Erddig Access Statement

Erddig
Near Wrexham
LL13 0YT
Telephone: 01978 355314
Email: Erddig@nationaltrust.org.uk
Website: https://www.nationaltrust.org.uk/erddig
Introduction

Erddig is a place where old memories are found and new memories are made.

Explore a much-loved home, garden and estate filled with the stories of a family and their servants.

Sitting on a dramatic escarpment above the winding Clywedog River, Erddig tells the 250-year story of a gentry’s family and relationship with its servants.

A large collection of servants’ portraits and carefully preserved rooms capture their lives in the early 20th century, while upstairs is a treasure trove of fine furniture, textiles and wallpapers. Outdoors lies a fully restored garden, with trained fruit trees, exuberant annual herbaceous borders, avenues of pleached limes, formal hedges and a nationally important collection of ivies.

Within the garden area is Wolf’s Den a 2.5 acre natural play area.

The 486-hectare (1,200-acre) landscape pleasure park, designed by William Emes, is a haven of peace and natural beauty, perfect for riverside picnics. Discover the ‘cup and saucer’ cylindrical cascade or explore the earthworks of a Norman motte-and-bailey castle. A walk through the estate spans the earliest origins of Wrexham to the technology of an 18th-century designed landscape. All around, tenant farmers continue the work of generations.

Please note that opening times may differ for various parts of the estate e.g. The Mansion is not open all year round, please check opening times before visiting in your National Trust Handbook or on-line at https://www.nationaltrust.org.uk/erddig or by telephone on 01978 355314

All National Trust Members can visit the whole property during opening times. For non-members charges will apply to visit parts of the site including toilets, catering and retail outlets, mansion, garden and Wolf’s Den (the natural play area).
Welcome to Erddig

There is mainly level ground throughout the Visitor Welcome, the Walled Garden and outside the Mansion. There are cobbles within the Midden Yard and the Stables Courtyard.

Mobile phone signal is good across the outside areas of the site with limited connectivity inside the buildings. In emergencies staff are available at the Visitor Welcome throughout opening hours and can be contacted on: 01978 315154.

All dogs to be kept on a short leash. Assistance dogs are welcome in the garden and all buildings and well-behaved dogs are welcome on parts of the site; however access is limited to the Welcome, tea garden and Midden yard, where signage is clearly displayed. There is a clear dog policy at:-https://www.nationaltrust.org.uk/erddig/features/four-legged-friends-at-erddig

Our busiest times of day are generally between 11am and 2pm – you’ll also find increased visitor numbers during school holidays and on days where we have events. When we are busy and the car park becomes full we try to park cars on our fields near the Dovecote – the terrain is uneven.

For those wanting a quiet space we offer alcoves within the gardens and areas within the 1,200 estate and Felin Puleston offers mindful spaces. There is a small public car park at Felin Puleston which is uneven and becomes busy in warm weather.

When visiting the House large bags can be stored and visitors need to be aware that light levels are low due to conservation of the collection.

Arrival & Parking Facilities

The site is easy to find if you follow the brown signs from the A483 west of the estate or from A525 in Marchwiel village if approaching from the east, rather than using our postcode in your Sat Nav.

Address: - Wrexham, LL13 0YT

By cycle: - There is a cycle route from Sontley Road, through the estate to Hafod. Another branch goes through the estate to Erddig Road.

By Public Transport –

By bus Arriva 2 from Wrexham, alight Felin Puleston, 1 mile walk through Erddig Country Park

By train -Wrexham Central 2½ miles; Wrexham General 3½ miles via Erddig Road and footpath
By road: - brown sign posted from A525 in Marchwiel village from the east and from the A483 exit 3 from the west.

Parking: free 254ft (76 meters) from the accessible parking spaces to the door of the Visitor Welcome.

There are 12 accessible parking spaces available in the inner carpark and are a tarmac surface.

The inner carpark has hard gravel roads with grass spaces, the outer car park has gravel roads and spaces. Occasionally on busy days we use the field near to the Dovecote which will be signposted. This is an overflow car park, with an uneven grass surface. Additional accessible spaces are made available on busy days with car parking teams working to direct people to available spaces.

A transfer accessible space is available in front of the large green gates prior to the car parks and access is gained by travelling down to the Visitor Welcome alongside the wall on the gravel path. Cars that have had passengers transferred can then continue to the car parks in the usual way.

