

Tredegar House Access Statement

Tredegar House, Pencarn Way, Newport, NP10 8YW

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A place shaped by the local community, Tredegar House and its surrounding gardens and parkland stand proudly at the heart of Newport's heritage.

Tredegar House is one of the architectural wonders of Wales and one of the most significant late 17th-century houses in the whole of the British Isles.

Situated within 90 acres of beautiful gardens and parkland, this delightful red brick house provides an ideal setting for a fantastic day out.

For more than 500 years the house was home to one of the greatest Welsh families, the Morgans, later Lords Tredegar. The Morgan family owned more than 40,000 acres in Monmouthshire, Breconshire and Glamorgan at the end of the 18th century. Their lives impacted on the population of south-east Wales socially, economically and politically and influenced the heritage of the area.

Points to note

1. The mobile phone reception across most of the site is reasonable but poor within the House itself
2. The majority of the site is flat but the House was not built on ground level therefore there are a number of steps
3. We are a dog friendly property and dogs are permitted everywhere on site except within the House. Assistance dogs are welcome throughout the property. Water can be found at Visitor Reception and by the Shop and Tearooms. General waste bins can be used for dog-waste.
4. Light levels in the House are kept low within certain rooms to maintain and protect the interior and collection
5. There are 2 manual wheelchairs available for loan
6. There are no power assisted doors on the estate
7. Large bags should be stored under the stairs in the House

Arrival & Parking Facilities

1. Tredegar House is signposted on brown signs (both Oak leaf and historic house logo)
2. There are roadworks ongoing on J28 throughout 2017 and 2018 which might impact journey times.
3. Designated spaces are provided for blue badge holders within the main car park opposite Visitor Reception.
4. There is grassed and gravel overflow parking available

Seating

1. There is seating outside Visitor Reception, the Brewhouse Tearooms and Second Hand Bookshop
2. There is seating throughout the Formal Gardens
3. Seating in the parkland is currently limited

WCs

1. Accessible toilets can be found at Visitor Reception and the Inner Courtyard of Visitor Reception
2. There are no toilet facilities in the Formal Gardens or House

Visitor Reception

1. The main visitor reception is located in the old craft workshops, opposite the car park.
2. There is a dropped curb onto the pavement outside
3. The entrance door is open at all times
4. There are dropped sections of both welcome desks and staff will come round to talk to someone who cannot see over or reach up to the desk.
5. There is some natural light and fluorescent strip lighting
6. There are two chairs available without arm rests
7. There is no induction loop available
8. There are two manual wheelchairs available

House

1. The House is located through the formal garden, accessed via a flat path. There is gravel directly in front of the House.
2. The House is accessed via a short flight of stairs which does not have a rail. A manual platform mobi-lift is available which is operated by trained volunteers or staff. There is a manual wheelchair available for visitors to use.
3. Staff/volunteers assist with opening the door if required
4. There are some rooms where there are echoes, particularly Below Stairs due to the flagstone flooring and high ceilings
5. There is a mixture of lighting in the House, including natural and artificial light
6. The first floor is accessed via the Grand Staircase. Hard copy books with images of this floor and large print information are available in the New Hall, where seating is available.
7. There is seating around the House for visitors to use, including chairs and sofas, some of which have armrests.
8. There are volunteers across the House who can assist and answer questions.
9. There are no WCs within the Formal Gardens or House
10. There are occasional guided tours of areas not on the visitor route. These spaces are all accessed via stairs and no lift is available.
11. A quiet space can be provided upon request
12. The Below Stairs areas are accessed via a short flight of stairs. Alternative access can be provided via the Back Door of the House. The Volunteer Day Coordinator is able to unlock a side gate to provide a short cut between the Formal Gardens where the Front Door is located, and the Back Door of the House.
13. The surface from the Back Door is cobbled

Catering

1. There are three catering outlines. **Nine Old Pence** is opposite the car park and opens during high season. There is a dropped curb to access it and there is no seating inside. **The Park Kiosk** is located within the parkland and is accessed via a hardened path or over the grass. There is seating provide outside and the kiosk opens in the high season.
2. The main catering outlet is the **Brewhouse Tearooms**, which is located in the Home Farm area, a short walk from the car park.
3. There is ramp access available on both sides of the building and the path is tarmacked.
4. The doors are not automatic and staff can assist with opening the door if required
5. The counter height is higher than 850mm but staff can assist visitor as required
6. There is circulation space between the tables of around 1200mm
7. Menus are not available in large print or braille, but staff are able to assist
8. The acoustics in the Brewhouse Tearoom mean that the main room has echoes. The Side Room can be quieter and seating is also available outdoors
9. Dogs are permitted on leads in the Tearooms

Retail

1. The Gift Shop is located in the Lesser Barn in the Home Farm area and the entrance has paving stones
2. There is circulation space of 1200mm between the display stands
3. There is no natural lighting in the Gift Shop
4. Staff will assist reaching down items to view if they cannot be reached by customers and with telling visitors the price of items
5. The Second Hand Bookshop is accessed currently via steps. Volunteers can assist if visitors would like to browse books.

Garden

1. A map of the Gardens is available in the welcome leaflet and by the black gates.
2. The Formal Gardens are a flat surface, with hardened paths throughout. Visitors are also able to explore over the grass.
3. The Orangery is accessed via steps or ramp (not suitable for larger wheelchairs or mobility scooters).
4. The Stable Courtyard is cobbled and a path has been laid down to flatten the surface towards the Edney Gates
5. A side entrance to the House is located to the right in the Cedar Gardens as a shortcut
6. There is seating available in the Cedar Garden, Stables and Orangery
7. There is a small pond in the Slip Garden

Parkland

8. There are around 80 acres of parkland for visitors to explore.
9. There are flat paths throughout the park with hardened surfaces. The lakeside path is hardened but there are uneven areas to the path at the furthest point of the House.
10. There is limited seating in the parkland
11. Well behaved dogs off leads are welcome in the parkland
12. There is a lake to the right of the parkland and two smaller ponds to the left of the parkland