Visual Story

This information is designed to help you prepare for a visit to **Levant Mine** in Cornwall.

Created by **Heritage Ability**
General Information

The site is open from: March 18 - October 27, 7 days a week from 10.30am-5pm.
The entry prices are:
Adult: £9.50
Child: £4.75
Free for National Trust members.
Check the website for more detailed opening times and prices.

Getting There

You can easily get to Levant Mine by car.
When you arrive, there is a large car park on your left.

For accessible parking, follow the blue signs down the drive.
The accessible car park is only a short distance from the Visitor Reception.
Unless you are a National Trust member or Blue Badge holder, you will need to pay for parking. There is no card machine so you will need to bring money with you.

Prices range between £1-£3.

This is the accessible car park.

This is the Visitor Reception where you buy your entry tickets.

Reception can get quite busy during peak times.
Staff and Volunteers

There will be a member of staff or a volunteer behind the counter.

They can be recognised by their branded clothing and ID badges.

You can ask them for information about the site.

Facilities

The toilets and accessible toilets are in an outbuilding just before the Visitor Reception.

This is the accessible toilet.

If you need help, there is an emergency pull cord that alerts the reception team when pulled.

There is a baby changing facility.
Inside the Visitor Reception or outside of the building you may notice an all-terrain mobility scooter. This is part of the Countryside Mobility scheme.

It is available to hire for people with limited mobility to access the site.

It is recommended that you book before arrival. Ring or email the team for details.

In the Visitor Reception building, there is an Electric Winder that may be on during your visit.

This makes a loud noise.

On the Electric Winder there is a bell that can be pressed.

This makes a very loud noise!
The working model of the man engine at the back of the room makes a noise when you push a button.

Tour times to see the Beam Engine are written on the blackboard outside of the Visitor Reception.

You do not need to book.

Tours last approximately one hour.

This is the entrance to the skip shaft and headframe.

This is also where the guided tours start.
It is quite dark inside this room.

The tour guide will speak inside this room and there may be up to 20 people on a tour.

This is the film room.

It is quite dark inside.

There is a video to watch.

It will not play automatically so you will need to follow the instructions to play the video.

If another visitor has started it, it may be running as you enter the room.
This is the entrance to the Boiler Room.

There is a small unlit tunnel before entering the building.

This is the inside of the Boiler Room.

Approximately 20 people can be in the engine house at one time. The guided tour will end in this room.

This is the Engine Room. It is quite a small space.

During your visit it may be running, which will be quite noisy.

Check the website for details of running times or ask at reception.
This is the entrance to the underground Man Engine tunnel.

There are 15 granite steps down to the tunnel.

The route is through a cobbled tunnel for approximately 20 metres and stops at a barrier above a shaft.

The route out is the same as the route to enter.

You can only access the tunnel as part of the guided tour.

On certain days there may be fire alarm tests.

The fire alarms are in the main reception and engine house.

You can ask reception when scheduled alarms are.

If the alarm sounds, the meeting point for the fire alarm is outside, on the hill by the engine house.
Levant Mine does not have a designated quiet room, but there are plenty of areas outdoors to retreat to away from the crowds.
For more information about Heritage Ability, visit www.heritageability.org

This Visual Story has been reviewed by users for users. Heritage Ability is part of the disability charity, Living Options Devon, registered charity no. 1102489

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