Coach parking: coaches can drop off alongside the large double green gates before parking in designated coach parking area, as directed by Visitor Welcome on the day. All coaches must be pre-booked by emailing groupbookingsErddig@nationaltrust.org.uk prior to the visit due to there being 3 spaces available.

**WCs**

The nearest visitor toilets to the car park are in the Midden Yard. This includes female, male and an accessible toilet with a separate baby changing toilet. They are 200ft (61 metres) from the door of the Visitor Welcome.

**Accessible toilet**

The accessible toilet is situated 190ft (58 metres) from the Visitor Welcome door. The door into this block is 2ft 6" (800mm wide). The accessible toilet door is 2ft 6.7" (814mm) wide and is 7.5ft (2312mm) X 5ft 8" (1768mm), lit with LED lighting, it has a sink, hand dryer, sanitary units, an emergency pull cord and is a right-hand transfer.

Adjacent to the accessible toilet is a baby changing facility with a toilet. The door is 2ft 6.7" (814mm) wide, has a baby changing mat, toilet, sink and sanitary units.

There are additional toilets in Wolf’s Den these are composting toilets.

All WC’s are well lit.
**Visitor Welcome**

The Visitor Welcome building is located 254ft (76 meters) from the accessible parking spaces to the door of the Visitor Welcome this was formally the Joiners workshop.

The Visitor Welcome building is on level ground and is paved. The entrance door into the Joiners Workshop is 3ft (922mm) wide with a cobbled floor, the door into the main Visitor Welcome is 3ft (922mm) wide, the exit door to the Visitor Welcome is fully open during good weather is 3ft 8” wide (1188mm) and 71” (1803mm) high, this door opens inwards, in bad weather will be opened on request should assistance be needed. In the Welcome area there are two till-pods’, 3ft (957mm) in height. Staff stand to the side or in front of the pods to discuss payment options and other enquiries, they stand behind the pod to undertake till transactions.

The area is lit by natural light and LED bulb lights.

There are two low benches without arm rests available for seating in the Visitor Welcome building which are mainly used for new members when signing paperwork, seating can be provided if needed, but may not have arm rests.

We have three manual wheelchairs’ available for loan at the property.

There is a recommended route which takes you through a cart shed into a dog yard and through an arch into the Lime Yard. There are steps and a ramp in the Lime Yard, and this brings you into the Midden Yard. An alternative route is past the wagon shed with the Tea Garden in front of you and you enter the Midden yard on the right over cobbles to a paviour path.

**Mansion**

The entrance to the house is 220ft (67 metres) from the toilets access is from the Midden Yard over a raised brick surface and a step through the entrance to the stable yard and across cobbles.

That entrance door is 3ft (1216mm) wide and is open inwards when the Mansion is open. Large bags may need to be stored while visiting the Mansion and our friendly staff will be happy to assist.

The accessible entrance of the Mansion is 368ft (112 metres) from the toilets and is indicated by signage, this goes from the Midden Yard towards the garden entrance and is located on the left-hand side via a ramp. The entrance door is 4ft (1120mm) wide and is opened inwards by staff upon ringing the bell.

Both entrances bring visitors into the same welcome room.
All the rooms contain furnishings, but due to the size and nature of the spaces there is some element of sound echo.

Most of the Mansion is dark due to conservation of the collection when there is light they are sidelights and some directional spots. For conservation purposes the window blinds are altered during the day according to the light outside and on dull days rooms may be darker than expected.

There are four floors in the Mansion visit. The Basement is fully accessible with level stone floors and matting in places apart from the laundry yard which has an open drain running through it. The floors above basement level are only accessible to those who can walk up the stairs and back down 64 steps to the Basement.

Powered mobility vehicles and wheel chairs have access to the basement level of the Mansion, but due to fire regulations are not permitted on upper floors. Powered motor vehicles are used on the property at the user’s own risk and liability.

There is a virtual tour which is available towards the exit of the basement for those unable to access the upper floors can see panoramic visuals of the rooms and items upstairs and can wait for other party members/family groups.

The stairs in the Mansion are lit with lamps. They have wide and uneven treads with handrails on one side.

**Stairs**
- Level through servants’ areas to ramped exit for all visitors.
- 15 stone steps up from Servants’ Hall (basement) to Dining Room
- 48 carpeted stairs up from Drawing Room (ground floor) to Attic Bedrooms (second floor)
- 24 carpeted stairs down from Attic Bedrooms (second floor) to Nursery (first floor)
- 26 carpeted stairs down from State Bedroom (first floor) to Library (ground floor)
- 4 carpeted stairs down from Library to Chapel (ground floor)
- 11 carpeted stairs down from Chapel to exit (basement)

There are no narrow corridors or doorways less than 2ft 5” (750mm).

