

Low Wray Campsite Access Statement

Low Wray Campsite
Ambleside
LA22 0JA
T: 015394 32039
E: lowwraycampsite@nationaltrust.org.uk

Booking Office

T: 015394 32733
E: campsite.bookings@nationaltrust.org.uk
Phone line open 10:00 to 16:00 Mon to Friday all year. Sat and Sun as well from April to October.

Introduction

1. The campsite is on the shoreline of Lake Windermere, it is divided in two by a small river, both the lake and the river is unfenced.
2. Camping is provided on a mixture of undulating fields and woodland. Vehicles are not permitted on the camping fields. The fields have grassy slopes and are bordered by knee-high posts painted white to prevent encroachment from vehicles. The Woodlands area has rough ground and exposed tree roots between pitches.
3. Low Wray has one wheelchair accessible toilet and shower located in the ablutions block between Ransome's and Vic's Meadow camping areas. There is also a wheelchair accessible toilet within the reception building.
4. The combined shop and reception area is in the middle of the campsite close to the playground.
5. The campsite can be very busy and noisy in school holidays.
6. Mobile phone reception is generally good outside although phone signal is not available inside any of the buildings. There is 24 hour on-call cover provided when the campsite is open. Duty phone is 07786747568.
7. Low Wray is 1 hour's drive from a 24hrs A&E, in either Lancaster or Barrow-in-Furness.
8. Nearest pharmacist and doctors is in Ambleside 3 miles away.
9. Dogs are welcome on site and in the reception/shop as long as they are well behaved and on a lead.
10. Campers are free to store medicines in the staff fridge in reception. Access to this building is from 08:00 to 19:00 each day when the campsite is open.
11. People who have Sleep Apnoea can charge their machines in the reception or we can run an extension lead out if necessary to power machine from the reception building.
12. Requests for recommendation about where to book on the campsite can be made by phone, email or calling campsite staff directly. Visitors can also call the campsite bookings office.

Arrival & Parking Facilities

- By road:** From the south and Bowness (via Ferry) take the B5285 through Hawkshead where this becomes the B5286. Continue on this road for 2.5 miles, then take the right hand turn to Wray Castle. From the north and Ambleside, take the A593 signed Coniston and Great Langdale to Clappersgate, and then take the B5286 signed to Hawkshead. After 2.5 miles take the left turn, marked with a narrow white sign for Low Wray Campsite, down a single track lane with passing places. Take the first left onto the drive that is approximate $\frac{3}{4}$ of a mile down the lane and is signposted with a narrow white sign Low Wray campsite. Drive through the farmyard and bearing right at the fork signed reception - the driveway is single lane with passing places. There are speed bumps and a working farmyard with animal movements and tractors.
- Alternative ways of getting here:**
 - By ferry** - Regular sailings from Ambleside, Bowness and Brockhole to Wray Castle. From Jetty, turn right and follow the lakeshore path which is a mixture of loose slate chipping and bare earth and grass. At two points you cross fields with cows and sheep. For more details, please contact Windermere Lake Cruises on 015394 43360 or visit www.windermere-lakecruises.co.uk.
 - By Foot or cycle** – There are several scenic routes to the campsite including surfaced and way-marked cycle-tracks from both Ambleside, Hawkshead and Windermere ferry. Please call or email if advice is required.

At the Entrance

Go through the farmyard and bearing right at the fork in road signed reception, carry on for $\frac{1}{2}$ mile down the drive till you reach the arrivals carpark on the left. The driveway is single lane with passing places. There are speed bumps and a working farmyard with animal movements and tractors.

Arrivals Carpark

The car park is loose gravel and there are no marked bays or blue badge bays. In the corner is a ramp to access a boardwalk that takes you to the shop/reception. It is 1.2m wide with no kerb or rails. Then a short section of loose gravel before reaching the wooden decking 1.2m wide in front of the shop.

Cycle racks are available in front of the shop.

By bus – Local bus service operated by stagecoach travelling between Hawkshead and Ambleside with connecting services to Windermere train station; bus stop is situated on the main road. This is approximately 20 – 30 minutes' walk from the campsite and this involves walking on the road for short distances, and on footpaths surfaced with compacted stone. Some parts of the walk are hilly.

