

Accessibility Guide for Heddon Valley

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<https://www.nationaltrust.org.uk/heddon-valley>



Contact for accessibility enquiries: Visitor Services Team



Welcome

Heddon Valley, set in the West Exmoor coast, was the favourite landscape of the Romantic Poets including Wordsworth and Coleridge.

On arrival, why not follow the deep, lush wooded river valley down to the sea at Heddon's Mouth beach – a great walk for all the family. Explore further east to Woody Bay, a quiet and wooded cove with spectacular views over the Bristol Channel. To the west, the Hangman Hills boast towering sea cliffs and beautiful moorland scenery, offering wonderful views over Combe Martin.

There is also the Hunter's Inn pub with accommodation, an information centre and gift shop, car park and toilets and a bothy in Heddon Valley itself.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Information Centre with adjacent Ice Cream parlor and Gift Shop
 - Car Park

- There is level access from the car park to:
 - Heddon Valley

Access with steps

- There are threshold steps to enter:
 - Hunter's Inn (operated on behalf of the National Trust by Bespoke Hotels)

Hearing

- We have a hearing loop at the Information Centre.
- Some staff have disability awareness training.

Visual

- The menu at Hunter's Inn is available in large print.
- We have information in large print about Heddon Valley on request.

General

- There is a public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

National Trust Shop, Heddon Valley
Near Parracombe
Barnstaple
Devon
EX31 4PY

Travel by public transport

- You can get part of the way to Heddon Valley by bus and train.
- The nearest bus stop is in the village of Parracombe - Route 310 from Barnstaple to Lynton. The bus stop is 3.5 miles / 4.9 km from Heddon Valley.
- The nearest train station is Barnstaple. The train station is 16 miles / 25.8 km from Heddon Valley.
- Barnstaple Station is reached by the Great Western service from Exeter. The 310 bus route stops at the station
- You can get a taxi with Beeline in Barnstaple by calling 01271 322117. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a large car park. There are 3 designated accessible parking spaces.

- Parking is free for National Trust members. For non-members the cost is £1 for one hour; £2 for two hours; £3 for all day.



Marked spaces for parking



Pay machine takes silver coins

Arrival

Main arrival area

- The main arrival area has level access.



Arrival area



Information board by accessible parking

Getting around inside

Information Centre

Information Centre with adjacent Ice Cream Parlor and Gift Shop

- The entrance door is 950mm wide.
- When the Information Centre is open it is possible to obtain a parking ticket if assistance is required.
- The Information Centre is not open in Low Season.
- The Shop is reached via the entrance to the Information Office.
- The Ice Cream parlor also sells cold drinks and snacks.
- A water bowl for dogs is normally available outside the Office.



Entrance for Information and Shop. Ice Cream Parlor entrance on left



Information Centre counter

Things to See and Do

- We have information in large print on request.

Public toilet

Car Park

- There is a public toilet for disabled visitors.
- From the car park to the public toilet, there is level access. The toilet door is 900mm wide.
- The direction of transfer is to the right.
- There is 750mm at the right side of the toilet. There is 1350mm in front of the toilet. The toilet seat is 460mm high. The toilet has handrails.
- Auto sensors for water, hand dryer and toilet flush. Push button for soap. Needle dispenser. Alarm to right of toilet seat. Baby changing facility.



Male, female and accessible toilet facilities



Accessible toilet



Sink and auto sensor controls

Gift Shop

National Trust Heddon Valley

- The route through the shop is 800mm wide, or more.
- The Gift Shop is reached via the entrance to the Information Desk



Internal view of the gift shop

Place to eat and drink

Hunter's Inn (operated on behalf of the National Trust by Bespoke Hotels)

- From the car park/arrival area to the dining/bar area, there is a 50mm threshold step. A ramp is available.
- The menu is available in large print.
- The route through the dining area is 800mm wide, or more.
- There is often background music.
- We cater for vegetarian, gluten free (celiacs) and nut free specific diets. Additional dietary requests should be notified in advance 01598 763230.
- Accessible toilet with baby changing facility available. Door width 830mm. Ample space for wheelchair transfer.