On busier days space to turn a wheelchair may prove difficult, but the route is linear and one way and volunteers can assist in finding space.

There is available seating, with no arm rests in each room which are identified clearly.

Mansion Volunteers are stationed throughout the rooms and can help with any queries.

Early-bird guided tours through the basement are available daily from mid-March to November, although spaces are limited and not bookable.
Room albums are available in each room giving information.

The exit to the house is through a door into the garden. There are steps in front or a ramp to the left to gain access to the garden.

**Midden Yard**

The paths throughout are chippings and cobbles with a smooth paviour path in the Midden Yard. There is a slight slope down to the Midden Yard which you need to traverse.

**Hayloft Restaurant**

The Hayloft Restaurant is in the Midden Yard 156ft (47.5 metres) from the toilets.

Outside the Hayloft Restaurant the surfaces are cobbles with a paviour path. There is a 1:6.5 brick gradient to traverse. In the lobby inside the floor is level and a lift on the right-hand side gives access to the restaurant. The width of the door is 34” (850mm) wide. The lift plate is 3ft (1000mm) wide x 57” (1450mm long). To ascend the button on the right-hand side when entering the lift needs to be continually held in.

Within the lobby there are also stairs. The steps are 43” (1100mm) wide x 6.5” (165mm) high x 10” (260mm) deep to the edge of the nosing. The stairs are made of wood and handrails are located on either side at 33” (850mm) high. From the bottom of the stairs are four steps, a landing 3ft x 3ft (1m x 1m), then three steps, a landing 47” x 3ft (1200 x 1m), followed by seven steps to the top landing area. The door into the restaurant is 3ft (1m) wide and opens outwards.

There is level access inside the restaurant with a turning area just outside the lift. The tables and chairs can sometimes be placed closely together by our visitors making accessibility to the counter difficult. Circulation space between tables varies in the seating areas. The team can move tables and chairs to assist with seating if required.

The Hayloft Restaurant can become very noisy and cramped when busy.

Ordering food is via the till points, the counter is 3ft (1000mm) high and menus are in large print on the wall. Hot food orders are delivered to your table, the last order for food is 14.30. Staff are available to help with any queries, especially intolerances of food. Please ask for assistance.

**Tea Parlour**

The Tea Parlour outlet is in the Midden Yard 77ft (23.5 metres) from the toilets and is located on the ground floor. This outlet is open mainly on busy days and caters for drinks, ice-creams, sandwiches and cakes.
The surface to the Tea Parlour is a paviour path and cobbles and inside is level flooring.

The entrance door is lodged open (outwards) and is 4ft 8” (1490mm) wide.

Ordering food is via the till points, the height of the counter is 3ft (920mm) Menus are in large print on the wall.

The surfaces within the Parlour are predominantly hard surfaces and can become noisy and circulation space between tables may vary. The team can move tables and chairs to assist with seating if required.

Extra seating is available on picnic tables located in the cobbled Midden Yard.

**Tea Garden**

The Tea Garden outlet is situated 190ft (58 metres) from the Visitor Welcome and is located on the ground floor within a garden/grass setting. This outlet is open mainly on busy days and caters for drinks, ice-creams, sandwiches and cakes, ordering is via a serving hatch that is 46” (1160mm) high.

Entrance to the Tea Garden is on a 3ft (1 metre) wide concrete path. There is access to this outlet from the estate for walkers, however access for walkers to the main areas are via the Visitor Welcome.

The seating is wooden picnic benches located on the grass and outside the garden on gravel.

In good weather parasols are erected to offer shade.

**Retail – Shop**

The Shop is in the Midden Yard 156ft (47.5 metres) from the toilets. It is situated at the base of the stairs to the Hayloft Restaurant. The entrance door to the shop is lodged inwardly open and is 3ft4” (1040mm) wide.

The floor in the Shop is level made up of concrete and brick.

As the Shop is located below the Hayloft Restaurant it may become quite noisy when the restaurant is busy.

There is natural light from the windows of the Shop which is supplemented with LED display lighting and over-head lighting.

There is circulation space of 4ft (1200mm) between the display stands.
The team are available to lift down items from higher shelves or lift from lower levels if required.

There is no price list for the shop, but the team are available to help with checking the prices for customers.

