

National Trust Cottages Accessibility Guide Template (Nov 2019)

Rosemary/Lavender/Thyme Cottages
Stackpole Centre
Old Home Farmyard
Stackpole
Pembrokeshire
SA71 5DQ

Ref: Rosemary Cottage 013034 / Lavender Cottage 013032 / Thyme Cottage 013035



Introduction

- Each cottage Sleeps 6 people
- Part of the Stackpole Centre complex of buildings
- In the heart of the Stackpole Estate, just a stones through from the historic Bosherton lily ponds.
- The Centre complex is heated by a central 320KW biomass boiler with an LPG gas back up boiler. All radiators have thermostatic valves for easy adjustment of the heating by guests.
- The land immediately around the front of the cottage is level tarmac.
- The parking is in the centre car parks, the area to the front of the cottage is for loading and unloading only.

The cottage is arranged as follows:

- Entrance lobby leading to, kitchen/living room and bathroom on the ground floor. A twin ground floor bedroom is accessed from the Living room. Flight of stairs leads to a double bedroom with an additional single bed and a twin bedroom on the first floor.

Pre-Arrival

- See the main webpage for booking and location details.
- Please contact us prior to booking if you have any specific access requirements or queries.
- Directions will be provided with your booking and Keys are normally collected from reception. For arrivals outside office hours the cottage is left unlocked with the keys on the dining table.

Approach

- It is recommended that the travel instructions contained in your booking documents are followed carefully. Don't follow SAT-NAV towards Stackpole village as this will lead to a carpark at Stackpole Courtsite with no through access to the Centre.

Arrival & Parking Facilities

- Please park in one of the centre carparks, the tarmac area to the front of the cottage is for loading and unloading only.
- The Centre has exterior lighting operating overnight from Dusk until 2:00 AM. There is no PIR lighting to the cottage.

Getting in (and out) of the cottage

- Keys are normally collected from the Centre reception. For arrivals outside of office hours the cottage is normally left unlocked with the keys on the dining table.
- A keysafe is located on the left-hand side of the front door (770mm from ground).
- There is a slight threshold (20mm) to the front door.
- Clear width of all doors (except for the back door) is 900mm wide and 2000mm high.
- The back door is accessed from the ground floor bedroom over a threshold of 20mm.
- The back door dimensions are 115mm wide and a height of 2000mm.
- The door cannot be unlocked from the outside.
- The ground immediately around the back door laid to lawn and is roughly level.

Getting around the cottage

- Internal doors are 900mm x 2000mm
- The ground floor is entirely level with all light switches set at a height of 900mm
- Illumination levels are generally fair. Artificial lights are of the low energy type.
- Visual contrast is reasonable throughout.
- Floor coverings are varnished exposed floor boards in the entrance lobby and kitchen, low pile carpets in the remainder of the living accommodation and the bathroom floor is non-slip vinyl. A coir door mat is located in the entrance lobby.
- The staircase is made up of 13 treads, each rise is 180mm. The handrail is on the right-hand side and is 800mm high from the step. The stairs are carpeted.



Ground floor

Entrance lobby area



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- The front door leads direct into the entrance lobby. There are two rows of five pegs for the hanging of coats on the right-hand side at a height of 950mm and 1500mm respectively.
- Also contains non-fixed coir doormat

Kitchen/Living Room



- Open plan kitchen and living room.
- The sofas and armchairs have a seat height of 450mm.
- The TV table height is 450mm and the TV free stands on this.
- The lamp table is also 450mm.
- There is both a standard and table lamp with low energy bulbs.
- The window is to the front and rear of the room.
- The kitchen is fitted with a worktop height of 930mm. Upper cupboards are 1300mm high. A kettle, toaster, under counter fridge and microwave are provided.

Bathroom



- Shower tray has a height of 190mm.
- The wash hand basin has a rim height of 800mm.
- The WC seat height is 450mm.
- Electric heated towel radiator (isolator switch in the entrance lobby).

Ground floor (twin) bedroom



- Windows and door to rear of cottage and garden.
- Tables (500mm high) with low energy bulb reading lamps.
- Twin beds with a mattress height of 500mm.
- Storage is in open cupboards with a shelf heights of 540mm and 900mm

Second floor

Master bedroom.



- Double and single bed with mattress heights of 500mm

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- Open shelved storage area (shelves at 540mm, 860mm and 1170mm) with built in desk with a height of 830mm, either side of the velux window (opening bar at 2000mm) is a hanging rail at a height of 1230mm.
- A chest of drawers (700mm)
- Second Velux window on opposite wall (opening bar at 2000mm).
- There are two bedside tables (450mm) with low energy reading lamps.

Second floor twin bedroom



- Two single beds with mattress heights of 500mm
- Open shelved storage area (shelves at 540mm, 860mm and 1170mm) with built in desk with a height of 830mm, either side of the Velux window (opening bar at 2000mm) is a hanging rail at a height of 1230mm.
- Second Velux window on opposite wall (opening bar at 2000mm).
- Chest of drawers (700mm) with table lamp (low energy bulb)
- Occasional easy chair with a seat height of 400mm

Garden



- The garden can be accessed via the ground floor bedroom. The garden is laid to lawn and is shared with the two adjacent cottages. The garden is enclosed by fence, hedge and stone walls. Exterior access to the garden can be made via the manor house carpark.
- The grass is regularly cut through the growing season and is generally even.

Additional Information

- Assistance dogs are welcome at all our cottages.
- In the event of a fire it is the guest's responsibility to evacuate themselves. The cottage is fitted with a full fire alarm system and has visual beacons for guests with hearing impairment.
- TV reception is good.
- Mobile phone / 4G coverage at the cottage is very poor, currently only the EE network has a reliable signal.
- Free Wi-Fi for guests is provided in the centre's foyer area.

Facilities at all cottages

The National Trust aims to expand the list of accessible /equipment/items available at each cottage and these may include

- Cordless kettle
- Hollowfibre bedding
- Chair with armrests
- Good reading light
- Large handle vegetable peeler
- Easy tin opener
- Non-slip mat for bath/shower
- Non-slip place mat
- Easy jar opener
- Information in alternative formats (on request)

Please note that we cannot guarantee that all items will be available at the time of your visit. Please enquire at the time of booking regarding any particular requests.

Specialist equipment

Other specialist equipment such as wheelchairs, bath seats, toilet frames etc may be available for loan or purchase from the local Red Cross loan centre. Please check this out before booking the Cottage and contact us if you require further information.

<http://www.redcross.org.uk/standard.asp?id=89425>



Future Plans to improve Access to National Trust Holiday Accommodation

- We are currently in the process of writing accessibility guides for all our holiday cottages and bunkhouses and improving access over time for all our guests. All feedback is very helpful in informing us of ways in which we can improve access. We welcome any comments or ideas from you about access at this cottage and thank you for taking the time to do this. Please do this in the most convenient way for you. See contact details below or information on website.

About the Accessibility Guide

- This Accessibility Guide is intended to provide key information about the accommodation that may be particularly relevant to guests with disabilities. Please contact us prior to booking if you would like information that is more specific and we will be happy to oblige.
Email: cottages@nationaltrust.org.uk
Phone: 0344 8002070

Access for All at the National Trust

- The Access for All office works to improve access at all National Trust accommodation and properties. The office welcomes comments and ideas on improving access.
Phone: 01793 818531
Email: accessforall@nationaltrust.org.uk

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