View of entrance to Hunter's Inn



Main entrance - step of 130mm



To bar area with 50mm threshold



Access ramp available



Accessible toilet

Toilet height – 460mm
Space to left 850mm
Space in front 1350mm
Sink with single lever

Getting around outside

Designated Walking Trail

Heddon Valley

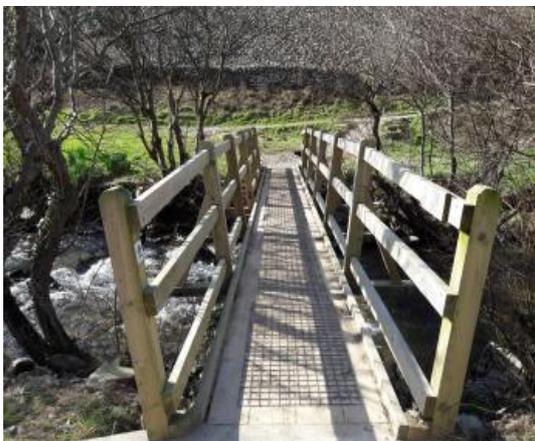
- Some of the trails have a loose and rough surface. There is a gate on one of the routes to Heddon's Mouth. This can be bypassed by using another route. The trail is sloped. The round route to Heddon's Mouth is 2500m.
- Wooden benches at regular intervals along main walking routes.



Main path to Heddon's Mouth



Final route to Heddon's Mouth



Access for mobility scooters



No access for mobility scooters



Wooden benches along route to Heddon's Mouth

Beach

- The beach access point is 1300 meters from the main car park.
- The route on to the beach is over stones and is uneven. It is a pebble beach.



Viewing area above beach



Uneven route across large stones

Picnic Area

Heddon Valley

- From the car park to picnic areas there is level access. You can bring your own food to the picnic area.
- There are ample places to picnic.

Customer care support

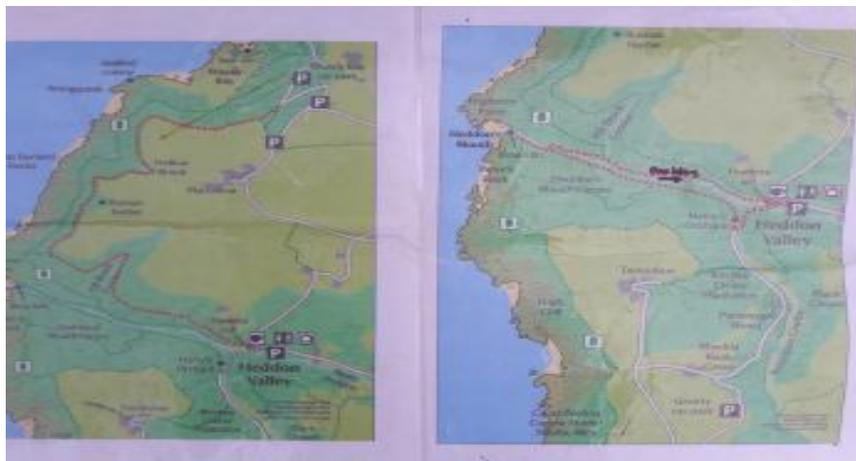
Accessibility equipment

- Two trampers are available through the Countryside Mobility scheme. Book via Heddon Valley shop on 01598 763402.
- For details about the scheme go to: <http://www.countrysidemobility.org/>

- It is possible to charge mobility scooters and battery powered wheelchairs using an electrical socket by Ranger's Office.



Two Trampers available



Route maps provided with Trampers

Emergency evacuation procedures

- There are emergency evacuation procedures for visitors using Hunter's Inn.

Customer care support

- Some staff have disability awareness training.
- We have information in large print on request.
- A charging facility is available for electric cars in the car park.



Guide last updated: 29th October 2019