seaton Delaval village, the A190, and A193. A190 passes the Hall, linking to A193 coast road and A19; 5 miles from A1.
2. Tickets / bookings to be shown on arrival. Visitor welcome point is currently on the entrance drive, around 80 meters from the front gate. This will take place either through car window or outdoors for pedestrians.
3. Car park is in walled garden, follow driveway route on entrance. Designated parking – 4 spaces for blue badge holders in the main car park.
4. Blue badge parking spaces connect to a smooth path network, which continues around the gardens and grounds.
5. Drivers may arrange a drop off system if required and this is encouraged at various points around the site. Please seek guidance from the site team, either upon arrival, or in advance of visit.
6. Overflow parking is deployed on key holiday dates, and on some event days. This may result in a different access to that described. Please contact the site team in advance of arrival on those days and seek specific guidance.

WCs

1. Main toilets are currently located in the Brewhouse, access is via a smooth path, around 300 metres from car park. (New carriage house toilets opening later 2020)
2. Accessible toilet and baby change available in the Brewhouse. Accessible toilet is right hand transfer and includes safety alarm.
3. Brewhouse toilets include three separate cubicles, have artificial lights and automatic hand driers.
4. Additional toilets are located by the North West Woodland (please note, this space does not currently include an accessible toilet)

Central Hall

1. 800 metres from the entrance. The central hall is accessed via 17 steps with a one-way system in place. Entry is via the south steps, (area adjacent to gardens.)
2. Smooth level path leading to south steps.
3. Entrance and exit doors will be pinned open.
4. Access inside the hall is one level only, including the saloon and entrance hall. The interiors are sparse and mostly hard stonework. The hall is shown as derelict, following the fire in 1822. Area is mostly naturally lit.
5. Please note that limited seating will be available within the Central Hall itself.
6. There are no toilet facilities in the Central Hall.
7. Exit is via the north steps, leading into the central courtyard.

Stables Café Kiosk

1. Outdoor kiosk, approximately 700 metres from the entrance, via a smooth rolled gravel path.
2. Kiosk is accessible to wheelchairs and staff will assist visitors as required, including anyone unable to queue.
3. Outdoor seating and waste and recycling bins available.
4. This is a temporary outlet, disposable cups and cutlery available.

Garden

1. Garden spaces include; newly designed south east garden, area surrounding weeping ash tree / formal garden, arboretum, enclosed privy garden and lawns, all of which are accessible. Paths are rolled gravel or grass.
2. Parterre is accessed by 10 steps or level access across lawn via the arboretum.
3. Benches and stop off points available throughout the gardens.
4. Disabled drop off for gardens is available in West wing courtyard, and from front drive.
5. Access to the wider landscape is variable, and mostly over grass.

Contact details for more information

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Date: August 2020

