

Stoneacre Access Statement

Otham
Maidstone
Kent
ME15 8RS
T: 01580 710700
Calls go to Sissinghurst Castle Garden
E: stoneacre@nationaltrust.org.uk

Introduction

1. Mobile reception across the property is fair.
2. The main house is accessible via level ground; the gardens are on multiple levels with steep slopes, steps and hills.
3. Dogs on leads are permitted within the garden but not in any of the buildings with the exception of assistance dogs which are permitted throughout the property. We ask that all dog waste is taken away with you as we do not have suitable bins.
4. Light levels in the house vary according to seasons; light is controlled to protect the collection.
5. The ground floor is not accessible to wheelchair users. Currently no ramps are available due to a lack of space to fit any ramps near the reception area.
6. There are no power assisted doors.
7. We do not currently have induction loops.

Arrival & Parking Facilities

1. Car parking is in a field just before the property, there is a ford (crossed via narrow footbridge) and a very steep hill to reach the main house, a walk of approximately 160 metres.
2. Visitors are welcome to drop off at the main entrance and there are two blue badge holder spaces just opposite the main gate.
3. Coaches cannot drop off at the property due to the narrow cobbled lanes; smaller coaches can access the car parking in the field. Please call first to ensure the field is firm enough for larger vehicles.

WCs

1. There is a toilet available on the ground floor of the property, this is not an accessible facility.

Visitor Reception

1. Reception is in the main house just inside the front door. Floors are stone or wood with some floor coverings such as rugs.
2. There is a combination of artificial and natural light.
3. There is currently no induction loop at the desk.

House

1. Natural light in the house is fairly good, lighting achieved by a variety of lamps and ceiling. There is use of fluorescent lighting in two rooms.
2. The main hallway is occupied by either one of the tenants or a volunteer. Volunteer room stewards are in two of the main rooms within the house (dining room and solar).
3. The toilet facility is within the main house.

Catering

1. There is a small tearoom which is managed by the National Trust food and beverage team. Tables and seats are available.

Garden

1. The main garden surfaces are grass and stone paths. Slopes vary in gradient with some very steep sections, steps with handrails. The garden is partially accessible by wheelchair users and volunteers will advise on appropriate routes. There are occasional benches within the garden space and courtyard.

Contact details for more information

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27th February 2020