

Stoneacre Access Statement

Otham

Maidstone

Kent

ME15 8RS

T: 01580 710700

(Calls go to Sissinghurst Castle Garden as Stoneacre is a tenanted property)

E: stoneacre@nationaltrust.org.uk

Introduction

1. Mobile reception across the property is fair to good.
2. The main house is accessible via level ground; the gardens are on multiple levels with steep slopes, steps and hills.
3. Dogs on leads are permitted within the garden but not in any of the buildings with the exception of assistance dogs which are permitted throughout the property. We ask that all dog waste is taken away with you as we do not have suitable bins.
4. Light levels in the house vary according to seasons; light is controlled to protect the collection.
5. The ground floor of the house is accessible to wheelchairs users.
6. There are no power assisted doors.
7. We do not currently have induction loops.

Arrival & Parking Facilities

1. Car parking is in a field just before the property, there is a ford (crossed via narrow footbridge) and a very steep hill to reach the main house, a walk of approximately 160 metres.
2. Visitors are welcome to drop off at the main entrance and there are two blue badge holder spaces just opposite the main gate.
3. Coaches cannot drop off at the property due to the narrow cobbled lanes; smaller coaches can access the car parking in the field. Please call first to ensure the field is firm enough for larger vehicles.

WCs

1. There is a toilet available on the ground floor of the property, this is not an accessible facility.

Visitor Reception

1. Reception is in the main house just inside the front door. Floors are stone or wood with some floor coverings such as rugs.
2. There is a combination of artificial and natural light.
3. There is currently no induction loop at the desk.

House

1. Natural light in the house is fairly good, lighting achieved by a variety of lamps and ceiling lights (no fluorescent strips).
2. The main hallway is occupied by either one of the tenants or a volunteer. Volunteer room stewards are in two of the main rooms within the house (dining room and solar).
3. The toilet facility is within the main house.

Catering

1. There is a small tearoom within the library provided by the tenants. The library is accessed by one step. Tables and seats are available.

Garden

1. The main garden surfaces are grass and stone paths. Slopes vary in gradient with some very steep sections, steps with handrails. The garden is partially accessible by wheelchair users and volunteers will advise on appropriate routes. There are occasional benches within the garden space and courtyard.

Contact details for more information

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21st February 2017