

## **Winkworth Arboretum Access Statement**

Hascombe Road,  
Godalming  
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### **Introduction**

Winkworth is a 135 acre designed landscape; anyone can explore the arboretum, though some areas are more accessible than others. The main paths are hard surfaced with hoggin, a mixture of sand, clay and stone, to accommodate buggies and wheelchairs, but they can get muddy and slippery during wet weather.

Please note that much of the arboretum is planted on steep slopes and the shores of the lake are unfenced. Appropriate care should be taken especially when visiting with young children.

1. The pathways around the arboretum can be uneven and steep in places with steep steps.
2. Mobile phone reception at the property can be patchy and unreliable. In an emergency, if visitors have a problem whilst at the property they should telephone 01483 208936.
3. Dogs are welcome throughout the year and must be kept on a short lead at all times to help protect the wildlife.

### **Arrival & Parking Facilities**

1. The property is situated two miles outside Godalming on the B2130. It is signposted from Godalming and there are some brown tourist signs.
2. The car park gates are locked until 10am and visitors should avoid arriving early and queueing on the main road. There is a one way system in the carpark to avoid queues backing on to the main road at busy times.
3. There are 8 designated spaces for disabled visitors in the main car park. These are approximately 100 metres from the main entrance kiosk.
4. The car park surface is hoggin.
5. It is not possible to drop visitors off closer to the kiosk if all the designated car park spaces are full.

### **WCs**

1. There is an accessible disabled toilet situated approximately 30 metres from the entrance kiosk.
2. The accessible toilet is approximately 1.6m x 1.8m.
3. The accessible WC is right-hand transfer.
4. The accessible toilet is lit by artificial light, with fluorescent bulbs.
5. The WCs (both accessible and non-accessible) have automatic hand driers and fluorescent lighting.
6. There is a pull-cord emergency alarm system in the disabled toilet. There is a reset facility available outside the disabled toilet.

7. There are baby-changing facilities available in the toilet.

## Visitor Reception

1. There is no visitor access inside the visitor reception, a small, hexagonal 'kiosk'-style building.
2. Visitors are welcomed to the property and served through a window.
3. The height of the reception desk is 1150mm (from ground to shelf). Staff will come round to talk to someone who cannot see over or reach up to the desk. A clipboard is available for anyone to use to write on if they cannot reach the desk.
4. The area is outside, and therefore lit by natural light.
5. Wooden benches are available close to the kiosk.
6. An induction loop is available at the reception desk.

## Catering

1. The café and shop are approximately 50m from the entrance kiosk and approximately 70m from the disabled parking bays.
2. The surface of the path outside the café is hoggin with a small paved area directly in front. People enter the building through opening double doors. There is a slightly raised 20mm lip at the door threshold.
3. The entrance doors are opened manually; the width is 1550mm. The entry doors open outwards, and the exit doors open outwards. Staff or volunteers will assist with opening the door if required.
4. The café floor is vinyl flooring and there are no soft furnishings (e.g. carpet or wall hangings) so the hard surfaces may cause sound echoes.
5. There are windows with natural light, and there are artificial lights including fluorescent tubes.
6. The counter height is 1005mm.
7. An induction loop is available at the counter.
8. Staff will assist visitors as required. Visitors can be seated if they experience difficulty queuing and staff will then assist them.  
There are stools around tables throughout the café. The tables are 750mm high and wooden.
9. Large-handled cutlery is available on request.

## Garden

1. There is a map of the Arboretum showing options for routes to suit various abilities.
2. There are no further toilet facilities in the Arboretum.
3. The main paths are hard surfaced with hoggin, a mixture of sand, clay and stone, to accommodate buggies and wheelchairs, but they can get muddy and slippery during wet weather.
4. There are steep pathways and steps on the "challenging" route, which is not suitable for wheelchairs or buggies.
5. For visitors with restricted mobility there is a carpark in the lower part of the Arboretum which can be accessed by RADAR key. All visitors using this facility should advise the kiosk on 01483 208936 in advance of their visit.
6. There are numerous benches at intervals throughout the Arboretum

## Contact details for more information

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