



National
Trust

Volunteer Role Summary Food and Beverage Assistant - Stoneywell

What is a Food and Beverage Assistant?

Food and Beverage Assistants provide a warm and inviting experience, from welcoming visitors to assisting with food preparation and serving and clearing food and drink in a prompt, efficient and pleasant manner. The tea room at Stoneywell is situated in the stable yard area and serves teas, coffees, soft drinks, cakes, soup and sandwiches. Maintaining the 'Spirit of Stoneywell' throughout the tea room area is vital. You will also play a role in helping to protect visitors' health and safety

What's in it for you?

- Becoming a vital part of a friendly and dedicated team
- Meeting people from all walks of life
- Making new friends
- Improving your communication skills
- Learning about providing basic catering
- Enjoying new experiences

What's involved?

- Being welcoming to all visitors
- Helping in the food preparation area, taking orders, serving food and drink, clearing tables, washing up
- Handling cash and using the till
- Being able to adapt your approach to meet the needs of different audiences, for example family groups, bearing in mind any access and inclusion requirements they may have
- Attending relevant training and workshops
- Participating in peer support
- Following security procedures to prevent theft or damage
- Being involved in the evacuation of visitors in an emergency and becoming familiar with and then following the National Trust's Health and Safety Policy at all times

This is a voluntary role. This role summary isn't legally binding or a contract.

This role will suit you if you are ...

- Full of enthusiasm and willing to learn the kitchen procedures
- Confident in talking to groups of people
- Someone who enjoys working as part of a team
- Friendly and ready to answer questions - you never know what you'll be asked!
- Have high standards of hygiene

Extra information

Your place	Stoneywell
Time commitment	Stoneywell will be open seven days a week from 10.00am to 5.00pm and from February to November. Attendance should ideally be at least one day per fortnight but split days can be catered for.
Volunteer Manager	Jennie Lloyd
Training/Resources	Volunteers will be given an induction and any necessary training.
Expenses	Out-of-pocket travel costs between home and volunteering place up to a max of 40 mile round trip will be paid. Other reasonable expenses agreed in advance

About the National Trust

The National Trust is a registered charity and is completely independent of Government. We rely for income on membership fees, donations and legacies, and money raised from our commercial operations. We are supported by 3.8 million members and 61,000 volunteers without whom we simply could not manage. We protect and open to the public over 300 historic houses and gardens and 49 industrial monuments and mills. But it doesn't stop there. We also look after forests, woods, fens, beaches, farmland, downs, moorland, islands, archaeological remains, castles, nature reserves, villages – for places, for ever, for everyone.

About Stoneywell

Stoneywell, (in Ulverscroft Leicestershire), is a Grade II* listed Arts and Crafts cottage completed in 1899. Ernest Gimson, son of a Leicester industrialist, and a luminary of the Arts & Crafts Movement, designed it as a holiday house for his elder brother, Sydney. The cottage has passed with the majority of its contents through three generations. It became a full-time residence from the middle of the last century – most recently being the home of Donald and Anne Gimson, who brought up their two children there. The cottage is surrounded by a garden and the grounds include an ancient woodland. Stoneywell was acquired by the National Trust in late 2012 and opened to the public in early 2014.

Find out more

Contact Jennie Lloyd on 01530 248040 or jennie.lloyd@nationaltrust.org.uk or visit nationaltrust.org.uk/stoneywell

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