**Retail – Second-hand Bookshop – run entirely by volunteers**

The Second-hand Bookshop is in the Midden Yard 92ft (28 metres) from the toilets and is at a slightly lower level than ground level with a ramp into the area. The shop floor is concrete.

The entrance door to the shop is opened outwards manually, it is 3ft4” (1040mm) wide, it is usually lodged open however if it is closed and the shop is open, the team can assist with opening the door if required.

From the bottom of the ramp there is a 6ft 2” (1880mm) turning point. The shop floor is 14ft (4267mm) x 10ft (3000mm) between the bookshelves.

The team are available to lift down items on higher shelves or lift from lower levels.

There is natural light in all areas of the Second-hand Bookshop supplemented with display lighting and over-head lighting.

There is no price-list for the Second-hand Bookshop, but volunteers are available to help with checking the prices for customers.

**Stables**

The stables are located off the Midden Yard near the shop and restaurant. The entrance is via a 1:1.6 bricked gradient. The brick corridor to the stables is 49” (1250mm) wide and 14ft (4250mm) long.

The stables for the donkeys are located on the right-hand side. The stable door is 4ft (1200mm) high and there are steps within the courtyard for easy viewing.

The stables for the horses are located on the left-hand side. The door width is 6ft (1800mm wide).

The floor surface around the stables is brick paving and cobbles which creates an uneven surface.

There is hand washing facilities in the room prior to going through the entrance into the horse’s stable the door width is 33” (850mm) wide. We strongly recommend washing hands after petting the horses or donkeys.
We do not recommend accessing the stables from the Midden Yard if you are not able bodied. There is a level access going through the gardens and across the west front of the Mansion.

**Gardens**

**Walled Garden**

The door to the garden is up steps on the right-hand side and a ramp to the left-hand area. There are four steps made of brick measuring 5ft (1500mm) wide minus 4\(\text{"} (100\text{mm}) for the handrail and between 4\(\text{"} (104\text{mm}/107\text{mm}) high. All steps are 4\(\text{"}1(05\text{mm}) deep. The handrail is made of steel and is between 3ft 6" - 4ft (930mm to 1200mm) high and is located on the left-hand side of the steps going up. There is a handrail on the right-hand side which is 3ft/3ft8" (900/940mm) high and 3ft (970mm) long therefore not traversing the whole length of the steps. At the bottom of the steps is a block paving square 4ft6" (1405mm) square with a lip of up to 2" (50mm) where the gravel path is not flush with the base of the steps.

On the left-hand side are two gradients with a resting place. The first gradient is 5ft (1500mm) wide x 8ft8" (2700mm) long with a landing place of 5ft (1500mm) wide x 10ft (3000mm) long, the second gradient is 5ft (1500mm) wide x 8ft8" (2700mm) long. The grab rail on the right-hand side is 3ft (1000/1020mm) high. The left-hand side has no grab rail.

The alternative route into the garden is via the Plant Sales area. The groundcover is gravel and the level even. The door from the plant sales is 3ft (1080mm) wide. The door is held open further than the 90°. The door into the garden is 3ft (1000) wide. The turning circle within the garden entrance is 4ft6" x 4ft (1400mm x 1200mm). The path is 4ft (1200mm) wide. This alternative route brings you to the same entrance as the steps and gradients.

The Walled Garden is mainly on a level gravel surface. However, there are two small sets of steps in the Victorian garden.

There are iron/wooden benches throughout the garden depicted as blue dots and deckchairs on the lawn during the warmer months. The benches are mainly within 50 metres of each other.

At the end of the garden from each side of the canal are slopes depicted as red arrows caution is advised.
Rose Garden

The Rose Garden is situated 390ft (119 metres) from the entrance of the garden along the Parterre and past the clock. There are three entrances to the Rose Garden, from a door is within the wall past the Parterre which is lodged open inwards. The door width is 3ft (1 metre) and up a small step. Through gates to the right of the Parterre and from gates on the West Front. The Rose Garden is 95 x 180ft (29 x 55 metres) circular walled garden. The surface is grass.

Wolfs Den

The Wolfs Den is 885ft (270 metres) from the entrance to the garden, accessed via a gravel path from the garden following the route below.
The path is level and constructed of gravel.

Wolf’s Den 502ft long x 85ft wide (153metres x 26metres) wide and is a man-made natural play area. The surface is mainly bark mulch surfaced with exposed roots which can get muddy during the winter and inclement weather.

There are two composting toilets available.