

This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our visitors.

# Access Statement for Hidcote Manor Garden

## Introduction

Hidcote Manor Garden is one of England's most celebrated gardens.

It was designed by the horticulturalist Major Lawrence Johnston in the Arts and Crafts style and is arranged as a series of outdoor rooms separated by 'walls' of various types of plants. Within the garden there are numerous changes of level which contribute to the separation of the rooms. Typical of the Arts and Crafts style, the pathways and steps that run throughout the garden are often narrow and uneven. Surfaces are either gravelled, traditionally paved using Cotswold stone or natural, like grass. It is located in the Cotswolds, high on a hill in a gently undulating landscape with spectacular views across of the Vale of Evesham and beyond. We look forward to welcoming you. If you have any queries or require any assistance please call 01386 438333 or email [hidcote@nationaltrust.org.uk](mailto:hidcote@nationaltrust.org.uk).

## Pre-Arrival

For full details of how to reach us, please see the directions section of our website.

Alternatively, you can plan your journey by car or public transport using [www.transportdirect.info](http://www.transportdirect.info); simply enter your postcode and ours which is GL55 6LR to get directions.

The nearest railway station is Honeybourne, which is 4.5 miles away.

Taxis are available but it is advisable to book in advance, see contact information for details.

The nearest bus stop is 1.5 miles away in the village of Mickleton (a 20 minute walk away, up a steep hill).

There are 23 brown signs directing the route within a five mile radius of Hidcote. The roads narrow as you approach the property. If you would like to enquire about booking a personal mobility scooter, please contact the property team on [hidcote@nationaltrust.org.uk](mailto:hidcote@nationaltrust.org.uk) to discuss options for hire.

### Arrival and Parking

There is parking for 300 cars, 8 coaches and 11 clearly marked Blue Badge parking spaces, which are approximately 50 metres from the main entrance.

We have accessible designated Blue Badge parking spaces. These spaces are located on a hardcore/ large gravel surface.

The car park surfaces vary between hardcore/ large gravel and natural slightly undulating (grass). As such, the car park spaces are not marked.

The route from the car park, beyond visitor reception to the main entrance of the garden is gravelled and paved and crosses a single track road. There is no designated pathway from the car park to the entrance which passes our Visitor reception

### Visitor Reception

The Visitor reception will temporarily be in the Courtyard. The surface is mainly gravel. There are no steps or ramps. Please keep a 2 meter distance between yourself and other visitors.

The Manor House, Shops and Food and Beverage outlets are all closed.

### Garden

Due to Covid19 restrictions, we have closed some areas of the garden to enable a one-way route around the garden.

Please keep a 2 meter distance between yourself and other visitors. A clear route is signposted through the garden, one avoiding steps and uneven paths, one including steps and uneven paths. Please follow the route you feel best suited to your ability.

True to its original design, some plants overflow onto the paths. The pathways and steps throughout the garden are often narrow and uneven and can become slippery when wet. Most steps do not have handrails.

Wheelchair and mobility scooter users will be able to access about one third of the garden due to the location of original steps, on the clearly defined route.

The surfaces around the garden are a mix of traditional Cotswold stone, pea-gravel, hoggin and natural surfaces like grass. Some natural surfaces also feature tree roots.

Some surfaces undulate.

There are several ha-ha's that mark the boundary of the garden.

There are approximately 6 benches located around the garden- please take note, as this number has reduced from pre-Covid19 levels.

There will not be any volunteer guides on hand in the garden for assistance and information. Please make any enquiries known to the member of the welcome team, in the courtyard, or to passing Duty Managers who will be patrolling the garden.

Some garden areas maybe closed temporarily as maintenance work is carried out.

### Visitor Toilets

Visitor toilets are located in the garden yard.

Please retain 2 meters distance from other visitors when queuing and using these toilets. Signs and way markers have been placed out to show 2 meters when queuing.

These toilets have a unisex accessible toilet. This toilet will be operating with a one-in-one-out policy.

There are vertical and horizontal rails either side of the accessible toilet.

An emergency alarm pull cord, featuring an external flashing light and buzzer when activated is within the accessible toilet.

The toilets are lit through a sensor system so will only operate when the door is opened. The lights stay on for 10 minutes before automatically switching off.

There are lever taps on the sink in the adapted toilet.

The flooring is non-slip laminate.

There is a separate baby-changing room. This toilet will be operating with a one-in-one out policy.

### Additional Information

We have a set of evacuation procedures – should you require it someone will assist you with evacuating the garden.

Assistance dogs, including those in training are welcome in the garden.

We work hard to improve access around the garden but sometimes we're restricted to what we can do by our Grade listing and planning limitations caused by being located in a Conservation Area.

We offer a complimentary carer/ facilitator ticket policy

### Contact Information

Address Hidcote Bartrim, Chipping Campden,  
Gloucestershire, GL55 6LR

Telephone 01386 438333

Fax 01386 438817

Email [hidcote@nationaltrust.org.uk](mailto:hidcote@nationaltrust.org.uk)

Website [www.nationaltrust.org.uk/hidcote](http://www.nationaltrust.org.uk/hidcote)

Local tourist information centre 01386 841206

Local carers Carers Gloucestershire  
01452 386283

Local equipment hire Assured Mobility  
0800 4961495

Local accessible taxi Argent Taxi  
01789 777319

Local public transport [www.escapetothecotswolds.org.uk/travel](http://www.escapetothecotswolds.org.uk/travel)