By train - The nearest train station is Windermere. There are connecting bus services to Ambleside and from there a connecting service to Hawkshead

WCs

1. The only accessible toilet on site is at the back of Vics Toilet block, next to the kitchen wash area and drink tap. Access is loose slate chippings, then a 1.2m wide concrete base next to the building. The door is 83cm wide at the narrowest point.
2. The accessible toilet and shower room is 2.3 x 2.8m
3. The accessible WC is right hand transfer
4. The shower is a foldable seat and is left hand transfer
5. The area is lit by compact fluorescent bulbs
6. There is a soap dispenser, lever taps on the sink and paper dispenser
7. The floor is tiles and masonry walls
8. The building is unheated.
9. The light is controlled by a sensor. There is an extraction fan that automatically switches on with the light sensor but can be turned off.
10. The rest of the toilet blocks each have one step up from the loose slate chippings into the building. Inside are push taps, push buttons on the showers and toilets. All the buildings have hard surface wall and floors. And are lit by compact fluorescent bulbs.

Visitor Reception

1. The building surfaces are hard though do not cause an echo. The walls are made out of breezeblock that is plastered and the floor is made off hardwearing resin.
2. The entrance is accessed from the car park along a boardwalk and gravel section. It is level going into the building itself with a 131 cm wide doorway
3. The entrance is a double door set; manual operated and opens inwards. Left hand door is 78 cm wide; the right hand door is 53cm wide and has to be opened by staff who are within earshot of the entrance.
4. The desk is made of wood and is 98cm high with a section in front that is 74cm wide and 29cm long running the length of the desk
5. The area is lit by 4 windows but can still be quite dark and is therefore lit by a series of spotlights fitted with halogen bulbs and compact fluorescent bulbs.
6. There are no chairs available within the building though there are picnic benches outside.
7. There are no induction loops fitted and there are no materials in braille or large writing.
8. We have no powered mobility scooters or manual wheelchairs to loan.

Catering & Retail

1. Catering and retail space is located in the same room as reception. During open hours there is always staff on hand to help.
2. It can be quite busy and noisy in high season.
3. The catering counter is 89cm high with self-serve coffee machine and morning pastries. The menu is written out in chalk on a blackboard.
4. Baguettes are handed over in a paper bag and the coffee is served in disposable cups.
5. There is circulation space of approximately 3x5m in front of the reception desk, catering counter the door and the edge of the retail space.

6. The retail space while visible from the reception desk is 80cm between shelving units. Technically a wheelchair can access this area but we recommend staff only access this space.

Camping grounds

Ransome's camping field is our premium camping field on the shoreline of Windermere and has a mixture of pods, grass pitches and woodbark pitches. Some pitches have got logs or edging boards surrounding the pitch. The ground is uneven, there are exposed tree roots, the lakeshore is unfenced and there are no lights. There is a loose slate path part way round.

Vic's camping field is between the shop, arrivals carpark, playground and a line of trees splitting the field from Ransome's camping field. There is sloping ground between the pitches. Around the field there's a grass berm 5-20cm tall. On top of this berm, a line of short wooden posts 40-50cm in height with painted white tops, to prevent cars driving on to the field.

Woodland camping area is accessed on a wooden footbridge between the reception and the playground. The path is made up off loose slate chippings and slopes down for several metres. The bridge is 1.2m wide.

The woods border the lakeshore but it's not possible to gain access to the lakeshore as there's a steep slope that is also unfenced. The woods also border the river which is also unfenced. The pitches have exposed roots and pitches made up of woodchip.

At the back of the woods and by the campsite entrance is **Whitworths camping field**, furthest away from the lake, it is set up like Vic's field. There is sloping ground between the pitches. Around the field there's a grass berm 5-20cm tall. On top of this berm, a line of short wooden posts 40-50cm in height with painted white tops, to prevent cars driving on to the field.

Car access to Whitworths and Woodland is along a tarmac, then gravel track. It is the first left, at the fork in the road just past the farm buildings, from when you first enter the site.

The Pods: The approach to the pods is uneven ground with tree roots. There is a step up onto the pod decking which can vary in height dependant on pod. The wooden pod decking can be slippery when wet. To get inside there is a small door patio style 60cm wide with a 6cm lip. Inside is polyester carpet and wooden walls. The pods are lit by natural light from the door and the small window at the back and have curtains.

For booking a stay with any special requirements:

Contact details for more information

Low Wray Reception

T: 015394 32039

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Date: 21/03/2017

Map

Add any maps with access features marked to the back of the Statement