

Lamb House Access Statement

West Street
Rye
East Sussex
TN31 7ES
T: 01580 762334 (calls go to Smallhythe Place)
E: lambhouse@nationaltrust.org.uk

Introduction

1. Mobile reception across the property is generally good.
2. There is a cobbled street with narrow paths leading to Lamb House on an incline. There are steps up to the front door. Once inside the property; there are changes of level from the inside to the garden.
3. Light levels in the house vary according to seasons; light is controlled to protect the collection.
4. The house is not accessible to wheelchair users due to the steep steps to the main entrance and garden.
5. There are no power assisted doors.
6. We do not currently have induction loops.
7. Lamb House is a small property with five show-rooms and a garden.

Arrival & Parking Facilities

1. Car parking is via local Rye public car parks. Some spaces are available in the high street area of Rye which leaves a short walk to the property.
2. Blue badge holders are welcome to drop off at the main entrance, which is on a narrow, cobbled street, but parking is not available in West Street.
3. Coaches cannot drop off at the property due to the narrow cobbled lanes; there is one coach park available in Rye.

WCs

1. There are two toilets available at the property; one outside in the courtyard and one on the ground floor. There are no disabled access toilets onsite. There are accessible public toilets in Rye within 10 minutes walking distance.

Visitor Reception

1. Reception is in the annexe next door to the main house on the ground floor. There is a single step into the annexe. The floor is wood.
2. There is one step up to the annexe.
3. There is a combination of artificial and natural light.
4. There is currently no induction loop at the visitor reception desk.

House

1. There are four steps into the house with handrails present. There are no steps leading into any of the showrooms on the ground floor. The first floor houses an additional two showrooms, these can be reached by two flights of stairs with a small landing in between. Floors are wood or carpet with some rugs.
2. Natural light in the house is fairly good, lighting achieved by a variety of lamps and ceiling lights (no fluorescent strips).
3. The main hallway is occupied by a volunteer room steward.

Catering

1. There is provision of hot and cold drinks, baked goods and snacks.
2. There is an indoor seating area for approximately 15 people with additional seating in the adjacent courtyard for an additional 20 people.
3. Table service is provided.

Retail

1. Retail is confined to mainly book sales within the Visitor Reception in the annexe.
2. Staff are available to assist.

Garden

1. The main garden surfaces are predominantly grass with some occasional stone inlaid or gravel paths. Slopes are minimal. The garden is not accessible by wheelchair users.
2. There are some benches within the garden.
3. There are two steps from the dining room into the garden.

Contact details for more information

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Date

22 March 2018